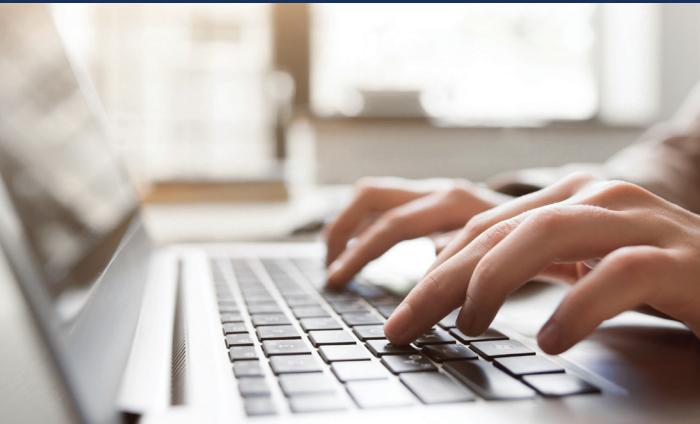




Additional Programs of the Crime Victim Assistance Division

- Crime Victim Compensation
- Sexual Assault Examination Payment Program
- Iowa Victim Information Notification Everyday (IowaVINE)
- Iowa Sex Offender Registrant Watch
- Fighting Human Trafficking
- Identity Theft Passport Program
- Victim Services Support Program



Our Mission

The mission of the Crime Victim Assistance Division and the Crime Victim Assistance Board is to advocate for the rights and the needs of crime victims and ensure that all victims and survivors will be treated with dignity and respect.

The Crime Victim Assistance Division (CVAD) was established in 1989 to provide services and assistance to victims of violent crimes. The CVAD administers programs that directly benefit victims of crime, including those that assist victims with the financial burden resulting from injuries of crime, that assist local crime victim service programs, and that assist the criminal justice system in holding offenders responsible for the effects of their crimes. All crime victims and survivors will be treated with dignity and respect. Funds for these programs come primarily from fines and penalties assessed on state and federal criminals.



Iowa Victim Online Training Academy



<https://train.iowa.gov/stateofiowa/IAGCVAD>

CRIME VICTIM ASSISTANCE DIVISION

Lucas State Office Building
321 East 12 th Street
Des Moines, IA 50319

(515) 281-5044 / 1+ (800) 373-5044



The Iowa Victim Online Training Academy is an introductory course for professionals working with victims of crime in a variety of settings. This course provides foundational training that focuses on victim-centered service delivery, and professional development. This training course consists of five modules that are designed to be taken in order.

Module 1: Ethics

Module 2: Crime Victim Rights

Module 3: Cultural Competency

Module 4: The Role of Professionals in Serving Victims of Crime

Module 5: Safety Planning

Following the completion of all five modules and corresponding evaluations, a certificate will be generated, and participants will be able to print the certificate if needed.

Module 1: Ethics

- Learn how personal attitudes, values and beliefs may influence response to crime victims.
- Learn how following ethical considerations protects both the victim and the service provider.

Module 2: Crime Victim Rights

- Define a crime victim and their statutory rights.
- Learn how to assist crime victims in exercising their rights.

Module 3: Cultural Competency

- Understand how cultural competency influences the delivery of services.
- Understand how your own cultural competency and the cultural competency of your team influences the delivery of services to victims.
- Learn the role that culture plays in everyday interactions with victims of crime.

Module 4: The Role of Professionals in Serving Victims of Crime

- Discuss the roles of community-based and systems-based victim services professionals.
- Understand mandated services and effective service delivery throughout different stages of the criminal justice process.

Module 5: Safety Planning

- Learn how to assist victims with safety planning, including services like protective orders, emergency relocation, and address confidentiality.

