

Requirements Model

Page #		Yes	No		
Functional Requirements					
Navigation					
3	Claims Level				
3	Criminal Justice Level				
4	Maintance Level				
5	Reports Level				
5	Restitution Level				
5	Service Providers Level				
5	Survey Level				
5	Victim Services Level				
Claims Search					
Claim - Service Provider					
6	CSP.01.04/13/2014				
Claim/Personal Information Level					
6	CL.01.05/11/2012				
7	CL.02.06/25/2012				
Claims Section - Screen/Views					
Claims View					
7	Add/Edit/Remove Payment				
8	CVA.01.05/11/12				
8	MVM.01.05/11/12				
8	MVO.01.05/11/12				
9	New Claim and Eligibility Status's				
Claims Edit (Intake)					
10	CE.01.05/11/12				
11-12	Intake Tab (Victim)				
13	Claimant Information				
14-16	NEW - Payments Tab				
17	Lost Wages Payment Window				
18	Extended Lost Wages Payment				
19	Loss of Support Payment Window				

20	Counseling Payment Window				
21-22	Medical/Dental Payment Window				
23-24	Funeral/Burial Payment Window				
25	Child Dependent Care Payment Window				
26-27	Clothing and Bedding Payment Window				
28-29	Residential Security Payment Window				
30-31	Transportation Payment Window				
32	Residential Crime Scene Clean-Up Payment Window				
33	Crime Information				
34	Offender Information				
35	Letter Information				
Track Primary vs Secondary Victim Claims					
36	TPS.01.04/16/2012				
Quality Control On-Line Checklist					
37	QC.01.04/16/2012				
38	QC Payment Denial Checklist (Supplemental)				
39	QC Payment Checklist				
40-41	QC Denial Checklist				
Claims Letters					
42	CLTRS.01.05/16/2012				
43	CLTRS.02.05/21/2012				
44	CLTRS.03.05/21/2012				
45	CLTRS.04.05/21/2012				
46	CLTRS.05.05/21/2012				
46	CLTRS.06.05/22/2012				
47	CLTRS.06.06/25/2012				
47	MAIL MERGE.11/07/2012				
Claim Queuing					
48-49	CQ.01.04/16/2012				
Claim Alerts (Pending Claims)					
49	OR.01.04/16/2012				
Case/File Numbers to CS					
49	CF.01.04/13/2012				
Claim Case Weight Assignment					
50	CCCS.01.10/12/2012				

50	CCWA.01.05/22/12				
Override % of Applications Assigned to Compensation Specialist					
51	OVR.01.04/16/2012				
Eligibility/Determination					
52	CS.01.04/13/2012				
53	Primary Eligibility Checklist				
53	Secondary Eligibility Checklist				
54	Homicide Survivor Checklist				
54	Crime Summary (Button)				
55	Print Crime Summary (Button)				
Payment Summary					
56	CS.01.04/13/2012				
Payments - Benefit Caps					
57	ONETIMEPAMYNT.01.05/23/20012				
Benefit Cap by Benefit Type					
58	Benefit Caps by Benefit Type.01.05/10/12				
59	CLTHINGBEDDING.01.05/24/2012				
60	CRIME SCENE CLNUP.01.05/24/2012				
61	DPDNTCARE.01.05/24/2012				
62	FUNERAL.01.05/16/2012				
63	LSTWGSREC.01.05/23/2012				
64	MEDICAL.01.05/17/2012				
65	MENTALHLTH.01.05/23/2012				
66	RESIDENTIALSECURE.01.05.05/24/2012				
67	TRAVEL.01.05/24/2012				
67	WAGES/INJURY.01.05/23/2012				
Benefit Type/Benefit Caps by Fiscal Year					
67	BFY.01.08/31/2012				
68	CLTHINGBEDDING.01.09/07/2012				
69	COUNSELING.01.09/07/2012				
70	CRIMESCENECLNUP.01.09/07/2012				
71	DPDNTCARE.01.09/07/2012				
72	FUNERAL.01.09/07/2012				
73	HOMSURMED.01.09/06/2012				
74	HOMSURVCONSEL.01.09/07/2012				

75	HOMSURVWAGES.01.09/07/2012				
76	HOMSURVWAGESCOURT.01.09/26/2012				
77	LOSSSUPPORT.01.09/07/2012				
78	MEDICAL.01.09/06/2012				
79	RESIDENTSECUR.01.09/07/2012				
80	SECONDVICTIMCOUNSEL.01.09/07/2012				
81	SECWAGESCARETAKER.01.09/07/2012				
82	SECWAGESCOURT.01.09/26/2012				
82	TRAVEL.01.09/07/2012				
83	WAGESINJURY.01.09/07/2012				
Restitution Collection					
84	REVOFFSET.01.09/11/2012				
84	RSTCOLL.01.06/14/2012				
84	RSTOFFSET.01.09/11/2012				
85	RSTPYMNTS.01.09/2012				
85	SUBROGATION.01.09/11/2012				
Claim Activity Log (Supplemental)					
85	CT.01.04/13/2012				
Record/Contact					
86	Record/Contact Tab				
Referral					
87	Referral Tab				
Finance					
Claim Invoices					
88	Print Invoices				
Warrants - Add/Change					
89	Warrant Window				
Integration with GAX File to I/3					
91-92	GAX File to I/3				
GAX File Schema					
93-95	GAX File Schema				
Claim Payment Refunds/Cancelled Warrants					
96	CPR.01.09/20.2012				
Reports					

96	General Report Requirements				
97	40 Day Report (8 Weeks) Completed Claims - New Report Name TBD (Aging Report ?)				
98	Amount Paid by County				
99	Amount Paid to Provider Types				
100	Amount Paid to Specific Providers				
100	Monthly Compensation Report				
101	Average Claim Processing Time				
101	Average Processing Time by Comp Specialist				
102	Average QC Time				
102	Average QC Time by Comp Specialist				
103	Claimant Satisfaction Survey by Comp Specialist				
103	Claimant Satisfaction Survey				
104	Claims by County				
104	Claims by County and Crime Type				
105	Claims Received by Crime Type				
105	Claims Received by Race, Age, Gender and Language				
106	Claims Received by Referral Source				
106	Client Satisfaction Survey				
107	Disposition of Claims				
107	Number of Payments and Amount				
108	Number of Phone Applications				
108	Payments by Expense Type				
109	Payments Processing not Approved				
109	Payments processed not approved per Compensation Specialist				
110	Payments approved but not paid				
110	Claims with Eligibility determination but not yet QC'd				
111	Claims with Eligibility determination but not yet QC'd per Compensation Specialist				
111	QA Evaluations Report				
111	Reports to Federal - VOCA Annual				
112	Restitution ordered vs restitution received				
113	Restitution Payments by County				
113	Restitution Payments Ceased Before Payment Paid in Full				
114	Restitution Payments Made				
114	Report #29				
115	Report #26				
115	Victims Served by Comp Advocate				

116	Application Letters Sent by Comp Advocate?				
116	Total Loss/Total Compensable Loss Report				
Advocate Module Level					
117	Advocate Letters				
118	Advocate Edit				
119	Advocate Find				
119	Main Advocate Window				
Victim/Support Staff Interface					
120	Victim/Support Staff				
On-Line Crime Victim/Provider Comp. Application (CVC)					
121	OLA.01.04/16/2012				
Service Provider Interface					
122	Service Provider and Law Enforcement Interface				
User Roles/Privileges					
123	Required-Current User Privileges in Claims Assistant				
123	Accounting Clerk User Role				
124	Admin User				
124	Comp Specialist User				
124	Compensation Advocate User				
124	General User				
125	Law Enforcement User				
125	Letter Admin User				
125	Quality Control User				
125	Restitution Coordinator User				
125	Service Provider User				
125	Victim User				
125	Registered Victim User				
Scanning/Imaging					
126	SI.01.08/31/2012				
Data Migration					
126	DM.01.06/21/2012				
Additional Requirements					
126	DM.01.10/31/2014				

126	DM.02.10/31/2014				
126	DM.03.10/31/2014				
126	DM.04.10/31/2014				
126	DM.05.11/03/2014				
126	DM.06.11/03/2014				
126	DM.07.11/03/2014				
127	DM.08.11/03/2014				
127	DM.09.11/03/2014				