

# KING & SPALDING

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May 15, 2017

*VIA EMAIL: [consumer@iowa.gov](mailto:consumer@iowa.gov)*

Consumer Protection Division  
Security Breach Notifications  
Office of the Attorney General of Iowa  
1305 E. Walnut Street  
Des Moines, Iowa 50319-0106

Dear Sir or Madam,

I represent TALX Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., and write regarding a data security incident that may have exposed personal information of some Iowa residents, who are employees or former employees of Allegis Group Inc. and its subsidiaries (“Allegis”). In a limited number of instances, the residents may be family members of employees or former employees of Allegis.

TALX provides payroll-related services for Allegis and other companies, which in the case of Allegis, current and former employees are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis>. On February 1, 2017, TALX learned that an Allegis employee had reported an unauthorized change to the email address associated with the employee’s online portal account. Upon learning of the potential unauthorized access, TALX and Allegis worked together promptly to understand what happened. On February 22, 2017, TALX, working with Allegis, concluded that 44 Allegis employees’ accounts might have been accessed without authorization. Those employees were notified by mail on March 3, 2017, although none of them reside in Iowa.<sup>1</sup> TALX also engaged a leading cybersecurity firm to assist with its analysis.

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<sup>1</sup> After the notifications were mailed, TALX and Allegis continued to investigate and confirmed that the access attempts into the TALX online portal accounts for six of the 44 individuals’ accounts were failed unauthorized attempts.

Consumer Protection Division  
Office of the Attorney General of Iowa  
May 15, 2017

Following the initial round of employee notifications, TALX, again working with Allegis, continued to analyze accesses to Allegis employee online portal accounts. On April 24, 2017, TALX identified a broad universe of current and former employees (and in some instances family members) whose information might have been accessed without authorization between January 4, 2016 and March 29, 2017. Based on the analysis to date, TALX believes that the unauthorized third-party(ies) gained access to the accounts primarily by successfully answering personal questions about the affected employees in order to reset the employees' PINs (*i.e.*, the password to access the online portal). There is no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. Because the accesses generally appear legitimate (*e.g.*, successful use of login credentials), TALX cannot confirm forensically exactly which accounts were, in fact, accessed without authorization, although TALX believes that only a small percentage of these potentially affected accounts were actually affected. While we are continuing to investigate the incident, out of an abundance of caution, TALX and Allegis are notifying the broad universe of current and former Allegis employees identified as potentially affected during the investigation, as well as the covered individuals (*i.e.*, family members) whose information may have been accessed through a current or former employee's 1095-C form.

Access to the employees' online accounts would have permitted the unauthorized third-party(ies) access to the employees' W-2 forms and, in a limited number of instances, 1095-C forms, which, for some employees, include personal information relating to family members covered by Allegis's health insurance. The unauthorized third-party(ies) would have also been able to access other information maintained in the employees' respective online portal accounts, including the employee's name, address, date of birth, Social Security number, wage and direct deposit information, employee identification number, email address, gender, and marital status.

TALX has also notified federal law enforcement, the Internal Revenue Service (IRS), and state tax authorities of the incident. Additionally, to help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring. TALX also removed the personal questions as an option to reset PINs from the online portal and worked with Allegis to reset potentially affected employees' PINs, removed unverified contact information (email addresses and phone numbers) associated with employees' accounts, and added valid contact information from Allegis, where available, for the purpose of utilizing one-time passcodes as part of multi-factor authentication.

On May 11, 2017, TALX, working with Allegis, notified by mail the 613 Iowa residents who may have been affected by the incident and fit within the broad universe. TALX provided those notices as soon as reasonably practicable. Unaddressed copies of the notifications (which vary depending on the type of personal information affected) are attached to this letter. Additionally, the affected individuals are being offered two (2) years of AllClearID identity protection service at no cost to the individuals. This service will provide the individuals with credit monitoring, a \$1 million identity theft insurance policy, and the dedicated assistance of investigators to help recover financial losses, restore credit, and return their identity to its proper condition in the event a problem arises.

Consumer Protection Division  
Office of the Attorney General of Iowa  
May 15, 2017

Please do not hesitate to contact me if you have any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'N. Oldham', with a long horizontal flourish extending to the right.

Nicholas A. Oldham  
*Counsel for TALX Corporation*



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PO Box 6336  
Portland, OR 97228-6336

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### NOTICE OF DATA SECURITY INCIDENT

Dear <<Name>>:

Talx Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., is writing to inform you about a data security incident that may have resulted in the unauthorized access to an electronic copy of your Allegis Group, Inc., or Allegis Group, Inc. subsidiary (“Allegis”), W-2 tax form. We take the protection of such information very seriously. Accordingly, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

#### **What Happened**

TALX provides payroll-related services for Allegis, your current or former employer, that you are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis> (“online portal”). We recently discovered that an unauthorized third-party(ies) accessed the accounts of certain employees during various time periods from January 4, 2016 through March 29, 2017. Upon learning of the unauthorized access, TALX and Allegis worked together promptly to understand what happened, and determined that, in some instances, the unauthorized third-party(ies) successfully answered personal questions about the affected employees in order to reset the employees’ PINs (i.e., the password to access the online portal).

We have no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. While we are continuing to investigate the incident, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

#### **What Information Was Involved**

An unauthorized third-party(ies) may have accessed an electronic copy of your W-2 tax form, which includes your name, address, Social Security number, and earnings information. The unauthorized third-party(ies) may have also accessed other information maintained in your online portal account, including your name, address, phone number, date of birth, Social Security number, wage and direct deposit information, employee identification number, email address, gender, and marital status.

#### **What We Are Doing**

We have notified federal law enforcement, the Internal Revenue Service (“IRS”), and state tax authorities of the incident, who we understand will monitor affected individuals’ accounts for the purposes of attempting to prevent fraudulent tax refunds.

To help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring. In addition, TALX has reset your PIN to the original default PIN assigned by Allegis, removed unverified contact information (email addresses and phone numbers) associated with your account, and added valid contact information from Allegis, where available, for the purpose of resetting your PIN. To access your account, you will need to go to the websites listed above and log-in with your employee ID. You will then be prompted to choose the best available contact method and verify your identity by receiving a one-time-passcode (“OTP”) to the email or phone number supplied by Allegis if one was available. Once you access your online portal account, we encourage you to create a new PIN for your account and ensure that your contact information is up to date. If you are unable to reset your PIN with the OTP option or you otherwise cannot access your online portal account, please call the TALX Customer Service Center at 1-888-594-3729.

### **What You Can Do**

We are notifying you so that you can take appropriate steps to protect yourself and to offer you identity protection services. Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.

Allegis encourages you to enroll in the AllClearID identity protection services being provided. Even if you choose not to enroll in the services, there are other steps you can take to help protect yourself. Please see the information in the “Identity Theft Prevention Tips” attachment about how you can obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### **For More Information**

We deeply regret that this incident occurred and are committed to ensuring that your personal information remains protected. If you have any questions, please call 1-877-263-7997, Monday-Saturday between the hours of 8 a.m. and 8 p.m. CST, and provide the reference number A1212.

Sincerely,

TALX Corporation

Attachments: Identity Theft Prevention Tips  
AllClearID Product and Enrollment Information

## Identity Theft Prevention Tips

We encourage you to take the following steps to protect your personal information:

- **Contact the IRS.** If you suspect you are a victim of tax-related identity theft, please consider taking the following steps:
  - Visit <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works> or <https://www.irs.gov/individuals/data-breach-information-for-taxpayers> for more information about tax- related identify theft and steps you can take to protect yourself.
  - Contact the IRS at 1-800-908-4490 for additional information.
  - Complete IRS Form 14039, Identity Theft Affidavit, available at <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. Once you have fully completed the form, print it and submit it to the IRS according to the instructions on the form.
- **Contact your State Tax Agency.** Information on how to contact your state tax agency is available at <http://www.taxadmin.org/state-tax-agencies>.
- **Order Your Free Credit Report.** We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your credit report from each company listed below once every 12 months by requesting your report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
888-766-0008

Experian  
PO Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
888-397-3742

TransUnion  
PO Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
800-680-7289

- **Register for Identity Theft Protection Services.** Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.
- **Report Incidents.** If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission (“FTC”). You may also contact the FTC to obtain additional information about avoiding identity theft.

**Federal Trade Commission, Consumer Response Center**  
600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338)  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**State Attorneys General:** Information on how to contact your state attorney general may be found at [www.naag.org/naag/attorneys-general/whos-my-ag.php](http://www.naag.org/naag/attorneys-general/whos-my-ag.php).

- **Consider Placing a Fraud Alert on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. It also may delay your ability to obtain credit. You may place a fraud alert in your file by calling one of the three nationwide consumer reporting agencies. Contact information for each of the three credit reporting agencies is as follows:.

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	<a href="http://www.equifax.com">www.equifax.com</a>
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	<a href="http://www.experian.com">www.experian.com</a>
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	<a href="http://www.transunion.com">www.transunion.com</a>

As soon as that agency processes your fraud alert, it will notify the other two, which then also must place fraud alerts in your file. You may choose between two types of fraud alert. An initial alert (Initial Security Alert) stays in your file for at least 90 days. An extended alert (Extended Fraud Victim Alert) stays in your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report. An identity theft report includes a copy of a report you have filed with a federal, state, or local law enforcement agency, and additional information a consumer reporting agency may require you to submit. For more detailed information about the identity theft report, visit [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/).

- **Consider Placing a Security Freeze on Your Credit File.** You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There may be fees for placing, lifting, and/or removing a security freeze, which generally range from \$5-\$20 per action. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require proper identification prior to honoring your request. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
  - Your Social Security number
  - Your date of birth
  - Addresses where you have lived over the past five years
  - A legible copy of a government-issued identification card (e.g., a state driver’s license or military ID card)
  - Proof of your current residential address (such as a current utility bill or account statement)
- **For Maryland Residents.** You may obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division 200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300  
[www.oag.state.md.us](http://www.oag.state.md.us)

- **For North Carolina Residents.** You may obtain information about preventing and avoiding identity theft from the North Carolina Office of the Attorney General at:

North Carolina Attorney General’s Office 9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400  
[www.ncdoj.gov](http://www.ncdoj.gov)

- **For Oregon Residents.** We encourage you to report suspected identity theft to law enforcement, including the FTC and the Oregon Office of the Attorney General at:

Oregon Department of Justice 1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400  
<http://www.doj.state.or.us>

- **For Rhode Island Residents.** You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at:

Rhode Island Office of the Attorney General Consumer Protection Unit  
150 South Main Street Providence, RI 02903  
(401)-274-4400  
<http://www.riag.ri.gov>

You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may charge you a fee of up to \$10 to place a security freeze on your account, and may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze. There is no charge, however, to place, lift or remove a security freeze if you have been a victim of identity theft and you provide the consumer reporting agencies with a valid police report.

- **For West Virginia Residents.** You have the right to the right to ask that nationwide consumer reporting agencies place “fraud alerts” in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.



## **AllClearID Identity Protection Service**

Allegis has arranged to have AllClearID protect your identity for 24 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 24 months.

AllClear Identity Repair: This service is automatically available to you with no enrollment required. If a problem arises, simply call 1-877-263-7997 and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

AllClear Credit Monitoring: This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. **To use this service, you will need to provide your personal information to AllClearID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling 1-877-263-7997 using the following redemption code: <<RedemptionCode>>.**

Please note: Additional steps may be required by you in order to activate your phone alerts and monitoring options.



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Portland, OR 97228-6336

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## NOTICE OF DATA SECURITY INCIDENT

Dear <<Name>>:

Talx Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., is writing to inform you about a data security incident that may have resulted in the unauthorized access to an electronic copy of your Allegis Group, Inc., or Allegis Group, Inc. subsidiary (“Allegis”), W-2 and 1095-C tax forms. We take the protection of such information very seriously. Accordingly, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

### **What Happened**

TALX provides payroll-related services for Allegis, your current or former employer, that you are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis> (“online portal”). We recently discovered that an unauthorized third-party(ies) accessed the accounts of certain employees during various time periods from January 4, 2016 through March 29, 2017. Upon learning of the unauthorized access, TALX and Allegis worked together promptly to understand what happened, and determined that, in some instances, the unauthorized third-party(ies) successfully answered personal questions about the affected employees in order to reset the employees’ PINs (i.e., the password to access the online portal).

We have no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. While we are continuing to investigate the incident, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

### **What Information Was Involved**

An unauthorized third-party(ies) may have accessed an electronic copy of your W-2 and 1095-C tax forms. Your W-2 tax form includes your name, address, Social Security number, and earnings information, and your 1095-C, which includes your name, address, Social Security number, and health insurance coverage information. The unauthorized third-party(ies) may have also accessed other information maintained in your online portal account, including your name, address, phone number, date of birth, Social Security number, wage and direct deposit information, employee identification number, email address, gender, and marital status.

### **What We Are Doing**

We have notified federal law enforcement, the Internal Revenue Service (“IRS”), and state tax authorities of the incident, who we understand will monitor affected individuals’ accounts for the purposes of attempting to prevent fraudulent tax refunds.

To help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring. In addition, TALX has reset your PIN to the original default PIN assigned by Allegis, removed unverified contact information (email addresses and phone numbers) associated with your account, and added valid contact information from Allegis, where available, for the purpose of resetting your PIN. To access your account, you will need to go to the websites listed above and log-in with your employee ID. You will then be prompted to choose the best available contact method and verify your identity by receiving a one-time-passcode (“OTP”) to the email or phone number supplied by Allegis if one was available. Once you access your online portal account, we encourage you to create a new PIN for your account and ensure that your contact information is up to date. If you are unable to reset your PIN with the OTP option or you otherwise cannot access your online portal account, please call the TALX Customer Service Center at 1-888-594-3729.

### **What You Can Do**

We are notifying you so that you can take appropriate steps to protect yourself and to offer you identity protection services. Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.

Allegis encourages you to enroll in the AllClearID identity protection services being provided. Even if you choose not to enroll in the services, there are other steps you can take to help protect yourself. Please see the information in the “Identity Theft Prevention Tips” attachment about how you can obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### **For More Information**

We deeply regret that this incident occurred and are committed to ensuring that your personal information remains protected. If you have any questions, please call 1-877-263-7997, Monday-Saturday between the hours of 8 a.m. and 8 p.m. CST, and provide the reference number A3434.

Sincerely,

TALX Corporation

Attachments: Identity Theft Prevention Tips  
AllClearID Product and Enrollment Information

## Identity Theft Prevention Tips

We encourage you to take the following steps to protect your personal information:

- **Contact the IRS.** If you suspect you are a victim of tax-related identity theft, please consider taking the following steps:
  - Visit <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works> or <https://www.irs.gov/individuals/data-breach-information-for-taxpayers> for more information about tax-related identity theft and steps you can take to protect yourself.
  - Contact the IRS at 1-800-908-4490 for additional information.
  - Complete IRS Form 14039, Identity Theft Affidavit, available at <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. Once you have fully completed the form, print it and submit it to the IRS according to the instructions on the form.
- **Contact your State Tax Agency.** Information on how to contact your state tax agency is available at <http://www.taxadmin.org/state-tax-agencies>.
- **Order Your Free Credit Report.** We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your credit report from each company listed below once every 12 months by requesting your report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax PO Box 740241 Atlanta, GA 30374 <a href="http://www.equifax.com">www.equifax.com</a> 888-766-0008	Experian PO Box 9554 Allen, TX 75013 <a href="http://www.experian.com">www.experian.com</a> 888-397-3742	TransUnion PO Box 2000 Chester, PA 19016 <a href="http://www.transunion.com">www.transunion.com</a> 800-680-7289
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- **Register for Identity Theft Protection Services.** Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.
- **Report Incidents.** If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission (“FTC”). You may also contact the FTC to obtain additional information about avoiding identity theft.

**Federal Trade Commission, Consumer Response Center**  
 600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338)  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**State Attorneys General:** Information on how to contact your state attorney general may be found at [www.naag.org/naag/attorneys-general/whos-my-ag.php](http://www.naag.org/naag/attorneys-general/whos-my-ag.php).

- **Consider Placing a Fraud Alert on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. It also may delay your ability to obtain credit. You may place a fraud alert in your file by calling one of the three nationwide consumer reporting agencies. Contact information for each of the three credit reporting agencies is as follows:

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	<a href="http://www.equifax.com">www.equifax.com</a>
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	<a href="http://www.experian.com">www.experian.com</a>
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	<a href="http://www.transunion.com">www.transunion.com</a>

As soon as that agency processes your fraud alert, it will notify the other two, which then also must place fraud alerts in your file. You may choose between two types of fraud alert. An initial alert (Initial Security Alert) stays in your file for at least 90 days. An extended alert (Extended Fraud Victim Alert) stays in your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report. An identity theft report includes a copy of a report you have filed with a federal, state, or local law enforcement agency, and additional information a consumer reporting agency may require you to submit. For more detailed information about the identity theft report, visit [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/).

- **Consider Placing a Security Freeze on Your Credit File.** You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There may be fees for placing, lifting, and/or removing a security freeze, which generally range from \$5-\$20 per action. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require proper identification prior to honoring your request. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
  - Your Social Security number
  - Your date of birth
  - Addresses where you have lived over the past five years
  - A legible copy of a government-issued identification card (e.g., a state driver’s license or military ID card)
  - Proof of your current residential address (such as a current utility bill or account statement)
- **For Maryland Residents.** You may obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division 200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300  
[www.oag.state.md.us](http://www.oag.state.md.us)

- **For North Carolina Residents.** You may obtain information about preventing and avoiding identity theft from the North Carolina Office of the Attorney General at:

North Carolina Attorney General’s Office 9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400  
[www.ncdoj.gov](http://www.ncdoj.gov)

- **For Oregon Residents.** We encourage you to report suspected identity theft to law enforcement, including the FTC and the Oregon Office of the Attorney General at:

Oregon Department of Justice 1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400  
<http://www.doj.state.or.us>

- **For Rhode Island Residents**. You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at:

Rhode Island Office of the Attorney General Consumer Protection Unit  
150 South Main Street Providence, RI 02903  
(401)-274-4400  
<http://www.riag.ri.gov>

You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may charge you a fee of up to \$10 to place a security freeze on your account, and may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze. There is no charge, however, to place, lift or remove a security freeze if you have been a victim of identity theft and you provide the consumer reporting agencies with a valid police report.

- **For West Virginia Residents**. You have the right to the right to ask that nationwide consumer reporting agencies place “fraud alerts” in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.

## **AllClearID Identity Protection Service**

Allegis has arranged to have AllClearID protect your identity for 24 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 24 months.

AllClear Identity Repair: This service is automatically available to you with no enrollment required. If a problem arises, simply call 1-877-263-7997 and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

AllClear Credit Monitoring: This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. **To use this service, you will need to provide your personal information to AllClearID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling 1-877-263-7997 using the following redemption code: <<RedemptionCode>>.**

Please note: Additional steps may be required by you in order to activate your phone alerts and monitoring options.



Return Mail Processing Center  
PO Box 6336  
Portland, OR 97228-6336

<<Mail ID>>  
<<Name>>  
<<Name2>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<ST>><<ZIP>>  
<<Country>>

<<Date>>

## NOTICE OF DATA SECURITY INCIDENT

Dear <Name>:

Talx Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., is writing to inform you about a data security incident that may have resulted in the unauthorized access to an electronic copy of your Allegis Group, Inc., or Allegis Group, Inc. subsidiary (“Allegis”), 1095-C tax form. We take the protection of such information very seriously. Accordingly, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

### **What Happened**

TALX provides payroll-related services for Allegis, your current or former employer, that you are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis> (“online portal”). We recently discovered that an unauthorized third-party(ies) accessed the accounts of certain employees during various time periods from January 4, 2016 through March 29, 2017. Upon learning of the unauthorized access, TALX and Allegis worked together promptly to understand what happened, and determined that, in some instances, the unauthorized third-party(ies) successfully answered personal questions about the affected employees in order to reset the employees’ PINs (i.e., the password to access the online portal).

We have no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. While we are continuing to investigate the incident, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

### **What Information Was Involved**

An unauthorized third-party(ies) may have accessed an electronic copy of your 1095-C tax form, which includes your name, address, Social Security number, and health insurance coverage information. The unauthorized third-party(ies) may have also accessed other information maintained in your online portal account, including your name, address, phone number, date of birth, Social Security number, wage and direct deposit information, employee identification number, email address, gender, and marital status.

### **What We Are Doing**

We have notified federal law enforcement, the Internal Revenue Service (“IRS”), and state tax authorities of the incident, who we understand will monitor affected individuals’ accounts for the purposes of attempting to prevent fraudulent tax refunds.

To help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring. In addition, TALX has reset your PIN to the original default PIN assigned by Allegis, removed unverified contact information (email addresses and phone numbers) associated with your account, and added valid contact information from Allegis, where available, for the purpose of resetting your PIN. To access



your account, you will need to go to the websites listed above and log-in with your employee ID. You will then be prompted to choose the best available contact method and verify your identity by receiving a one-time-passcode (“OTP”) to the email or phone number supplied by Allegis if one was available. Once you access your online portal account, we encourage you to create a new PIN for your account and ensure that your contact information is up to date. If you are unable to reset your PIN with the OTP option or you otherwise cannot access your online portal account, please call the TALX Customer Service Center at 1-888-594-3729.

### **What You Can Do**

We are notifying you so that you can take appropriate steps to protect yourself and to offer you identity protection services. Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.

Allegis encourages you to enroll in the AllClearID identity protection services being provided. Even if you choose not to enroll in the services, there are other steps you can take to help protect yourself. Please see the information in the “Identity Theft Prevention Tips” attachment about how you can obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### **For More Information**

We deeply regret that this incident occurred and are committed to ensuring that your personal information remains protected. If you have any questions, please call 1-877-263-7997, Monday-Saturday between the hours of 8 a.m. and 8 p.m. CST, and provide the reference number A5656.

Sincerely,

TALX Corporation

Attachments: Identity Theft Prevention Tips  
AllClearID Product and Enrollment Information

## **Identity Theft Prevention Tips**

We encourage you to take the following steps to protect your personal information:

- **Contact the IRS.** If you suspect you are a victim of tax-related identity theft, please consider taking the following steps:
  - Visit <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works> or <https://www.irs.gov/individuals/data-breach-information-for-taxpayers> for more information about tax-related identity theft and steps you can take to protect yourself.
  - Contact the IRS at 1-800-908-4490 for additional information.
  - Complete IRS Form 14039, Identity Theft Affidavit, available at <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. Once you have fully completed the form, print it and submit it to the IRS according to the instructions on the form.
- **Contact your State Tax Agency.** Information on how to contact your state tax agency is available at <http://www.taxadmin.org/state-tax-agencies>.
- **Order Your Free Credit Report.** We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your credit report from each company listed below once every 12 months by requesting your report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
888-766-0008

Experian  
PO Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
888-397-3742

TransUnion  
PO Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
800-680-7289

- **Register for Identity Theft Protection Services.** Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.
- **Report Incidents.** If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission (“FTC”). You may also contact the FTC to obtain additional information about avoiding identity theft.

**Federal Trade Commission, Consumer Response Center**  
600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338)  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**State Attorneys General:** Information on how to contact your state attorney general may be found at [www.naag.org/naag/attorneys-general/whos-my-ag.php](http://www.naag.org/naag/attorneys-general/whos-my-ag.php).

- **Consider Placing a Fraud Alert on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. It also may delay your ability to obtain credit. You may place a fraud alert in your file by calling one of the three nationwide consumer reporting agencies. Contact information for each of the three credit reporting agencies is as follows:

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	www.equifax.com
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	www.transunion.com

As soon as that agency processes your fraud alert, it will notify the other two, which then also must place fraud alerts in your file. You may choose between two types of fraud alert. An initial alert (Initial Security Alert) stays in your file for at least 90 days. An extended alert (Extended Fraud Victim Alert) stays in your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report. An identity theft report includes a copy of a report you have filed with a federal, state, or local law enforcement agency, and additional information a consumer reporting agency may require you to submit. For more detailed information about the identity theft report, visit [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/).

- **Consider Placing a Security Freeze on Your Credit File.** You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There may be fees for placing, lifting, and/or removing a security freeze, which generally range from \$5-\$20 per action. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require proper identification prior to honoring your request. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
  - Your Social Security number
  - Your date of birth
  - Addresses where you have lived over the past five years
  - A legible copy of a government-issued identification card (e.g., a state driver’s license or military ID card)
  - Proof of your current residential address (such as a current utility bill or account statement)
- **For Maryland Residents.** You may obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division 200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300  
[www.oag.state.md.us](http://www.oag.state.md.us)

- **For North Carolina Residents.** You may obtain information about preventing and avoiding identity theft from the North Carolina Office of the Attorney General at:

North Carolina Attorney General’s Office 9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400  
[www.ncdoj.gov](http://www.ncdoj.gov)

- **For Oregon Residents.** We encourage you to report suspected identity theft to law enforcement, including the FTC and the Oregon Office of the Attorney General at:

Oregon Department of Justice 1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400  
<http://www.doj.state.or.us>

- **For Rhode Island Residents.** You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at:

Rhode Island Office of the Attorney General Consumer Protection Unit  
150 South Main Street Providence, RI 02903  
(401) 274-4400  
<http://www.riag.ri.gov>

You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may charge you a fee of up to \$10 to place a security freeze on your account, and may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze. There is no charge, however, to place, lift or remove a security freeze if you have been a victim of identity theft and you provide the consumer reporting agencies with a valid police report.

- **For West Virginia Residents.** You have the right to the right to ask that nationwide consumer reporting agencies place “fraud alerts” in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.

## AllClearID Identity Protection Service

Allegis has arranged to have AllClearID protect your identity for 24 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 24 months.

AllClear Identity Repair: This service is automatically available to you with no enrollment required. If a problem arises, simply call 1-877-263-7997 and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

AllClear Credit Monitoring: This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. **To use this service, you will need to provide your personal information to AllClearID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling 1-877-263-7997 using the following redemption code: <Redemption Code>.**

Please note: Additional steps may be required by you in order to activate your phone alerts and monitoring options.



Return Mail Processing Center  
PO Box 6336  
Portland, OR 97228-6336

<<Mail ID>>  
<<Name>>  
<<Name2>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<ST>><<ZIP>>  
<<Country>>

<<Date>>

### NOTICE OF DATA SECURITY INCIDENT

Dear <<Name>>:

Talx Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., is writing to inform you about a data security incident that may have resulted in the unauthorized access to an electronic copy of your Allegis Group, Inc., or Allegis Group, Inc. subsidiary (“Allegis”), W-2 tax form and 1095-C tax form. We take the protection of such information very seriously. Accordingly, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

#### **What Happened**

TALX provides payroll-related services for Allegis, your current or former employer, that you are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis> (“online portal”). We recently discovered that an unauthorized third-party(ies) accessed the accounts of certain employees during various time periods from January 4, 2016 through March 29, 2017. Upon learning of the unauthorized access, TALX and Allegis worked together promptly to understand what happened, and determined that, in some instances, the unauthorized third-party(ies) successfully answered personal questions about the affected employees in order to reset the employees’ PINs (i.e., the password to access the online portal).

We have no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. While we are continuing to investigate the incident, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

#### **What Information Was Involved**

An unauthorized third-party(ies) may have accessed an electronic copy of your W-2 tax form and 1095-C tax form. Your 1095-C tax form includes the name, address, Social Security number, and health insurance coverage information relating to you and the family member(s) listed in your 1095-C tax form. Each family member listed in your 1095-C tax form is being mailed a separate notification letter relating to this incident. Your W-2 includes your name, address, Social Security number and earnings information. The unauthorized third-party(ies) may have also accessed other information maintained in your online portal account, including your name, address, phone number, date of birth, Social Security number, wage and direct deposit information, employee identification number, email address, gender, and marital status.

#### **What We Are Doing**

We have notified federal law enforcement, the Internal Revenue Service (“IRS”), and state tax authorities of the incident, who we understand will monitor affected individuals’ accounts for the purposes of attempting to prevent fraudulent tax refunds.

To help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring. In addition, TALX has reset your PIN to the original default PIN assigned by Allegis, removed unverified contact information (email addresses and phone numbers) associated with your account, and added valid contact information from Allegis, where available, for the purpose of resetting your PIN. To access your account, you will need to go to the websites listed above and log-in with your employee ID. You will then be prompted to choose the best available contact method and verify your identity by receiving a one-time-passcode (“OTP”) to the email or phone number supplied by Allegis if one was available. Once you access your online portal account, we encourage you to create a new PIN for your account and ensure that your contact information is up to date. If you are unable to reset your PIN with the OTP option or you otherwise cannot access your online portal account, please call the TALX Customer Service Center at 1-888-594-3729.

### **What You Can Do**

We are notifying you so that you can take appropriate steps to protect yourself and to offer you identity protection services. Allegis has arranged to have AllClearID provide identity protection services to you and the family member(s) listed in your 1095-C for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.

Allegis encourages you to enroll in the AllClearID identity protection services being provided. Even if you choose not to enroll in the services, there are other steps you can take to help protect yourself. Please see the information in the “Identity Theft Prevention Tips” attachment about how you can obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### **For More Information**

We deeply regret that this incident occurred and are committed to ensuring that your personal information remains protected. If you have any questions, please call 1-877-263-7997, Monday-Saturday between the hours of 8 a.m. and 8 p.m. CST, and provide the reference number A7878.

Sincerely,

TALX Corporation

Attachments: Identity Theft Prevention Tips  
AllClearID Product and Enrollment Information

## Identity Theft Prevention Tips

We encourage you to take the following steps to protect your personal information:

- **Contact the IRS.** If you suspect you are a victim of tax-related identity theft, please consider taking the following steps:
  - Visit <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works> or <https://www.irs.gov/individuals/data-breach-information-for-taxpayers> for more information about tax-related identity theft and steps you can take to protect yourself.
  - Contact the IRS at 1-800-908-4490 for additional information.
  - Complete IRS Form 14039, Identity Theft Affidavit, available at <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. Once you have fully completed the form, print it and submit it to the IRS according to the instructions on the form.
- **Contact your State Tax Agency.** Information on how to contact your state tax agency is available at <http://www.taxadmin.org/state-tax-agencies>.
- **Order Your Free Credit Report.** We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your credit report from each company listed below once every 12 months by requesting your report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
888-766-0008

Experian  
PO Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
888-397-3742

TransUnion  
PO Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
800-680-7289

- **Register for Identity Theft Protection Services.** Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.
- **Report Incidents.** If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission (“FTC”). You may also contact the FTC to obtain additional information about avoiding identity theft.

**Federal Trade Commission, Consumer Response Center**  
600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338)  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**State Attorneys General:** Information on how to contact your state attorney general may be found at [www.naag.org/naag/attorneys-general/whos-my-ag.php](http://www.naag.org/naag/attorneys-general/whos-my-ag.php).

- **Consider Placing a Fraud Alert on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. It also may delay your ability to obtain credit. You may place a fraud alert in your file by calling one of the three nationwide consumer reporting agencies. Contact information for each of the three credit reporting agencies is as follows:

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	<a href="http://www.equifax.com">www.equifax.com</a>
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	<a href="http://www.experian.com">www.experian.com</a>
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	<a href="http://www.transunion.com">www.transunion.com</a>



As soon as that agency processes your fraud alert, it will notify the other two, which then also must place fraud alerts in your file. You may choose between two types of fraud alert. An initial alert (Initial Security Alert) stays in your file for at least 90 days. An extended alert (Extended Fraud Victim Alert) stays in your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report. An identity theft report includes a copy of a report you have filed with a federal, state, or local law enforcement agency, and additional information a consumer reporting agency may require you to submit. For more detailed information about the identity theft report, visit [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/).

- **Consider Placing a Security Freeze on Your Credit File.** You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There may be fees for placing, lifting, and/or removing a security freeze, which generally range from \$5-\$20 per action. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require proper identification prior to honoring your request. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
  - Your Social Security number
  - Your date of birth
  - Addresses where you have lived over the past five years
  - A legible copy of a government-issued identification card (e.g., a state driver’s license or military ID card)
  - Proof of your current residential address (such as a current utility bill or account statement)
- **For Maryland Residents.** You may obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division 200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300  
[www.oag.state.md.us](http://www.oag.state.md.us)

- **For North Carolina Residents.** You may obtain information about preventing and avoiding identity theft from the North Carolina Office of the Attorney General at:

North Carolina Attorney General’s Office 9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400  
[www.ncdoj.gov](http://www.ncdoj.gov)

- **For Oregon Residents.** We encourage you to report suspected identity theft to law enforcement, including the FTC and the Oregon Office of the Attorney General at:

Oregon Department of Justice 1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400  
<http://www.doj.state.or.us>

- **For Rhode Island Residents.** You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at:

Rhode Island Office of the Attorney General Consumer Protection Unit  
150 South Main Street Providence, RI 02903  
(401)-274-4400  
<http://www.riag.ri.gov>

You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may charge you a fee of up to \$10 to place a security freeze on your account, and may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze. There is no charge, however, to place, lift or remove a security freeze if you have been a victim of identity theft and you provide the consumer reporting agencies with a valid police report.

- **For West Virginia Residents.** You have the right to the right to ask that nationwide consumer reporting agencies place “fraud alerts” in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.

## AllClearID Identity Protection Service

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Please note: Additional steps may be required by you in order to activate your phone alerts and monitoring options.



Return Mail Processing Center  
PO Box 6336  
Portland, OR 97228-6336

<<Mail ID>>  
<<Name>>  
<<Name2>>  
<<Address1>>  
<<Address2>>  
<<City>>, <<ST>><<ZIP>>  
<<Country>>

<<Date>>

**NOTICE OF DATA SECURITY INCIDENT**

Dear <Name> or parent or guardian of <Name>:

Talx Corporation (“TALX”), a wholly owned subsidiary of Equifax Inc., is writing to inform you about a data security incident that may have resulted in the unauthorized access to your personal information contained in <<Name 2>>’s Allegis Group, Inc., or Allegis Group, Inc. subsidiary (“Allegis”), 1095-C tax form. We take the protection of such information very seriously. Accordingly, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

**What Happened**

TALX provides payroll-related services for Allegis, <<Name 2>>’s current or former employer, that Allegis employees are able to access through TALX’s online portal available at [www.mytaxform.com](http://www.mytaxform.com) or <https://PaperlessPay.TALX.com/allegis> (“online portal”). We recently discovered that an unauthorized third-party(ies) accessed the accounts of certain employees during various time periods from January 4, 2016 through March 29, 2017. Upon learning of the unauthorized access, TALX and Allegis worked together promptly to understand what happened, and determined that, in some instances, the unauthorized third-party(ies) successfully answered personal questions about the affected employees in order to reset the employees’ PINs (i.e., the password to access the online portal).

We have no indication that either TALX or Allegis was the source of any of the information used to reset the PINs and access the accounts. While we are continuing to investigate the incident, out of an abundance of caution, we are notifying a broad group of individuals who may have been affected.

**What Information Was Involved**

An unauthorized third-party(ies) may have accessed <<Name 2>>’s Allegis 1095-C tax form, which includes your name, address, Social Security number, and health insurance coverage information.

**What We Are Doing**

We have notified federal law enforcement, the Internal Revenue Service (“IRS”), and state tax authorities of the incident, who we understand will monitor affected individuals’ accounts for the purposes of attempting to prevent fraudulent tax refunds.

To help prevent recurrence of this type of incident, TALX has implemented additional security measures, including enhanced fraud monitoring.

### **What You Can Do**

We are notifying you so that you can take appropriate steps to protect yourself and to offer you identity protection services. Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.

Allegis encourages you to enroll in the AllClearID identity protection services being provided. Even if you choose not to enroll in the services, there are other steps you can take to help protect yourself. Please see the information in the “Identity Theft Prevention Tips” attachment about how you can obtain a free copy of your credit report and place a fraud alert and/or credit freeze on your credit report.

### **For More Information**

We deeply regret that this incident occurred and are committed to ensuring that your personal information remains protected. If you have any questions, please call 1-877-263-7997, Monday-Saturday between the hours of 8 a.m. and 8 p.m. CST, and provide the reference number A9292.

Sincerely,

TALX Corporation

Attachments: Identity Theft Prevention Tips  
AllClearID Product and Enrollment Information

## **Identity Theft Prevention Tips**

We encourage you to take the following steps to protect your personal information:

- **Contact the IRS.** If you suspect you are a victim of tax-related identity theft, please consider taking the following steps:
  - Visit <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works> or <https://www.irs.gov/individuals/data-breach-information-for-taxpayers> for more information about tax-related identity theft and steps you can take to protect yourself.
  - Contact the IRS at 1-800-908-4490 for additional information.
  - Complete IRS Form 14039, Identity Theft Affidavit, available at <https://www.irs.gov/uac/taxpayer-guide-to-identity-theft>. Once you have fully completed the form, print it and submit it to the IRS according to the instructions on the form.
- **Contact your State Tax Agency.** Information on how to contact your state tax agency is available at <http://www.taxadmin.org/state-tax-agencies>.
- **Order Your Free Credit Report.** We recommend that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit reports. You may obtain a free copy of your credit report from each company listed below once every 12 months by requesting your report online at [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free 1-877-322-8228, or mailing an Annual Credit Report Request Form (available at [www.annualcreditreport.com](http://www.annualcreditreport.com)) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting any of the credit reporting agencies below:

Equifax  
PO Box 740241  
Atlanta, GA 30374  
[www.equifax.com](http://www.equifax.com)  
888-766-0008

Experian  
PO Box 9554  
Allen, TX 75013  
[www.experian.com](http://www.experian.com)  
888-397-3742

TransUnion  
PO Box 2000  
Chester, PA 19016  
[www.transunion.com](http://www.transunion.com)  
800-680-7289

- **Register for Identity Theft Protection Services.** Allegis has arranged to have AllClearID provide identity protection services for 24 months at no cost to you. For more information about these identity protection services, including instructions on how to sign-up, please see the attached product information sheet.
- **Report Incidents.** If you believe you are the victim of identity theft, you should contact the proper law enforcement authorities, including local law enforcement, and you should consider contacting your state attorney general and/or the Federal Trade Commission (“FTC”). You may also contact the FTC to obtain additional information about avoiding identity theft.

**Federal Trade Commission**, Consumer Response Center  
600 Pennsylvania Avenue NW, Washington, DC 20580; 1-877-IDTHEFT (438-4338)  
[www.ftc.gov/idtheft](http://www.ftc.gov/idtheft)

**State Attorneys General:** Information on how to contact your state attorney general may be found at [www.naag.org/naag/attorneys-general/whos-my-ag.php](http://www.naag.org/naag/attorneys-general/whos-my-ag.php).

- **Consider Placing a Fraud Alert on Your Credit File.** To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. It also may delay your ability to obtain credit. You may place a fraud alert in your file by calling one of the three nationwide consumer reporting agencies. Contact information for each of the three credit reporting agencies is as follows:

Equifax	Equifax Credit Information Services, Inc. P.O. Box 740241 Atlanta, GA 30374	1-800-525-6285	www.equifax.com
Experian	Experian Inc. P.O. Box 9554 Allen, TX 75013	1-888-397-3742	www.experian.com
TransUnion	TransUnion LLC P.O. Box 2000 Chester, PA 19022-2000	1-800-680-7289	www.transunion.com

As soon as that agency processes your fraud alert, it will notify the other two, which then also must place fraud alerts in your file. You may choose between two types of fraud alert. An initial alert (Initial Security Alert) stays in your file for at least 90 days. An extended alert (Extended Fraud Victim Alert) stays in your file for seven years. To place either of these alerts, a consumer reporting agency will require you to provide appropriate proof of your identity, which may include your Social Security number. If you ask for an extended alert, you will have to provide an identity theft report. An identity theft report includes a copy of a report you have filed with a federal, state, or local law enforcement agency, and additional information a consumer reporting agency may require you to submit. For more detailed information about the identity theft report, visit [www.ftc.gov/idtheft/](http://www.ftc.gov/idtheft/).

- **Consider Placing a Security Freeze on Your Credit File.** You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. There may be fees for placing, lifting, and/or removing a security freeze, which generally range from \$5-\$20 per action. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require proper identification prior to honoring your request. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
- Your Social Security number
- Your date of birth
- Addresses where you have lived over the past five years
- A legible copy of a government-issued identification card (e.g., a state driver’s license or military ID card)
- Proof of your current residential address (such as a current utility bill or account statement)

**For Maryland Residents.** You may obtain information about preventing and avoiding identity theft from the Maryland Office of the Attorney General at:

Maryland Office of the Attorney General  
Consumer Protection Division 200 St. Paul Place  
Baltimore, MD 21202  
(888) 743-0023 (toll-free in Maryland)  
(410) 576-6300  
[www.oag.state.md.us](http://www.oag.state.md.us)

- **For North Carolina Residents.** You may obtain information about preventing and avoiding identity theft from the North Carolina Office of the Attorney General at:

North Carolina Attorney General’s Office 9001 Mail Service Center  
Raleigh, NC 27699-9001  
(877) 566-7226 (toll-free in North Carolina)  
(919) 716-6400  
[www.ncdoj.gov](http://www.ncdoj.gov)

- **For Oregon Residents.** We encourage you to report suspected identity theft to law enforcement, including the FTC and the Oregon Office of the Attorney General at:

Oregon Department of Justice 1162 Court Street NE  
Salem, OR 97301-4096  
(877) 877-9392 (toll-free in Oregon)  
(503) 378-4400  
<http://www.doj.state.or.us>

- **For Rhode Island Residents.** You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at:

Rhode Island Office of the Attorney General Consumer Protection Unit  
150 South Main Street Providence, RI 02903  
(401) 274-4400  
<http://www.riag.ri.gov>

You have the right to obtain a police report and request a security freeze as described above. The consumer reporting agencies may charge you a fee of up to \$10 to place a security freeze on your account, and may require that you provide certain personal information (such as your name, Social Security number, date of birth, and address) and proper identification (such as a copy of a government-issued ID card and a bill or statement) prior to honoring your request for a security freeze. There is no charge, however, to place, lift or remove a security freeze if you have been a victim of identity theft and you provide the consumer reporting agencies with a valid police report.

- **For West Virginia Residents.** You have the right to the right to ask that nationwide consumer reporting agencies place “fraud alerts” in your file to let potential creditors and others know that you may be a victim of identity theft, as described above. You also have a right to place a security freeze on your credit report, as described above.



## AllClearID Identity Protection Service

Allegis has arranged to have AllClearID protect your identity for 24 months at no cost to you. The following identity protection services start on the date of this notice and you can use them at any time during the next 24 months.

AllClear Identity Repair: This service is automatically available to you with no enrollment required. If a problem arises, simply call 1-877-263-7997 and a dedicated investigator will help recover financial losses, restore your credit and make sure your identity is returned to its proper condition.

AllClear Credit Monitoring: This service offers additional layers of protection including credit monitoring and a \$1 million identity theft insurance policy. For a child under 18 years old, AllClearID ChildScan identifies acts of credit, criminal, medical or employment fraud against children by searching thousands of public databases for use of your child's information. **To use this service, you will need to provide your personal information to AllClearID. You may sign up online at [enroll.allclearid.com](http://enroll.allclearid.com) or by phone by calling 1-877-263-7997 using the following redemption code: <RedemptionCode>.**

Please note: Additional steps may be required by you in order to activate your phone alerts and monitoring options.