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April 12, 2017

Office of the Attorney General of Iowa
Consumer Protection Division
Hoover State Office Building
1305 E. Walnut Street
Des Moines, Iowa 50319-0106

RECEIVED
17 APR 14 AM 10:21
CONSUMER PROTECTION DIV.

RE: Notice of Data Security Incident

Dear Sir or Madam,

In accordance with Iowa Code Ann. § 715C.2(8), University of Iowa Community Credit Union (“UICCU”) is notifying you of a data security incident.

We recently discovered that cyber attackers executed a sophisticated attack to gain unauthorized access to one of our employee’s Outlook email inbox. Upon discovering this incident, UICCU immediately engaged with an independent third-party to conduct a forensic investigation and reported the incident to federal law enforcement. We can confirm that the unauthorized access has been shut down.

The forensic investigation revealed that Iowa residents involved in mortgage transactions, either as a buyer or a seller, were affected. Information that could have been compromised may have included names and Social Security numbers. There is no indication that this information was acquired by the hackers, and we have not received any reports of fraudulent activity. We have notified the affected Iowa residents, pursuant to Iowa Code Ann. § 715C.2(5), offering one year of complimentary credit monitoring and identity theft recovery services. We have also notified the National Credit Union Administration and the nationwide credit reporting agencies.

We take consumer privacy very seriously and sincerely regret this incident. Should you require any additional information regarding this matter, please contact [name, title, telephone and email].

Sincerely,

A handwritten signature in blue ink, appearing to read 'Jeff Disterhoft'.

Jeff Disterhoft, President/CEO