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Cybersecurity & Data Privacy Team
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Direct: 720.536.3234

September 25, 2024

VIA EMAIL
Attorney General Brenna Bird
Office of the Attorney General
Consumer Protection Division
Security Breach Notifications
1305 E. Walnut Street
Des Moines, IA 50319
consumer@ag.iowa.gov

Re: Notification of Data Security Incident

Dear Attorney General Bird:

Constangy, Brooks, Smith & Prophete, LLP represents Feldstein & Stewart CPAs, LLP ("F&S") in conjunction with a recent data security incident described in greater detail below. F&S is a certified public accounting firm headquartered in New City, New York. The purpose of this letter is to notify you of the incident.

1. Nature of the Security Incident

On March 25, 2024, F&S discovered that it had experienced a network disruption. F&S immediately took steps to secure its network environment and engaged independent cybersecurity experts to conduct an investigation. As a result of the investigation, F&S learned that certain files were acquired without authorization. F&S then undertook a comprehensive review of the affected files to determine whether personal information may have been involved. After a thorough review of the impacted data, on September 16, 2024, F&S confirmed that certain personal information was affected and worked diligently to notify those individuals.

The information affected by this incident varies by individual, but may have included individuals' names and financial account numbers, and/or Social Security numbers.

2. Number of Iowa Residents Affected

F&S notified three (3) residents of Iowa of this data security incident via first class U.S. mail on September 25, 2024. A sample copy of the notification letter sent to these individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

In response to this incident, F&S took the steps described above. F&S has also implemented additional security features in an effort to prevent a similar incident from occurring in the future. Further, F&S has offered all individuals whose Social Security numbers were involved complimentary identity protection services through IDX, which include credit monitoring, dark web monitoring, a $1 million identity fraud loss reimbursement policy, and fully managed identity theft recovery services.

4. Contact Information

F&S remains dedicated to protecting the personal information in its possession. Should you have any questions or need additional information, please do not hesitate to contact me at 720.536.3234 or by e-mail at awatzman@constangy.com.

Best regards,

/s/ Alyssa Watzman

Alyssa Watzman
CONSTANGY, BROOKS, SMITH & PROPHETE LLP

Enclosure: Sample Notification Letter

FS

Return to IDX
P.O. Box 989728
West Sacramento, CA 95798-9728

<<First Name>> <<Last Name>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>
<<Country>>

Enrollment Code: <<ENROLLMENT>>
To Enroll, Scan the QR Code Below:

SCAN ME

Or Visit:
https://app.idx.us/account-creation/protect

September 25, 2024

Subject: Notice of Data <<Security Incident / Breach>>

Dear <<First Name>> <<Last Name>>,

Feldstein & Stewart LLP, CPAs ("F&S") is writing to inform you of a data security incident that may have involved your personal information. F&S takes the privacy and security of all personal information very seriously. Please read this letter carefully as it contains details about the incident and resources you can utilize to help protect your information.

What Happened? On March 25, 2024, F&S discovered that it had experienced a network disruption. We immediately took steps to secure our network environment and engaged cybersecurity experts to conduct an investigation to determine what happened. As a result, we learned that certain files were accessed or acquired without authorization. We then undertook a comprehensive review of the affected data to identify personal information contained therein. After a thorough review of the impacted data, on September 16, 2024, we determined that some of your personal information was present and immediately thereafter took steps to provide notice of the incident to you.

What Information Was Involved? The information involved may include your name and <<Variable Text 1 Information Involved>>.

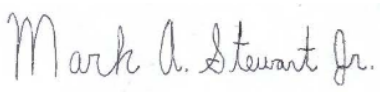
What We Are Doing. As soon as we discovered the incident, we took the steps described above. We also implemented additional measures to reduce the risk of a similar incident occurring in the future.

We are also offering you the ability to enroll in <<Variable Text 3: 12/24>> months of complimentary credit monitoring and identity protection services through IDX, a ZeroFox Company, a national leader in identity protection services. The IDX services, which are free to you upon enrollment, include a <<Variable Text 3: 12/24>>-month subscription for the following: credit monitoring, CyberScan dark web monitoring, fully managed identity recovery services, and $1 million in identity theft insurance coverage. With this protection, IDX will help you resolve issues if your identity is compromised.

What You Can Do. You can follow the recommendations on the following page to help protect your personal information. You can also enroll in the IDX identity protection services, which are offered at no cost to you. To enroll in the services provided through IDX, please scan the QR above, call 1-877-225-2068 Monday through Friday from 9:00 am – 9:00 pm Eastern Time, or visit https://app.idx.us/account-creation/protect and insert the Enrollment Code provided above. Please note the deadline to enroll in these complimentary services is December 25, 2024. To receive credit monitoring services, you must be over the age of 18 and have established credit in the United States, have a Social Security number in your name, and have a U.S. residential address associated with your credit file. Please do not discard this letter, as you will need the Enrollment Code provided above to access services.

For More Information. Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call please call IDX at 1-877-225-2068. IDX representatives are available Monday through Friday from 9:00 am – 9:00 pm Eastern Time. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

Sincerely,



Mark A. Stewart, Jr.
Co-Managing Partner
Feldstein & Stewart LLP, CPAs

Alan D. Feldstein
Co-Managing Partner
Feldstein & Stewart LLP, CPAs

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting http://www.annualcreditreport.com/, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax
P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian
P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion
P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at http://www.annualcreditreport.com.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission
600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General
Bureau of Internet and Technology Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General
9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General
150 South Main Street
Providence, RI 02903
http://www.riag.ri.gov
1-401-274-4400

Washington D.C. Attorney General
441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

Rhode Island: A total of 8,171 individuals were notified of this incident.

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf.