)	
STATE OF IOWA ex rel.	
THOMAS J. MILLER,	
ATTORNEY GENERAL OF IOWA )	
99AG25112, )	10147
)	Equity No. CE <u>68643</u>
Plaintiff,	
)	
v. )	
AMERICANS WITH DISABILITIES,	
LLC, an Arizona corporation;	
DALE R. SEICK,	PETITION IN EQUITY
in his individual capacity and his corporate )	
capacity as manager/owner/agent of the )	
corporate defendant; and	
) · · · · · · · · · · · · · · · · · · ·	PSTRICT AS PARTY
JEFFREY A. BALKE,	
)	
Defendants.	6 5 F
.)	<u> </u>

The State of Iowa ex rel. Attorney General Thomas J. Miller, through Assistant Attorney General Steve St. Clair, states as follows:

#### INTRODUCTION

Americans With Disabilities, LLC ("AWD") is an Arizona company that sells various consumer goods to Iowans over the telephone. Although a for-profit operation rather than a charity, AWD motivates consumers to pay a premium for its products by emphasizing the help the company is said to provide to the disabled. AWD claims to make its telemarketing calls through "independent solicitors" who are disabled within the meaning of the federal Americans with Disabilities Act, and who benefit from being able to make money by selling AWD's products.

One of AWD's telephone solicitors, Jeffrey A. Balke, was recently caught in a series of blatant lies in trying to get an Iowa consumer to buy cookies for \$45. Balke told the Iowan that he himself was from Dubuque (he only passed through there once); that he had gone completely blind (he merely needs glasses); that his blindness was caused by macular degeneration resulting from Agent Orange exposure when he served in Vietnam from 1971 to 1975 (he was 13 years old in 1971 and never served in Vietnam); that the cookie sale would help him get a seeing eye dog (again, he's not blind); and that his daughter with cystic fibrosis passed away last Thanksgiving (his three adult children are all alive and well – no cystic fibrosis, no disabilities, no deaths).

AWD selects its telephone solicitors and actively presents them to consumers as disabled. Thus, AWD provided Mr. Balke (and whatever other AWD solicitors may engage in similar conduct) with a platform to exploit claims of disability for financial gain. AWD and Mr. Sieck (as a person controlling the operation) are responsible for deceptive acts perpetrated by the solicitors they select, enable, and then (evidently) fail to properly train, monitor and/or supervise. It is currently unknown how many consumers have been victimized by Mr. Balke over the course of the five years that AWD has employed his services; how much money Balke has garnered from lies like those noted above; or how much revenue AWD received through the services of other non-disabled persons who, like Balke, lied repeatedly about their circumstances in order to exploit the natural sympathies of their Iowa targets.

#### PARTIES AND VENUE

1. Thomas J. Miller is the Attorney General of the State of Iowa, and is expressly authorized by Iowa Code § 714.16 (6) (2011) of the Consumer Fraud Act to bring this action on behalf of the State of Iowa.

- 2. Americans With Disabilities, LLC (hereafter "AWD" or "Defendant") is a for-profit Arizona corporation with the mailing address of P.O. Box 15504, Phoenix, Arizona 85060. According to the Better Business Bureau's website, as well as various business directory websites, Dale R. Sieck is the owner of AWD; Sieck himself has acknowledged being manager of the operation.
- 3. Venue is proper in Polk County pursuant to Iowa Code § 714.16 (10) (2011), as Defendants have done business in Polk County and the specific telephone solicitation described below was received by a Polk County resident.

#### JURISDICTION

4. The Iowa Consumer Fraud Act, Iowa Code § 714.16 (2)(a) (2011) ("the Consumer Fraud Act") provides in pertinent part:

The act, use or employment by a person of an unfair practice, deception, fraud, false pretense, false promise, or misrepresentation, or the concealment, suppression or omission of a material fact with intent that others rely upon the concealment, suppression, or omission, in connection with the lease, sale, or advertisement of any merchandise or the solicitation of contributions for charitable purposes, whether or not a person has in fact been misled, deceived, or damaged, is an unlawful practice.

- 5. Iowa Code § 714.16 (1) provides the following definitions:
  - (f) "Deception" means an act or practice which has the tendency or capacity to mislead a substantial number of consumers as to a material fact or facts.
  - (n) "Unfair practice" means an act or practice which causes substantial, unavoidable injury to consumers that is not outweighed by any consumer or competitive benefits which the practice produces.

6. Iowa Code § 714.16 (7) provides, in pertinent part:

Except in an action for the concealment, suppression, or omission of a material fact with intent that others rely upon it, it is not necessary in an action for reimbursement or an injunction, to allege or to prove reliance, damages, intent to deceive, or that the person who engaged in an unlawful act had knowledge of the falsity of the claim or ignorance of the truth.

7. In describing remedies under the Consumer Fraud Act, Iowa Code § 714.16 (7) provides in pertinent part as follows:

If it appears to the attorney general that a person has engaged in, is engaging in, or is about to engage in a practice declared to be unlawful by this section, the attorney general may seek and obtain in an action in a district court a temporary restraining order, preliminary injunction, or permanent injunction prohibiting the person from continuing the practice or engaging in the practice or doing an act in furtherance of the practice. The court may make orders or judgments as necessary to prevent the use or employment by a person of any prohibited practices, or which are necessary to restore to any person in interest any moneys ... which have been acquired by means of a practice declared to be unlawful by this section ...

In addition to the remedies otherwise provided for in this subsection, the attorney general may request and the court may impose a civil penalty not to exceed forty thousand dollars per violation against a person found by the court to have engaged in a method, act, or practice declared unlawful under this section; provided, however, a course of conduct shall not be considered to be separate and different violations merely because the conduct is repeated to more than one person. In addition, on the motion of the attorney general or its own motion, the court may impose a civil penalty of not more than five thousand dollars for each day of intentional violation of a ... permanent injunction issued under authority of this section.

8. Iowa Code §§ 714.16A (1) & (3) provide, respectively:

If a person violates section 714.16, and the violation is committed against an older person, in an action by the attorney general, in addition to any other civil penalty, the court may impose an additional civil penalty not to exceed five thousand dollars for each such violation.

As used in this section, "older person" means a person who is sixty-five years of age or older.

#### FACTUAL BACKGROUND

- 9. On March 8, 2011, a telemarketer who identified himself as "Jeff" made a call on behalf of AWD to an Iowa resident to solicit the sale of merchandise. The call was made to a phone number formerly assigned to an elderly Iowan, but which is currently assigned to an undercover phone line maintained by the Consumer Protection Division. The call was received by a staff member of the Iowa Attorney General's Office posing as the elderly Iowan, and the sales pitch was recorded. A copy of the recording is attached hereto as Attachment I, and a transcript of the recording as Attachment II (the name of the intended recipient of the call is redacted from each).
- 10. On May 6, 2011, the Attorney General served an investigative subpoena upon AWD pursuant to Iowa Code § 714.16 (3) & (4). A copy of that subpoena is attached as Attachment III.
- evaluate the veracity of the various representations that had been made in the March 8 call relating (among other things) to the caller's disabled status, recent family tragedies, status as a military veteran, and connections to Iowa. As reflected in the attached affidavit of Consumer Protection Division Investigator Marc Wallin, many businesses that telemarket products by emphasizing the assistance given to disabled workers have been the source of unfair and deceptive practices, involving (among other things) false or misleading representations regarding the caller's own circumstances and disabilities, and also regarding the extent to which purchases of high-priced merchandise will provide significant benefits to the truly disabled. See

- 12. Mr. Sieck, identifying himself as "Agent, Manager," responded to the subpoena on behalf of AWD in a letter postmarked May 18, 2011. Sieck's response indicated that the "Jeff" who had made the March 8, 2011 call in question was "assumed to be" Jeffrey A. Balke, who had been "processing sales orders through Americans with Disabilities LLC for approximately five years." Mr. Sieck enclosed with his letter Mr. Balke's handwritten and signed responses to the questions posed in the subpoena, as well as a copy of a form letter sent to purchasers by Mr. Sieck "[f]or the workers at Americans with Disabilities, LLC." A copy of Mr. Sieck's letter and the two enclosures are attached as Attachment V.
- 13. The subpoena responses provided by Defendants establish that the March 8 telemarketing pitch delivered by Mr. Balke on behalf of Mr. Sieck's operation, AWD, contained repeated, blatant, material lies, intended to induce a purchase of merchandise.
- 14. Victims of telemarketing fraud in general, and victims of consumer fraud in the context of charitable (and quasi-charitable) telephone solicitations in particular, are disproportionately age 65 or older, at least in part because this segment of the population is more likely to be retired and at home when telemarketers, many of whom call during work hours, make their solicitation calls.
- 15. Neither all nor any part of the application for injunctive relief herein has been previously presented to and refused by any court or justice. Iowa R.Civ.P. 1.1504.
- 16. In an action by the state, no security shall be required of the state. Iowa R.Civ.P. 1.207.

#### CERTIFICATION AND AFFIDAVIT

17. In addition to the Consumer Fraud Act provisions cited above, Iowa R. Civ. P.

1.1501 et seq. provide for entry of temporary injunctive relief. Iowa R. Civ. P. 1.1507 provides that a temporary injunction may issue without notice if the required showing is made, such showing to include a certification by the applicant's attorney as to certain matters. The undersigned certifies as follows:

- a) Delaying injunctive relief by providing advance notice and hearing to Defendants is likely to result in an extended period during which additional consumers are unlawfully induced to make payments to Defendants on the basis of the misleading and unfair solicitation practices detailed herein.
- b) Continuation of the misleading conduct that Plaintiff seeks to enjoin would divert to Defendants charitably-motivated expenditures that might otherwise have been used for the purposes intended by consumers, namely support of efforts to assist the disabled.
- c) The injunctive terms sought by Plaintiff would not halt any legitimate, non-misleading marketing or activities in which Defendants may be engaged. The injunction requested is not such as to "stop the general and ordinary business of a corporation" for purposes of Iowa R. Civ. P. 1.1507.
- d) Given the egregious nature of the lies that can be reliably established, as described above, any doubt about halting the apparently deceptive diversion of funds from Iowa consumers should be resolved in favor of preventing further victimization.

#### **COUNT I**

#### CONSUMER FRAUD ACT VIOLATIONS

- 18. Paragraphs 1 through 17 are incorporated herein by reference.
- 19. Defendants' acts and practices violate the prohibition of Iowa Code § 714.16 (2)(a) against misleading, deceptive, unfair, and omissive acts and practices, and otherwise violate that provision of Iowa law by making misleading affirmative representations about material aspects of the context in which sales are being solicited.
- 20. Although it is not necessary to establish reliance, damages or intent to deceive to obtain injunctive relief or reimbursement under the Consumer Fraud Act (see paragraph 6 above),

establishing these factors, particularly intent, is nevertheless relevant *inter alia* to the Court's determination of the appropriate scope of injunctive relief and the appropriate amount of civil penalties. Those acts and practices of Defendants in violation of subsection (2)(a) of the Consumer Fraud Act as alleged in this Count would in fact induce reliance on the part of consumer victims, would in fact cause damage to consumers, and/or were in fact intentional.

#### **COUNT II**

#### CONSUMER FRAUDS COMMITTED AGAINST OLDER PERSONS

- 21. Paragraphs 1 through 17 above are incorporated herein by reference.
- 22. On information and belief, many of the Consumer Fraud Act violations for which the Defendants are responsible were committed against older persons and give rise to the additional civil penalty provided for in section 714.16A.

#### PRAYER

Plaintiff prays the Court grant the following relief:

A. Pursuant to Iowa Code § 714.16 (7), and upon further request by Plaintiff addressed to the Court, enter a temporary restraining order and preliminary injunction restraining Defendants, and each of them, and (as applicable) such Defendant's directors, officers, principals, partners, employees, agents, servants, representatives, subsidiaries, affiliates, successors, assigns, merged or acquired predecessors, parent or controlling entities, and all other persons, corporations and other entities acting in concert or participating with such Defendant who have actual or constructive notice of the Court's injunction, from engaging in the deceptive, misleading, omissive, and unfair practices alleged in this Petition or otherwise violating the Iowa Consumer Fraud Act.

- B. Pursuant to Iowa Code § 714.16 (7), after trial on the merits, make permanent the above-described injunctions, expanding their provisions as necessary by including *inter alia* such "fencing in" provisions as are reasonably necessary to ensure that Defendants and other enjoined persons and entities do not return to the unlawful practices alleged herein, or commit comparable violations of law.
- C. Pursuant to Iowa Code § 714.16 (7), enter judgment against Defendants, jointly and severally, for amounts necessary to restore to Iowa consumers all money acquired by means of acts or practices that violate the Consumer Fraud Act, and/or to follow through on providing help to the disabled of the kind that was described to Iowa consumers who made purchases.
- D. Pursuant to Iowa Code § 714.16 (7), enter judgment against Defendants, jointly and severally, for such additional funds as are necessary to ensure complete disgorgement of all ill-gotten gain traceable to the unlawful practices alleged herein.
- E. Pursuant to Iowa Code § 714.16 (7), enter judgment against Defendants for up to \$40,000.00 for each separate violation of the Consumer Fraud Act.
- F. Pursuant to Iowa Code § 714.16A, enter judgment against Defendants for an additional civil penalty not to exceed \$5,000.00 for each violation of the Consumer Fraud Act committed against an older person.
  - G. Award Plaintiff interest as permitted by law.
- H. Pursuant to Iowa Code § 714.16 (11), enter judgment against Defendants, jointly and severally, for attorney fees, state's costs and court costs.
- I. Retain jurisdiction as necessary to ensure full compliance with the pertinent provisions of the Consumer Fraud Act and with the Court's orders.

J. Grant such additional relief as the Court deems just and equitable.

Respectfully submitted,

THOMAS J. MILLER Attorney General of Iowa

STEVE ST. CLAIR

AT0007441

Assistant Attorney General

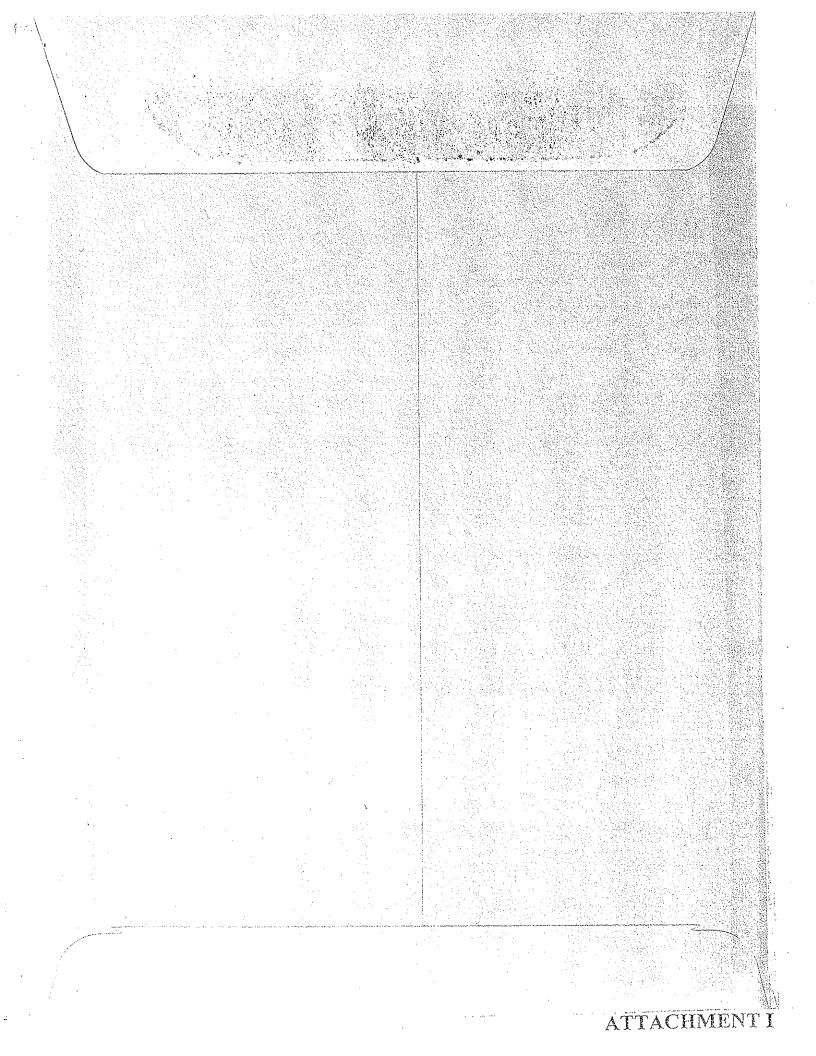
Hoover State Office Building, 2<sup>nd</sup> Floor

1305 E. Walnut

Des Moines, Iowa 50319

Telephone: 515-281-3731/Fax: 281-6771

Steve.StClair@iowa.gov



## AMERICANS WITH DISABILITIES 3/8/11

Jeff J-: Call Recipient CR: CR: ...very good. What is the weather like up in beautiful Des Moines today? J-: CR: Forty. Forty? J-: CR: Um hum. Well do you got your bikini ready? J-: CR: Not for a while. Not for a while huh? Oh yeah. The reason I'm asking you what it was like in Des J-: Moines is, is I, I'm from Dubuque actually so ... but I'm calling you down here from Phoenix, do you recognize the voice still? No. I'm sorry, who is this? CR: This is Jeff with Americans With Disabilities. Well, I am completely blind now, a J-: Vietnam veteran. I wasn't the last time I talked to you back in September of 2009. I think you got like a manicure kit or some candles or something from me? CR: Boy, I, I don't know... J-: Do you remember that? ...I get so many calls. CR: Do you? J-: Um hum. CR: You getting them a lot from like, the blind, the vets, the handicapped, people with bad J-: haircuts, everybody huh?

CR: [Laughs.] Not the bad haircuts yet.

J-: Well it's kind of hard to tell through the phone. So do you have anybody in your family that was in the military?

CR: No.

J-: Anybody ... your father was never in the military or anything?

CR: I don't know, really ...

J-: Oh, do you remember, I wanted to see if, I'm calling you [NAME] today because I need your help one more time. But here's, here's the reason why. I don't know if you remember this or not, like you said you get a lot of calls, but I told you I did fourteen years in the military, I was in Vietnam from '71 to '75 and I got all exposed to that agent orange and I was losing my eyes because of, you know, macular degeneration from it, do you remember that?

CR: Not really.

J-: OK. Do you remember me telling you I had a daughter with cystic fibrosis?

CR: No.

J-: Well my daughter passed away on the, uh, on Thanksgiving Day last year and she, uh, do you know what cystic fibrosis is?

CR: No but, um, really, I'm kind of busy, so what did you need?

J-: I was hoping I could send you out some cookies this year. I'm trying to get a guide dog. A seeing eye dog from Guide Dogs for the Blind in California. I got approved but all I have to do is get there and this would help me get there.

CR: How much are the cookies?

J-: With the shipping, the taxes, the handling, all included for two of those great big round two-pound metal containers, the tins. For both of them now, the total for both of them is forty-five-ninety-five...

CR: Can I just get one tin?

J-: No, they come in two. I wish they could only come in one but they, they do come in twos. But I tell you what, I will send it to you, I know you're not going to go to the

Bahamas with cookies, you know, running off and leaving, and leave us stranded -- but if you do, call me I'd like to go with ya. But the thing is I can send them to you, you know, you get them in about ten, ten days or so. We'll put the bill in the box and an envelope and you can send it back next month. But I'll get that credit today.

CR: Oh, let me see ...

J-: Because the last time you did the forty-nine ninety-five. This is like four dollars less.

CR: Well, can you hold on a minute and ... who was this again? America...

J-: Americans With Disabilities. AWD.

CR: OK, just a minute. [Pause.] Well, I'm sorry, but my husband, he said no, and he's the one that pays the bills. But maybe you can call me in a year, OK?

J-: Yep.

CR: Thanks.

#### THOMAS J. MILLER ATTORNEY GENERAL

#### CONSUMER PROTECTION DIVISION



Address Reply To: Hoover Bldg., 1305 E. Walnut Des Moines, Iowa 50319

Telephone: 515-281-5926 Toll Free: 888-777-4590 (In Iowa) Fax: 515-281-6771 www.lowaAttorneyGeneral.org

### Department of Justice

SUBPOENA NO. 2228

STATE OF IOWA	)
DEPARTMENT OF JUSTICE	) ss

THE STATE OF IOWA TO: Americans With Disabilities, LLC ("Respondent")

IN RE INVESTIGATION OF: Telephone solicitations of Iowa residents by Respondent.

Pursuant to the provisions of the Iowa Consumer Fraud Act, Iowa Code § 714.16 (2011), Respondent is hereby commanded to appear before Assistant Attorney General Steve St. Clair of the Consumer Protection Division of the Office of the Iowa Attorney General at the Hoover Building, Second Floor, 1305 E. Walnut, Des Moines, Iowa 50319, at 1:00 p.m. on the 18<sup>th</sup> day of May, 2011, to give evidence under oath in the above investigation, and to bring at that time written responses to the following information requests:

- 1. Provide the full name, address, telephone number, date of birth, and date of hire of a telephone solicitor acting on behalf of Respondent in making a solicitation call to an Iowa resident on or about March 8, 2011, which solicitor identified himself as "Jeff" with Americans With Disabilities calling from Phoenix.
- 2. State whether "Jeff" is from Iowa, and, if so, what city in Iowa and the dates of residence in that city.
- 3. State whether "Jeff" is himself disabled to any extent, and, if so, describe the nature and extent of his disability.
- 4. State whether "Jeff" is a military veteran, and, if so, indicate what years he was in the military and, if he was in Vietnam, what years he was in Vietnam.
- 5. State whether "Jeff" currently has, or ever has had, any children with serious health problems, and, if so, indicate for each such child his/her name, gender, date of birth, and the nature and extent of the health problem(s).

In lieu of appearing, Respondent may provide the above-described materials and/or information to the undersigned at or before the time and date set forth, or at or before such alternative time and date as may be arranged between the subpoenaed entity and the undersigned.

Witness my hand hereunto affixed this 29th day of April, 2011.

TOM MILLER, ATTORNEY GENERAL OF IOWA

By:

Steve St. Clair

Assistant Attorney General Hoover Building, 2<sup>nd</sup> Floor

1305 East Walnut

Des Moines, Iowa 50319

Phone: (515) 281-5926

Email: steve.stclair@iowa.gov

#### NOTICE OF INTENT TO PROCEED

Service of this subpoena and Notice of Intent to Proceed on you will also constitute your only notice, pursuant to Iowa Code § 714.16(6), that your failure to comply with this subpoena may result in application to the District Court for an order compelling a response to the subpoena and, additionally, for other relief provided by Iowa Code § 714.16(6).

Witness my hand hereunto affixed this 29th day of April, 2011.

THOMAS J. MILLER, ATTORNEY GENERAL OF IOWA

By:

Steve St. Clair

Assistant Attorney General

#### AFFIDAVIT OF MARC WALLIN

I, Marc Wallin, being duly sworn on oath, state as follows:

1. I am an Investigator in the Iowa Attorney General's Office, a position I have held since March of 2000. I am currently assigned to work in the Consumer Protection Division and the Farm Division. As one of my responsibilities in the Consumer Protection Division, I investigate various forms of deceptive or unfair practices relating to charitable solicitation, including issues relating to merchandise advertised and/or sold by for-profit entities purportedly acting so as to benefit the handicapped or disabled.

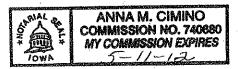
- 2. I have read the Petition In Equity to which this affidavit is attached, and, based on personal knowledge gained from my review of the relevant Consumer Protection Division files, can attest to the accuracy of the contents of the Petition. In particular, after several years performing the above-referenced duties in the Consumer Protection Division, I can attest that many businesses that telemarket products by emphasizing the assistance given to disabled workers have long been the source of unfair and deceptive practices, involving among other things false or misleading representations regarding the caller's own circumstances and disabilities, and also regarding the extent to which purchases of high-priced merchandise will benefit the disabled.
- 3. Victims of telemarketing fraud, including consumer fraud associated with telephone appeals for charitable donations or telephone sales of merchandise intended to benefit the disabled, tend disproportionately to be aged 65 and older, at least in part because they are more likely to be at home when telemarketing calls are made (often during standard work hours).

Marc Wallin

Signed and sworn to by Marc Wallin before the undersigned Notary Public in and for the

State of Iowa on this  $\int \frac{\Delta t}{\Delta t}$  day of June, 2011.

lowa Notary Public





AMERICANS WITH DISABILITIES LLC

P.O. Box 15504 Phoenix, AZ 85060

Phone: (602) 263-7880 | Fax: (602) 263-6080 | awdllc@yahoo.com

May 17, 2011 State of Iowa Dept. of Justice 1305 East Walnut Des Moines, IA 50319

RE: Subpoena NO. 2228

The Independent Telephone Solicitor responsible for making sale solicitation calls to lowa on or about March 8<sup>th</sup>, 2011, and identified himself as "Jeff" with Americans with Disabilities LLC calling from Phoenix is assumed to be:

Jeffrey A. Balke 2350 East Amelia Ave Phoenix, AZ 85016

Mr. Balke works as an Independent Contractor in the Phoenix area, and has been processing sales orders through Americans with Disabilities LLC for approximately 5 years. All sales orders given to Americans with Disabilities LLC are verified with the purchaser for customer satisfaction, delivery and payment. The Independent Contractor is paid by commission only. Americans with Disabilities LLC does not approve fraudulent sales practice, and are investigating Mr. Balke. Attached, please find answers to interrogatories by, and signed by Jeffrey A. Blake.

Americans with Disabilities LLC

Dale R. Sieck Agent, Manager

1. Provide the Full name, telephone number, date of birth, and date of hire of a telephone solicitor acting on behalf of Respondent in making a solicitation call to an Iowa resident on or about March 8,2011 which solicitor identified himself as "Jeff" with Americans with Disabilities calling from Phoenix  TEL. N/A  Details of Hire 8-28-06
2. State whether "Jeff" is from Iowa and, if so, what city in Iowa and the dates of residence in that city.  Been through Debuke, Town Not From There
3. State whether "Jeff" is a military veteran, and, if so, indicate what years he was in the military and, if he was Vietnam, what years was he in Vietnam. I.S. Array Vet 10MARTG (MILITARY BLOCK MAN) SEVED AS 10 House Military Service. S. MANY SURS. AS 1 Yearn All Companies of the Nature and extent of his disability. Visually Impained New Glasses  5. State whether "Jeff" currently has, or ever has had, any children with serious health problems, and, if so, indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems indicate for each child his/her name, gender, date of birth, and the nature and extent of the health problems in the nature and extent of the health problems in the nature and extent of the health problems.
Independent Contractor  Jeff Balke

# Americans with Disabilities LLC



P.O. Box 15504 Phoenix, AZ 85060



602-263-7880 awdlic@yahoo.com



Thank you for your purchase; your help is most greatly appreciated!

In order to ensure proper representation we wish to restate some facts regarding our company, Americans with Disabilities, LLC.

We are not a charity. As a private enterprise, we endure the ability to expand our efforts to receive a helping hand, as needed. We offer our products to customers throughout the country. We take orders by phone; verify the information provided by the sales person, and then ship the merchandise along with a sales invoice. The revenues generated from our customers enable us to pay our bills and our Independent Solicitors.

Any Independent Solicitor, associated with our company, must meet these simple standards, as specified in the Americans with Disabilities act. We especially reach out to individuals who are striving to get off welfare rolls. We make a special effort to enable handicapped or otherwise disadvantaged workers to perform their duties. A great percentage of our workers have had trouble in obtaining employment in the mainstream workforce, due to what is generally considered, social disadvantages. Historically, they have been deprived of the equal employment offering due to past problems they are struggling to overcome.

If you have any questions, comments, or concerns please feel free to contact us anytime at our mailing address or phone number shown above.

Thanks again and take care!

Dale Sieck Management

For the workers at Americans with Disabilities, LLC