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SENT VIA U.S. AND ELECTRONIC MAIL

William Brauch
Division Director
Consumer Protection Division
Office of the Attorney General
Hoover State Office Building, 2nd Floor
1305 E. Walnut Street
Des Moines, IA 50319
William.Brauch@iowa.gov

RE: *Exposure of Personal Data from the University of North Carolina at Charlotte*

Dear Director Brauch:

As legal counsel to the University of North Carolina at Charlotte (the "University") regarding the matter above, I write in connection with Iowa Code 715C to report an exposure of personal data from the University. Data were exposed to the Internet, including financial account numbers and approximately 350,000 social security numbers. The exposure has been remedied, and the University is acting to alert people who may have been affected by this exposure.

Due to incorrect access settings, large amounts of electronic data hosted by the University were accessible from the Internet. There were two exposure issues, one affecting general University servers over a period of approximately three months, and another affecting the University's College of Engineering servers over a decade or more. The University has no reason to believe that any information from these servers was inappropriately accessed or that information was used for identity theft or other crime. These data involved people connected to the University, and included names, addresses, social security numbers, and/or financial account information provided in association with transactions with the University.

The University involved state and federal regulatory and law enforcement agencies to assist in determining how to proceed, and acted upon their advice. The University also hired outside forensic and other experts to protect the data on its networked systems. The University continues to monitor this situation carefully and has increased its internal review procedures to watch for any unusual activity.

The University consistently utilizes government-approved information protections and uses industry-leading data management vendors, and has dramatically increased its information protection capacity since the discovery of these incidents. Nonetheless, the University is currently reviewing all aspects of its data security.

Due to the extensive exposure of varied types of data, the University is meeting its statutory and regulatory obligations by publishing notice, providing e-mail notice to certain affected people, and notifying other national consumer reporting agencies as well as relevant state and federal agencies. The University has obtained data recovery and counseling service for those people who will need it due to this incident. Please contact me if you have questions about this incident.

Sincerely,

WOMBLE CARLYLE SANDRIDGE & RICE
A Limited Liability Partnership

Theodore F. Claypoole