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September 23, 2022

VIA EMAIL

Attorney General Thomas Miller
Office of the Attorney General
Consumer Protection Division
Security Breach Notifications
1305 E. Walnut Street
Des Moines, IA 50319
consumer@ag.iowa.gov

Re: Notification of Data Security Incident

Dear Attorney General Miller:

Lewis Brisbois Bisgaard & Smith LLP represents Central Iowa Farm Business Association (“CIFBA”), with respect to a recent data security incident experienced by the Humboldt, Iowa, office of CIFBA, described in greater detail below. The purpose of this letter is to notify you of the incident.

1. Nature of the Security Incident

In May of 2022, the Humboldt office experienced a data security incident that involved unauthorized access to its email environment. Upon discovering this access, CIFBA immediately took steps to secure the digital environment and began to investigate. CIFBA also engaged independent cybersecurity experts to conduct an investigation. As a result of this investigation, the Humboldt office learned that an unauthorized actor accessed certain files and data stored within its email environment. On August 22, 2022, it was determined that the personal information of Iowa residents may have been impacted by this incident. The information accessed without authorization varies by individual, but may have included the residents’ Social Security numbers, drivers’ license numbers, financial account information, and usernames and passwords. Notably, there is no evidence that the information has been misused.

2. Number of Iowa Residents Affected

On September 23, 2022, CIFBA notified five hundred (500) Iowa residents of this incident via first class U.S. mail. A sample copy of the notification letter sent to the impacted individuals is included with this correspondence.

3. Steps Taken Relating to the Incident

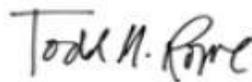
To help prevent something like this from happening again, CIFBA is implementing additional technical security measures. In addition, CIFBA is providing impacted individuals with information about steps that you can take to help protect your personal information. As a further precaution, CIFBA is offering certain individuals complimentary identity monitoring services through IDX.

4. Contact Information

CIFBA remains dedicated to protecting the personal information in its control. If you have any questions or need additional information, please contact me at (312) 463-3355 or by e-mail at Todd.Rowe@lewisbrisbois.com.

Please let me know if you have any questions.

Very truly yours,



Todd M. Rowe
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl: Sample Notification Letter



Return mail to IDX
10300 SW Greenburg Rd. Suite 570
Portland, OR 97223

To Enroll, Please Call:
1-800-939-4170
Or Visit:
[https://app.idx.us/account-
creation/protect](https://app.idx.us/account-creation/protect)
Enrollment Code: <<XXXXXXXXXX>>

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

September 23, 2022

Subject: Notice of Data <<Variable 1>>

Dear <FNAME> <LNAME>:

We are writing to inform you of a recent data security incident experienced by the Humboldt, Iowa office of Central Iowa Farm Business Association (“CIFBA”), that may have involved some of your information. This incident affected only the Humboldt office, and no other CIFBA offices were impacted. We are writing to notify you of the incident, offer you complimentary identity protection services, and inform you about steps you can take to help protect your personal information.

What Happened: In May of 2022, the Humboldt office experienced a data security incident that involved unauthorized access to its email environment. Upon discovering this access, CIFBA immediately took steps to secure the digital environment and began to investigate. CIFBA also engaged leading, independent cybersecurity experts to conduct an investigation. As a result of this investigation, the Humboldt office learned that an unauthorized actor accessed certain files and data stored within its email environment. On August 22, 2022, it was determined that your personal information may have been impacted by this incident. There is no evidence that your personal information has been misused. However, out of an abundance of caution, we are notifying you about the incident and providing you with resources to help you protect your personal information and providing you with complimentary identity protection services.

What Information Was Involved: The data that could have potentially been accessed by the unauthorized party included your name and <<Variable 2>>.

What We Are Doing: To help prevent something like this from happening again, we are implementing additional technical security measures. We have taken important steps to minimize the chances of your data being misused as a result of this incident. Nonetheless, we are providing you with information about steps that you can take to help protect your personal information. As a further precaution, we are also offering you 12 months of complimentary identity monitoring services through IDX. This product helps detect possible misuse of your information and provides you with identity protection support.

What You Can Do: You can follow the recommendations included with this letter to help protect your information. In addition, You can also enroll in IDX’s complimentary credit and identity monitoring services by going to <https://app.idx.us/account-creation/protect> or calling 1-800-939-4170. When prompted, please provide the enrollment code above to enroll in the services. The deadline to enroll is December 23, 2022. For more information on how you can protect your personal information, please review the resources provided on the following pages.

For More Information: If you have any questions regarding the incident or would like assistance with enrolling in the services offered, please call 1-800-939-4170 between Monday through Friday from 8 am - 8 pm Central Time.

The security of the information in our possession is a top priority for Central Iowa Farm Business Association. We take your trust in us and this matter very seriously and we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Central Iowa Farm Business Association
1301 6th Avenue N., Suite #4
Humboldt, IA 50548

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105788
Atlanta, GA 30348
1-888-378-4329
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-800-831-5614
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.