

Consumer Protection Complaint Form

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Instructions:

1. Please print or type. Answer all questions fully and correctly.
2. Please mail **copies** of all documents that may relate to your complaint claim (contracts, advertisements, correspondence, proof of payment, etc.).
3. Return the information to the Consumer Protection Division (address above).
4. You may also file a complaint online. Be sure to include copies of all relevant documents.
5. **PLEASE NOTE: Important "Open Records" information on page 2 of this form.**

YOUR NAME AND ADDRESS:			NAME OF BUSINESS OR PERSON COMPLAINT IS AGAINST:		
Mr.	Mrs.	Ms.	Age:	Name:	
Name:				Address:	
Address:				City, State, Zip Code:	
City, State, Zip Code:				Primary Phone Number:	
Primary Phone Number:				Email Address:	
Email Address:				Website:	
Active Duty Service Member? Yes No U.S Military Veteran? Yes No					
For MOTOR VEHICLE COMPLAINTS, please list your Vehicle Identification Number (VIN):					
Product or service involved:			Amount of purchase or contract:		
Date of purchase or contract:			Amount paid:		
Product new or used?			Form of payment (check, credit card, etc.):		
Have you contacted the business or person? Yes No Have you contacted an attorney? Yes No					
Name:		Date Contacted:		Name:	
Date Contacted:		Date Contacted:		Date Contacted:	
What do you think should be done to resolve your complaint fairly?					

Continue to next page.

Please sign on other side.

SUMMARY OF YOUR COMPLAINT – Please print or type. Use additional paper if necessary.

I understand that the Attorney General's Office is not my private attorney but represents the State of Iowa in enforcing laws designed to protect consumers from misleading or unlawful business practices. I also understand I may contact a private attorney for legal advice.

Signature _____

Date _____

Note: Complaints are Open Records

Under Iowa law, complaint forms or letters generally are "open records". The public has the right to review or obtain copies of open records. Also, copies of complaints are routinely sent to the person or business the complaint is directed against.

Please contact the Consumer Protection Division if you have questions about the "open records" law.