

Shelter-Based Services

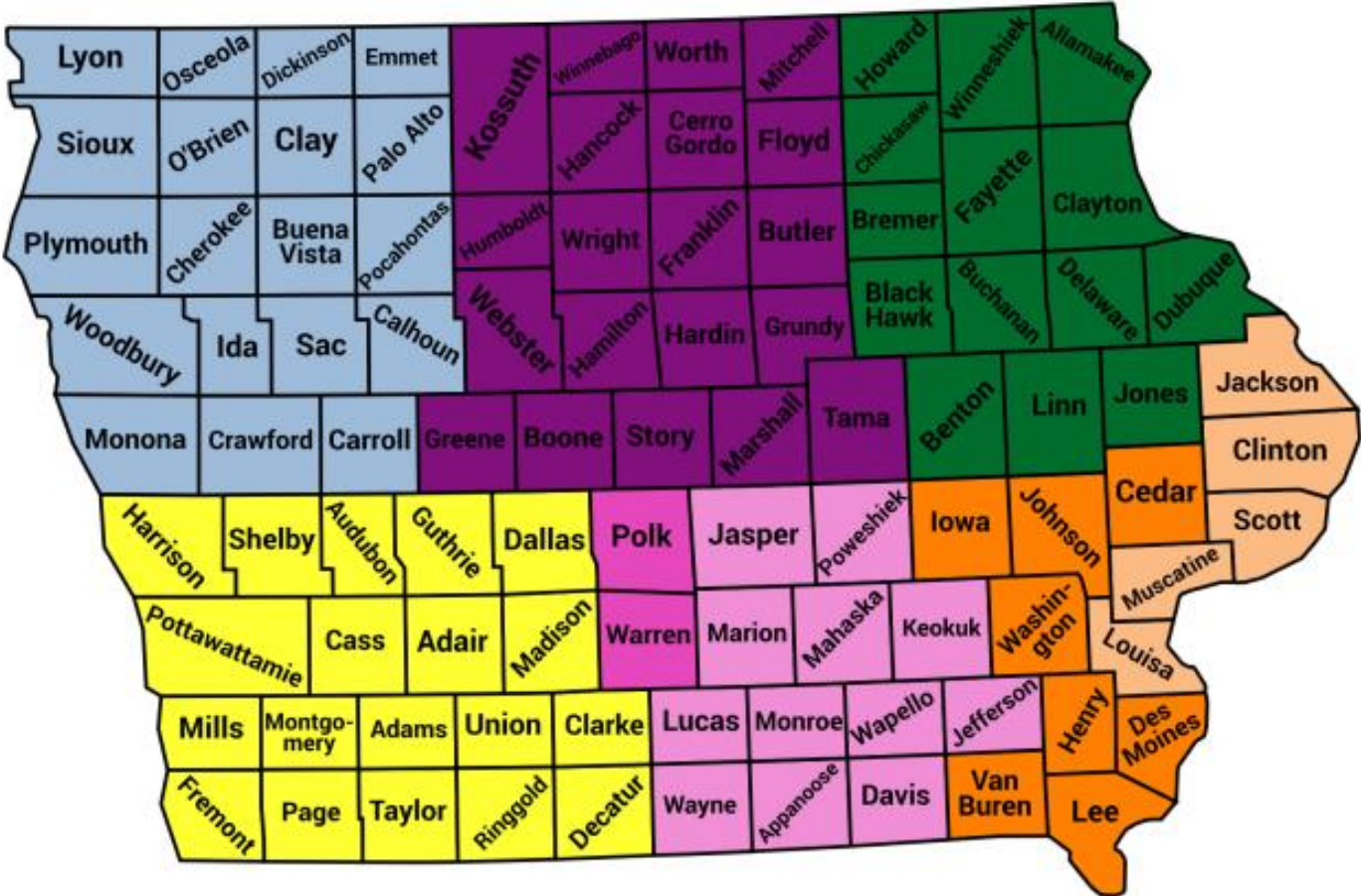
Map by Region

Shelter-Based Services

- CSADV
- DSAOC
- Friends of the Family
- Catholic Charities
- Children & Families of Iowa
- Crisis Intervention Services
- DVIP
- Family Resources

Regions by Colors


- Blue = Region 1
- Purple = Region 2
- Green = Region 3
- Yellow = Region 4
- Pink = Region 5
- Orange = Region 6




What does “shelter-based services” mean?

- The state of Iowa is divided into **six regions** for victim services. **Each region is covered by at least one shelter-based service provider.** Shelter-based services provide safe emergency shelter and may also offer housing assistance to qualifying survivors.
- The **regions and service areas** (which counties providers cover) for the different victim service agencies who provide shelter-based services are detailed on the **map above**.
- **In addition to emergency shelter and potential housing assistance, these providers may also offer the following services to victims who access their shelter/housing services:**
 - **24/7 crisis line**
 - Information on **victims’ legal rights and protections**
 - Information on the **criminal justice process**
 - **Emotional support** for survivors
 - **Safety planning**
 - Assistance with **Crime Victim Compensation** applications
 - **Medical advocacy**—meaning an advocate can be present with survivors for examinations, medical procedures, and tests related to the abuse.
 - **Legal advocacy**—meaning an advocate can help survivors understand their rights, be present during criminal justice proceedings, assist with communication with county attorneys’ offices, help understand how to file a protective order, and provide referrals for legal assistance. It’s important to remember that advocates are not attorneys and cannot provide legal representation.
 - One-on-one **counseling and support groups**
 - **Information and referral** to additional services/resources
 - **Case management** to explore housing, financial, employment, and childcare options
 - **Child advocacy**—meaning age-appropriate counseling and activities for children who have experienced violence


REGION 1 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|---|--|---|--|---|
| Council on Sexual Assault & Domestic Violence (CSADV) <i>Sioux City</i> | Safe, temporary shelter for victims of domestic violence/sexual assault and their children. Comprehensive shelter facilities are available in Sioux City with a network of other shelter options across the 19-county service area. There is no waiting list and all services are free and confidential. CSADV also offers a housing program that can assist with locating affordable housing, rental assistance, and other needs that present barriers to housing/self-sufficiency. | Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Ida, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Woodbury | Crisis line: 1.800.982.7233 csadvsiouxland.org |  |


REGION 2 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|---|--|---|--|--|
| Domestic/Sexual Assault Outreach Center (DSAOC) <i>Fort Dodge</i> | Crisis-based shelter services and other supportive services, including crisis intervention, safety planning, case management, information and referrals, counseling/support groups, court and medical advocacy, transportation, basic needs, child advocacy, and housing location support. | Boone, Butler, Cerro Gordo, Floyd, Franklin, Greene, Grundy, Hamilton, Hancock, Hardin, Humboldt, Kossuth, Marshall, Mitchell, Story, Tama, Webster, Winnebago, Worth, Wright | Crisis line: 1.888.356.2006 dsaoc.com |  |



REGION 3 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|--|---|--|--|---|
| Friends of the Family <i>Waverly</i> | Shelter-based services for victims of domestic violence, sexual assault, and human trafficking. Their Friends' House Emergency Safety Shelter is a 21-bed facility staffed by certified victim advocates 24/7. Shelter is in a secure facility in a confidential location. They also offer various housing programs that provide rental assistance and help survivors connect to community resources, develop financial literacy skills, and maintain safe, stable housing. | Allamakee, Black Hawk, Benton, Bremer, Buchanan, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Howard, Jones, Linn, Winneshiek | Crisis line: 1.800.410.7233 fofia.org |  |



REGION 4 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|--|--|--|---|--|
| Catholic Charities <i>Council Bluffs</i> | Provides safe, confidential living for up to eight families fleeing domestic violence/sexual assault at a time. Large outdoor playground and indoor playroom available for children. Families in shelter are provided individualized case management to help them leave shelter with stable housing, financial stability, and empowerment. Free support groups and classes are also available for survivors. | Adair, Adams, Audubon, Cass, Clarke, Dallas, Decatur, Fremont, Guthrie, Harrison, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union | Crisis line: 1.888.612.0266 https://www.catholiccharitiesdm.org/our-services/domestic-violence-shelter/ |  |

REGION 5 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|---|---|--|---|---|
| Children & Families of Iowa (CFI) <i>Des Moines</i> | Iowa's largest domestic violence shelter located in Polk County. Offers individual counseling, support groups, medical and court advocacy, and resource referrals. | Polk, Warren | Crisis line: 515.243.6147 http://cfiowa.org/programs/domestic-violence/ |  children & families of iowa |
| Crisis Intervention Services <i>Oskaloosa</i> | 24-bed emergency shelter for individuals and families who are survivors of domestic and dating violence, and/or sexual assault. Housing advocates assist with identifying and overcoming barriers to permanent, self-sufficient housing. Also offers 2-year transitional housing program that consists of four apartments available to eligible individuals/families who are survivors of domestic and dating violence and/or sexual assault. | Appanoose, Davis, Jasper, Jefferson, Keokuk, Lucas, Mahaska, Marion, Monroe, Poweshiek, Wapello, Wayne | Crisis line: 1.800.270.1620 stopdvsa.org |  |

REGION 6 – SHELTER-BASED SERVICES

| Organization | Brief Description | Counties Covered | Contact Info | Logo |
|--|---|--|---|---|
| <p>Domestic Violence Intervention Program (DVIP) <i>Iowa City</i></p> | <p>Offers a 35-bed emergency shelter located in Johnson County for survivors of domestic violence, dating violence, stalking, and human trafficking. Also offers emergency shelter options in 8-county service area. Transitional housing is available in Des Moines County to assist families with housing/rent for an extended period. DVIP also offers resources to assist victims with pets, including on-site kennels, fostering and off-site kenneling while individuals/families seek emergency shelter.</p> | <p>Cedar, Des Moines, Henry, Iowa, Johnson, Lee, Van Buren, Washington</p> | <p>Crisis line: 1.800.373.1043 dviowa.org</p> |  |
| <p>Family Resources <i>Davenport</i></p> | <p>Provides emergency sheltering and housing assistance. Also offers safety planning, adult and child counseling, medical and legal advocacy, economic advocacy, and group counseling.</p> | <p>Clinton, Jackson, Louisa, Muscatine, Scott</p> | <p>Crisis line: 1.866.921.3354 famres.org</p> |  |