

September 21, 2023

Via Email (consumer@ag.iowa.gov)

Consumer Protection Division
Security Breach Notifications
Office of the Attorney General of Iowa
1305 E. Walnut Street
Des Moines, IA 50319

To Whom It May Concern:

In accordance with Iowa Code §§ 715C.1, 715C.2, I am writing on behalf of the National Student Clearinghouse (the “Clearinghouse”) to notify you regarding the nature and circumstances of a recent data security issue.

The Clearinghouse is a non-profit organization that provides educational reporting and verification services to and on behalf of educational institutions, students and alumni, lending institutions, employers and other organizations. The Clearinghouse recently was informed by its third-party software provider, Progress Software, of a cybersecurity issue involving the provider’s MOVEit Transfer solution. MOVEit Transfer is a file transfer tool used by many organizations, including the Clearinghouse, to support the transfer of data files. After learning of the issue, the Clearinghouse promptly initiated an investigation and took steps to secure the Clearinghouse’s relevant systems, including implementing patches to the MOVEit software pursuant to Progress Software’s instructions and implementing additional monitoring measures to further protect its systems. The Clearinghouse has also coordinated with law enforcement.

Through its investigation, the Clearinghouse learned that an unauthorized party obtained certain files transferred through the MOVEit tool. This issue occurred on or around May 30, 2023. Since learning of the issue, the Clearinghouse has been working diligently to review the affected files for personal information. Based on this review, the Clearinghouse identified that the relevant files included personal information such as name, date of birth, contact information, Social Security number, student ID number and certain school-related records (for example, enrollment records, degree records and course-level data). The information that was affected by this issue varies by individual.

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The Clearinghouse has worked diligently to coordinate with impacted data owners to identify mailing address information for affected individuals, and has offered to provide notification on their behalf in accordance with state law. On August 24, 2023, the Clearinghouse received information indicating that residents of Iowa were affected by this issue. The Clearinghouse is providing notice of this incident on behalf and at the request of certain data owners, including the organizations identified in Exhibit A. Not every organization on this list is relevant to your state.

The Clearinghouse, on behalf of these organizations, began notifying approximately 23 affected Iowa residents on August 30, 2023 and approximately 2,130 affected Iowa residents on September 19, 2023. The Clearinghouse has arranged to offer 24 months of identity monitoring services at no cost to such affected individuals. Attached as Exhibit B is a sample of the notice being sent to affected individuals.

Please do not hesitate to contact me if you have any questions.

Very truly yours,



Lisa J. Sotto

Enclosures

Exhibit A

List of Affected Organizations

ACADEMY OF ART UNIVERSITY
ACCESSLEX INSTITUTE
ADAMS STATE UNIVERSITY
ADELPHI UNIVERSITY
ADVANCED TECHNOLOGY INSTITUTE
ALAMANCE COMMUNITY COLLEGE
ALBERTUS MAGNUS COLLEGE
ALFRED UNIVERSITY
ALICE LLOYD COLLEGE
ALLEN COUNTY COMMUNITY COLLEGE
ALLEN HIGH SCHOOL
ALLIANT INTERNATIONAL UNIVERSITY
AMERICAN CAREER COLLEGE
AMERICAN COLLEGE OF HEALTHCARE SCIENCES -OR
AMERICAN UNIVERSITY
AMERICAN UNIVERSITY OF THE CARIBBEAN
ANDREW COLLEGE
ANNA MARIA COLLEGE
ANNE ARUNDEL COMMUNITY COLLEGE
ANTIOCH UNIVERSITY
AQUINAS COLLEGE
ARCADIA UNIVERSITY
ARIZONA STATE UNIVERSITY
ARIZONA WESTERN COLLEGE
ASCENDIUM
ASHEVILLE-BUNCOMBE TECHNICAL COMMUNITY COLLEGE
ASPEN UNIVERSITY
ATHENS STATE UNIVERSITY
ATLANTIC CAPE COMMUNITY COLLEGE
ATLANTIC UNIVERSITY COLLEGE
AUBURN UNIVERSITY
BAKER UNIVERSITY
BALDWIN WALLACE UNIVERSITY
BALL STATE UNIVERSITY
BANK STREET COLLEGE OF EDUCATION
BAPTIST HEALTH SCIENCES UNIVERSITY
BARD COLLEGE
BARTON COMMUNITY COLLEGE
BATON ROUGE COMMUNITY COLLEGE
BEAUFORT COUNTY COMMUNITY COLLEGE

BELHAVEN UNIVERSITY
BELLARMINE UNIVERSITY
BELLEVUE COLLEGE
BELLEVUE WEST HIGH SCHOOL
BELLIN COLLEGE
BEMIDJI STATE UNIVERSITY
BERGEN COMMUNITY COLLEGE
BERRY COLLEGE
BETHUNE-COOKMAN UNIVERSITY
BIG BEND COMMUNITY COLLEGE
BISMARCK STATE COLLEGE
BLADEN COMMUNITY COLLEGE
BLUE RIDGE COMMUNITY AND TECHNICAL COLLEGE
BLUE RIDGE COMMUNITY COLLEGE
BLUEFIELD STATE UNIVERSITY
BLUEFIELD UNIVERSITY
BOISE STATE UNIVERSITY
BRAZOS HIGHER EDUCATION AUTHORITY
BRESCIA UNIVERSITY
BREVARD COLLEGE
BREWTON-PARKER COLLEGE
BRIDGEPORT MILITARY ACADEMY
BRIGHAM YOUNG UNIVERSITY
BRIGHAM YOUNG UNIVERSITY - IDAHO
BROOKDALE COMMUNITY COLLEGE
BROWARD COLLEGE
BROWN UNIVERSITY
BRUNSWICK COMMUNITY COLLEGE
BUENA VISTA UNIVERSITY
BUTLER COMMUNITY COLLEGE
CALDWELL COMMUNITY COLLEGE AND TECHNICAL
INSTITUTE
CALDWELL UNIVERSITY
CALHOUN COMMUNITY COLLEGE
CALIFORNIA BAPTIST UNIVERSITY -UNDERGRADS
CALIFORNIA INSTITUTE OF INTEGRAL STUDIES
CALIFORNIA STATE POLYTECHNIC UNIVERSITY POMONA
CALIFORNIA STATE UNIVERSITY - CHICO
CALIFORNIA STATE UNIVERSITY - DOMINGUEZ HILLS
CALIFORNIA STATE UNIVERSITY - FRESNO
CALIFORNIA STATE UNIVERSITY - FULLERTON

CALIFORNIA STATE UNIVERSITY - LONG BEACH
CALIFORNIA STATE UNIVERSITY - LOS ANGELES
CALIFORNIA STATE UNIVERSITY - SAN BERNARDINO
CALIFORNIA STATE UNIVERSITY- NORTHRIDGE
CAMDEN COUNTY COLLEGE
CAMERON UNIVERSITY
CAMPBELLSVILLE UNIVERSITY
CANADA COLLEGE
CANISIUS COLLEGE
CAPE FEAR COMMUNITY COLLEGE
CAPITAL UNIVERSITY COLUMBUS
CARL ALBERT STATE COLLEGE
CARL JUNCTION HS
CARLOS ALBIZU UNIVERSITY
CAROLINA UNIVERSITY
CAROLINAS COLLEGE OF HEALTH SCIENCES
CARROLL COLLEGE
CARROLL UNIVERSITY
CARSON-NEWMAN UNIVERSITY
CARTERET COMMUNITY COLLEGE
CASE WESTERN RESERVE UNIVERSITY
CASTLETON UNIVERSITY
CAZENOVIA COLLEGE
CECIL COLLEGE
CENTIER BANK
CENTRAL ALABAMA COMMUNITY COLLEGE
CENTRAL CAROLINA TECHNICAL COLLEGE
CENTRAL CONNECTICUT STATE UNIVERSITY
CENTRAL MAINE COMMUNITY COLLEGE
CENTRAL MICHIGAN UNIVERSITY
CENTRAL NEW MEXICO COMMUNITY COLLEGE
CENTRAL PIEDMONT COMMUNITY COLLEGE
CENTRAL TEXAS COLLEGE-TRADITIONAL
CENTRALIA COLLEGE
CENTRE COLLEGE
CFI
CHAFFEY COMMUNITY COLLEGE
CHAMBERLAIN UNIVERSITY
CHANDLER/GILBERT COMMUNITY COLLEGE
CHARTER OAK STATE COLLEGE
CHATTANOOGA STATE COMMUNITY COLLEGE

CHICAGO SCHOOL OF PROFESSIONAL PSYCHOLOGY
CHICAGO STATE UNIVERSITY
CHIPPEWA VALLEY TECHNICAL COLLEGE
CITIZEN'S BANK, N.A.
CITY COLLEGE OF SAN FRANCISCO
CLARK COLLEGE
CLARKSON UNIVERSITY
CLAYTON STATE UNIVERSITY
CLEMSON UNIVERSITY
CLEVELAND COMMUNITY COLLEGE
CLEVELAND STATE UNIVERSITY
COAHOMA COMMUNITY COLLEGE
COASTAL CAROLINA COMMUNITY COLLEGE
COASTAL CAROLINA UNIVERSITY
COCHISE COLLEGE
COKER UNIVERSITY
COLLEGE OF DUPAGE
COLLEGE OF HEALTH CARE PROFESSIONS- HOUSTON NW
COLLEGE OF NEW JERSEY
COLLEGE OF SAINT ROSE
COLLEGE OF SAN MATEO
COLLEGE OF SOUTHERN IDAHO
COLLEGE OF SOUTHERN NEVADA
COLLEGE OF THE ALBEMARLE
COLLEGE OF THE CANYONS
COLLEGE OF THE DESERT
COLLEGE OF THE HOLY CROSS
COLLEGE OF THE MAINLAND
COLLEGE OF THE SISKIYOU
COLLEGE OF WESTERN IDAHO
COLLIN COUNTY COMMUNITY COLLEGE
COLORADO MESA UNIVERSITY
COLORADO MOUNTAIN COLLEGE
COLUMBIA STATE COMMUNITY COLLEGE
COLUMBIA UNIVERSITY
COMMUNITY COLLEGE OF BEAVER COUNTY
COMMUNITY COLLEGE OF PHILADELPHIA
COMMUNITY COLLEGE OF RHODE ISLAND
COMMUNITY COLLEGE OF VERMONT
CONCORD UNIVERSITY
CONCORDIA UNIVERSITY

CORNELL UNIVERSITY
COWLEY COUNTY COMMUNITY JUNIOR
CRAVEN COMMUNITY COLLEGE
CREATIVE ARTS SECONDARY SCHOOL
CREIGHTON UNIVERSITY
CRISPUS ATTUCKS HIGH SCHOOL
CUNY BERNARD M BARUCH COLLEGE
CUNY BOROUGH OF MANHATTAN COMMUNITY COLLEGE
CUNY BRONX COMMUNITY COLLEGE
CUNY BROOKLYN COLLEGE
CUNY CITY COLLEGE
CUNY COLLEGE OF STATEN ISLAND
CUNY GRADUATE SCHOOL AND UNIVERSITY CENTER
CUNY HOSTOS COMMUNITY COLLEGE
CUNY HUNTER COLLEGE
CUNY JOHN JAY COLLEGE OF CRIMINAL JUSTICE
CUNY KINGSBOROUGH COMMUNITY COLLEGE
CUNY LAGUARDIA COMMUNITY COLLEGE
CUNY LEHMAN COLLEGE
CUNY MEDGAR EVERS COLLEGE
CUNY NEW YORK CITY COLLEGE OF TECHNOLOGY
CUNY QUEENS COLLEGE
CUNY QUEENSBOROUGH COMMUNITY COLLEGE
CUNY YORK COLLEGE
CUYAHOGA COMMUNITY COLLEGE
CUYAMACA COLLEGE
DALLAS THEOLOGICAL SEMINARY
DARTMOUTH COLLEGE
DAVIDSON COLLEGE
DAVIDSON-DAVIE COMMUNITY COLLEGE
DE ANZA COLLEGE
DELAWARE COUNTY COMMUNITY COLLEGE
DELAWARE TECHNICAL AND COMMUNITY - TERRY
DELAWARE VALLEY UNIVERSITY
DELGADO COMMUNITY COLLEGE
DELTA COLLEGE
DES MOINES AREA COMMUNITY COLLEGE
DEVRY UNIVERSITY
DIVINE MERCY UNIVERSITY
DOANE UNIVERSITY
DOMINICAN UNIVERSITY NEW YORK

DORDT UNIVERSITY
DRAKE UNIVERSITY
DREW UNIVERSITY
DRURY UNIVERSITY
DUNWOODY COLLEGE OF TECHNOLOGY
DURHAM TECHNICAL COMMUNITY COLLEGE
DYERSBURG STATE COMMUNITY COLLEGE
D'YOUVILLE UNIVERSITY
EAST STROUDSBURG UNIVERSITY
EAST TENNESSEE STATE UNIVERSITY
EASTERN GATEWAY COMMUNITY COLLEGE
EASTERN IOWA COMMUNITY COLLEGE DISTRICT
EASTERN MENNONITE UNIVERSITY
EASTERN NEW MEXICO UNIVERSITY
EASTERN OKLAHOMA STATE COLLEGE
EASTERN UNIVERSITY
EASTERN WASHINGTON UNIVERSITY
ECPI UNIVERSITY
EDGECOMBE COMMUNITY COLLEGE
EDMONDS COLLEGE
EDUCATION INVESTMENT
EDUCATIONAL CREDIT MGT CORPORATION
EFP WAREHOUSE FUNDING 3 LLC
ELLSWORTH COMMUNITY COLLEGE
ELMHURST UNIVERSITY
EMBRY-RIDDLE AERONAUTICAL UNIVERSITY - DAYTONA
EMMANUEL UNIVERSITY
EMORY UNIVERSITY
EMPIRE STATE UNIVERSITY
EMPORIA STATE UNIVERSITY
ENDICOTT COLLEGE
ENTERPRISE STATE COMMUNITY COLLEGE
ERIKSON INSTITUTE
ESSEX COUNTY COLLEGE
ESTRELLA MOUNTAIN COMMUNITY COLLEGE
EVERETT COMMUNITY COLLEGE
FAIRFIELD UNIVERSITY
FAIRLEIGH DICKINSON UNIVERSITY - TEANECK
FAULKNER UNIVERSITY
FAYETTEVILLE STATE UNIVERSITY
FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

FELICIAN UNIVERSITY
FIELDING GRADUATE UNIVERSITY
FINANCE AUTHORITY OF MAINE
FIRSTMARK SERVICED TRUST
FIRSTMARK SERVICES
FITCHBURG STATE UNIVERSITY
FLETCHER TECHNICAL COMMUNITY COLLEGE
FLORENCE-DARLINGTON TECH COLLEGE
FLORIDA COLLEGE
FLORIDA GATEWAY COLLEGE
FLORIDA INSTITUTE OF TECHNOLOGY
FLORIDA INTERNATIONAL UNIVERSITY
FLORIDA SOUTHERN COLLEGE
FLORIDA STATE COLLEGE AT JACKSONVILLE
FOND DU LAC TRIBAL and COMMUNITY COLLEGE
FOOTHILL COLLEGE
FORDHAM UNIVERSITY
FORSYTH TECHNICAL COMMUNITY COLLEGE
FRANKLIN PIERCE UNIVERSITY
FRESNO CITY COLLEGE
FRESNO PACIFIC UNIVERSITY
FRONTIER NURSING UNIVERSITY
FULL SAIL UNIVERSITY
GADSDEN STATE COMMUNITY COLLEGE
GALEN COLLEGE OF NURSING
GASTON COLLEGE
GATEWAY COMMUNITY COLLEGE
GATEWAY COMMUNITY COLLEGE
GEORGE C WALLACE COMMUNITY COLLEGE
GEORGE FOX UNIVERSITY
GEORGE MASON UNIVERSITY
GEORGE WASHINGTON HIGH SCHOOL
GEORGE WASHINGTON UNIVERSITY
GEORGETOWN UNIVERSITY
GEORGIA GWINNETT COLLEGE
GEORGIA HIGHLANDS COLLEGE
GEORGIA INSTITUTE OF TECHNOLOGY
GEORGIA STATE UNIVERSITY
GODDARD COLLEGE
GOLDEN WEST COLLEGE
GOLDMAN SACHS BANK USA

GONZAGA UNIVERSITY
GORDON-CONWELL THEOLOGICAL - HAMILTON
GRAMBLING STATE UNIVERSITY
GRAND CANYON UNIVERSITY-TRADITIONAL
GRAND RAPIDS COMMUNITY COLLEGE
GREAT BASIN COLLEGE
GREENVILLE TECHNICAL COLLEGE
GREENVILLE UNIVERSITY
GROSSMONT COLLEGE
GUILFORD TECHNICAL COMMUNITY COLLEGE
GULF COAST STATE COLLEGE
GWYNEDD MERCY UNIVERSITY
HALIFAX COMMUNITY COLLEGE
HARRISBURG UNIVERSITY OF SCIENCE AND TECHNOLOGY
HARRIS-STOWE STATE UNIVERSITY
HARTWICK COLLEGE
HARVARD UNIVERSITY
HAYWOOD COMMUNITY COLLEGE
HEARTLAND COMMUNITY COLLEGE
HENNEPIN TECHNICAL COLLEGE
HENRY FORD COLLEGE
HIGHLAND COMMUNITY COLLEGE
HILL COLLEGE
HILLSBOROUGH COMMUNITY COLLEGE
HOOD THEOLOGICAL SEMINARY
HORN HIGH SCHOOL
HORRY-GEORGETOWN TECHNICAL COLLEGE
HOUSATONIC COMMUNITY COLLEGE
HOWARD COMMUNITY COLLEGE
HOWARD UNIVERSITY
HUDSON COUNTY COMMUNITY COLLEGE
HUTCHINSON COMMUNITY COLLEGE
ICAHN SCHOOL OF MEDICINE AT MOUNT SINAI
ILLINOIS COLLEGE
ILLINOIS EASTERN C C
ILLINOIS STUDENT ASSISTANCE COMMISSION
INDEPENDENCE COMMUNITY COLLEGE
INDIAN HILLS COMMUNITY COLLEGE
INDIANA WESLEYAN UNIVERSITY
INTER AMERICAN UNIV OF PUERTO RICO

INTER AMERICAN UNIV OF PUERTO RICO- BAYAMON
CAMPUS
INTER AMERICAN UNIV OF PUERTO RICO- LAW
INTER AMERICAN UNIV OF PUERTO RICO- METRO CAMPUS
INTERDENOMINATIONAL THEOLOGICAL
INVER HILLS COMMUNITY COLLEGE
IONA UNIVERSITY
IOWA CENTRAL COMMUNITY COLLEGE
IOWA STATE UNIVERSITY
IOWA WESTERN COMMUNITY COLLEGE
IRVINE VALLEY COLLEGE
ISOTHERMAL COMMUNITY COLLEGE
J F DRAKE STATE TECHNICAL COLLEGE
JACKSON COLLEGE
JACKSON STATE COMMUNITY COLLEGE
JACKSON STATE UNIVERSITY
JAMES MADISON UNIVERSITY
JAMES SPRUNT COMMUNITY COLLEGE
JEFFERSON COLLEGE
JOHN BROWN UNIVERSITY - MAIN CAMPUS
JOHN CARROLL UNIVERSITY
JOHNSTON COMMUNITY COLLEGE
KEAN UNIVERSITY
KELLOGG COMMUNITY COLLEGE
KENNESAW STATE UNIVERSITY
KENT STATE UNIVERSITY
KEYBANK NATIONAL ASSOCIATION
KING'S COLLEGE
KIRKWOOD COMMUNITY COLLEGE
KLAMATH COMMUNITY COLLEGE
LAGRANGE COLLEGE
LAKE ERIE COLLEGE OF OSTEOPATHIC
LAKE FOREST GRADUATE SCHOOL OF MANAGEMENT
LAKE SUPERIOR STATE UNIVERSITY
LAKESHORE TECHNICAL COLLEGE
LAKE-SUMTER STATE COLLEGE
LANE COLLEGE
LARAMIE COUNTY COMMUNITY COLLEGE
LE MOYNE COLLEGE
LEBANON VALLEY COLLEGE
LEHIGH CARBON COMMUNITY COLLEGE

LEHIGH UNIVERSITY
LENOIR COMMUNITY COLLEGE
LETOURNEAU UNIVERSITY
LEWIS-CLARK STATE COLLEGE
LIBERTY HIGH SCHOOL
LIMESTONE UNIVERSITY
LINDENWOOD UNIVERSITY
LONE STAR COLLEGE SYSTEM DISTRICT
LONG ISLAND UNIVERSITY
LONGWOOD UNIVERSITY
LOUISIANA CHRISTIAN UNIVERSITY
LOUISIANA DELTA COMMUNITY COLLEGE
LOUISIANA STATE UNIVERSITY - SHREVEPORT
LOUISIANA STATE UNIVERSITY AT ALEXANDRIA
LOYOLA MARYMOUNT UNIVERSITY
LOYOLA UNIVERSITY CHICAGO
LOYOLA UNIVERSITY IN NEW ORLEANS
LYNN UNIVERSITY
MACOMB COMMUNITY COLLEGE
MANCHESTER COMMUNITY COLLEGE
MANHATTAN AREA TECHNICAL COLLEGE
MANHATTAN COLLEGE
MANHATTANVILLE COLLEGE
MARIA COLLEGE
MARIAN UNIVERSITY
MARIAN UNIVERSITY
MARQUETTE UNIVERSITY
MARSHALL UNIVERSITY HUNTINGTON
MARSHALLTOWN COMMUNITY COLLEGE
MARTIN COMMUNITY COLLEGE
MARYLAND UNIVERSITY OF INTEGRATIVE HEALTH
MARYWOOD UNIVERSITY
MASSACHUSETTS MARITIME ACADEMY
MCDOWELL TECHNICAL COMMUNITY COLLEGE
MCHENRY COUNTY COLLEGE
MCLENNAN COMMUNITY COLLEGE
MCNEESE STATE UNIVERSITY
MEDAILLE UNIVERSITY
MERCED COLLEGE
MERCY COLLEGE OF OHIO
MEREDITH COLLEGE

MESABI RANGE COLLEGE
METHODIST UNIVERSITY
METROPOLITAN COMMUNITY COLLEGE
METROPOLITAN STATE UNIVERSITY
MGH INSTITUTE OF HEALTH PROFESSIONS
MIAMI UNIVERSITY
MICHIGAN FINANCE AUTHORITY
MICHIGAN STATE UNIVERSITY
MICHIGAN TECHNOLOGICAL UNIVERSITY
MID AMERICA CHRISTIAN UNIVERSITY
MID MICHIGAN COLLEGE
MID PLAINS COMMUNITY COLLEGE
MIDAMERICA NAZARENE UNIVERSITY
MIDDLESEX COLLEGE
MIDDLESEX COMMUNITY COLLEGE
MIDLAND UNIVERSITY
MIDWAY UNIVERSITY
MILDRED ELLEY SCHOOL
MILLIKIN UNIVERSITY
MILLSAPS COLLEGE
MILWAUKEE AREA TECH COLLEGE
MILWAUKEE LUTHERAN HIGH SCHOOL
MINNESOTA OFFICE OF HIGHER EDUCATION
MINNESOTA STATE UNIVERSITY - MANKATO
MINNESOTA STATE UNIVERSITY MOORHEAD
MISSISSIPPI COLLEGE
MISSOURI STATE UNIVERSITY
MISSOURI UNIVERSITY OF SCIENCE AND TECHNOLOGY
MITCHELL COMMUNITY COLLEGE
MOBERLY AREA COMMUNITY COLLEGE
MODESTO JUNIOR COLLEGE
MOLLOY UNIVERSITY
MONROE COLLEGE
MONROE COMMUNITY COLLEGE
MONTCLAIR STATE UNIVERSITY
MONTEREY PENINSULA COLLEGE
MONTREAT COLLEGE
MOREHEAD STATE UNIVERSITY
MOUNT MARTY UNIVERSITY
MOUNT MARY UNIVERSITY
MOUNT SAINT MARY COLLEGE

MOUNT ST MARY'S UNIVERSITY
MPOWER FINANCING
MUHLENBERG COLLEGE
MUSKEGON COMMUNITY COLLEGE
MYCOMPUTERCAREER AT COLUMBUS
NASH COMMUNITY COLLEGE
NASHVILLE STATE COMMUNITY COLLEGE
NASSAU COMMUNITY COLLEGE
NATIONAL STUDENT LOAN PROGRAM
NATIONAL UNIVERSITY
NCMSLT I
NELNET BANK, INC.
NELNET INC.
NEUMONT COLLEGE OF COMPUTER SCIENCE
NEVADA STATE UNIVERSITY
NEW ENGLAND COLLEGE - SEMESTERS - DAYO
NEW ENGLAND COLLEGE OF OPTOMETRY
NEW JERSEY INSTITUTE OF TECHNOLOGY
NEW MEXICO STATE UNIVERSITY-MAIN
NEW MEXICO STUDENT LOANS
NEW YORK COLLEGE OF HEALTH PROFESSIONS
NEW YORK INSTITUTE OF TECHNOLOGY- OLD WESTBURY
NEW YORK UNIVERSITY
NIAGARA COUNTY COMMUNITY COLLEGE
NICHOLS COLLEGE
NIGHTINGALE COLLEGE
NORFOLK STATE UNIVERSITY
NORMANDEALE COMMUNITY COLLEGE
NORTH CAROLINA CENTRAL UNIVERSITY
NORTH CAROLINA STATE UNIVERSITY
NORTH CAROLINA WESLEYAN COLLEGE
NORTH CENTRAL TEXAS COLLEGE
NORTH CENTRAL UNIVERSITY
NORTH FLORIDA COLLEGE
NORTH HENNEPIN COMMUNITY COLLEGE
NORTH IDAHO COLLEGE
NORTH IOWA AREA COMMUNITY COLLEGE
NORTH SEATTLE COLLEGE
NORTH SHORE COMMUNITY COLLEGE
NORTHCENTRAL UNIVERSITY
NORTHEAST IOWA COMMUNITY COLLEGE

NORTHEASTERN STATE UNIVERSITY
NORTHEASTERN TECHNICAL COLLEGE
NORTHERN ARIZONA UNIVERSITY
NORTHERN KENTUCKY UNIVERSITY
NORTHERN MICHIGAN UNIVERSITY
NORTHERN OKLAHOMA COLLEGE
NORTHLAND COMMUNITY and TECHNICAL COLLEGE
NORTHSTAR EDUCATION FINANCE, INC.
NORTHWEST MISSOURI STATE UNIVERSITY
NORTHWESTERN STATE UNIVERSITY
NORTHWESTERN UNIVERSITY
NORWALK COMMUNITY COLLEGE
NORWICH UNIVERSITY
O.D. WYATT HIGH SCHOOL
OAKWOOD UNIVERSITY
OCEAN COUNTY COLLEGE
OGLETHORPE UNIVERSITY
OKLAHOMA CITY UNIVERSITY
OKLAHOMA STATE UNIVERSITY - STILLWATER/TULSA
OLATHE EAST HIGH SCHOOL
OLD DOMINION UNIVERSITY
OLIVET NAZARENE UNIVERSITY UG
OREGON INSTITUTE OF TECHNOLOGY
OSCEOLA COUNTY SCHOOL FOR THE ARTS
OSCEOLA HIGH SCHOOL
OUR LADY OF THE LAKE UNIVERSITY OF SAN ANTONIO
OXNARD COLLEGE
PACE UNIVERSITY
PACIFIC WESTERN BANK
PALMER COLLEGE OF CHIROPRACTIC
PAMLICO COMMUNITY COLLEGE
PANHANDLE PLAINS PERKINS
PARADISE VALLEY COMMUNITY
PARK HILL HIGH SCHOOL
PARK UNIVERSITY
PASADENA CITY COLLEGE
PASSAIC COUNTY COMMUNITY COLLEGE
PAUL SMITH'S COLLEGE
PAYNE THEOLOGICAL SEMINARY
PEIRCE COLLEGE
PELLISSIPPI STATE COMMUNITY COLLEGE

PENINSULA COLLEGE
PENNSYLVANIA WESTERN UNIVERSITY
PENSACOLA STATE COLLEGE
PHILADELPHIA COLLEGE OF OSTEOPATHIC MEDICINE
PIEDMONT COMMUNITY COLLEGE
PIEDMONT UNIVERSITY
PIERCE COLLEGE
PIMA COMMUNITY COLLEGE
PITT COMMUNITY COLLEGE
PLAZA COLLEGE
POINT UNIVERSITY
POMEROY COLLEGE OF NURSING AT CROUSE HOSPITAL
PONTIFICAL CATHOLIC UNIVERSITY OF PUERTO RICO
POST UNIVERSITY
PRAIRIE VIEW A&M UNIVERSITY
PRESBYTERIAN COLLEGE
PRESCOTT COLLEGE
PRISM CAREER INSTITUTE
PURDUE UNIVERSITY - WEST LAFAYETTE
PURDUE UNIVERSITY GLOBAL
PURDUE UNIVERSITY NORTHWEST
QUEENS UNIVERSITY OF CHARLOTTE
QUINCY COLLEGE
QUINNIPIAC UNIVERSITY
RADFORD UNIVERSITY
RAMAPO COLLEGE OF NEW JERSEY
RANDOLPH COLLEGE
RANDOLPH COMMUNITY COLLEGE
REDEEMER UNIVERSITY
REGIS COLLEGE
REND LAKE COLLEGE
RHODE ISLAND SCHOOL OF DESIGN
RICE UNIVERSITY
RICHMOND COMMUNITY COLLEGE
RIO SALADO COLLEGE
RIVER PARISHES COMMUNITY COLLEGE
RIVERSIDE CITY COLLEGE
ROANOKE COLLEGE
ROBESON COMMUNITY COLLEGE
ROCHESTER COMMUNITY and TECHNICAL COLLEGE
ROCK VALLEY COLLEGE

ROCKHURST UNIVERSITY
ROCKINGHAM COMMUNITY COLLEGE
ROCKY MOUNTAIN COLLEGE OF ART and DESIGN
ROGUE COMMUNITY COLLEGE
ROSEMAN UNIVERSITY OF HEALTH SCIENCES
ROWAN-CABARRUS COMMUNITY COLLEGE
RUTGERS -THE STATE UNIVERSITY OF NJ -NEW BRUNSWICK
SADDLEBACK COLLEGE
SAINT AUGUSTINE'S UNIVERSITY
SAINT JOHN'S UNIVERSITY
SAINT JOSEPH'S COLLEGE OF MAINE
SAINT LOUIS UNIVERSITY
SAINT MARY'S UNIV OF MINNESOTA
SAINT PAUL COLLEGE
SAINT PETER'S UNIVERSITY
SAINT THOMAS AQUINAS COLLEGE
SALUS UNIVERSITY
SAMARITAN HOSPITAL SCHOOL OF NURSING
SAMUEL MERRITT UNIVERSITY
SAN BERNARDINO VALLEY COLLEGE
SAN DIEGO MESA COLLEGE
SAN DIEGO MIRAMAR COLLEGE
SAN DIEGO STATE UNIVERSITY
SAN FRANCISCO STATE UNIVERSITY
SAN JOSE STATE UNIVERSITY
SAN JUAN COLLEGE
SANDHILLS COMMUNITY COLLEGE
SANTA ANA COLLEGE
SANTA FE COMMUNITY COLLEGE
SANTA MONICA COLLEGE
SAVANNAH STATE UNIVERSITY
SAYBROOK UNIVERSITY
SCHOOL OF VISUAL ARTS
SCOTTSDALE COMMUNITY COLLEGE
SEATTLE CENTRAL COLLEGE
SEATTLE UNIVERSITY
SETON HILL UNIVERSITY
SEWARD COUNTY COMMUNITY COLLEGE
SHASTA COLLEGE
SHAW UNIVERSITY
SHAWNEE COMMUNITY COLLEGE

SHAWNEE STATE UNIVERSITY
SHORTER UNIVERSITY
SIENA COLLEGE
SIERRA COLLEGE
SIMMONS UNIVERSITY
SKYLINE COLLEGE
SLF V-2015 TRUST
SNOW COLLEGE
SOUTH CAROLINA STUDENT LOAN CORPORATION
SOUTH DAKOTA STATE UNIVERSITY
SOUTH PIEDMONT COMMUNITY COLLEGE
SOUTH SEATTLE COLLEGE
SOUTHEAST COMMUNITY COLLEGE - LINCOLN
SOUTHEAST MISSOURI STATE UNIVERSITY
SOUTHEASTERN COMMUNITY COLLEGE
SOUTHERN BAPTIST THEOLOGICAL SEMINARY
SOUTHERN CONNECTICUT STATE UNIVERSITY
SOUTHERN MAINE COMMUNITY COLLEGE
SOUTHERN UNION STATE COMMUNITY COLLEGE
SOUTHWEST COLLEGE OF NATUROPATHIC MED & HEALTH
SCI
SOUTHWESTERN ASSEMBLIES OF GOD UNIVERSITY
SOUTHWESTERN COMMUNITY COLLEGE
SOUTHWESTERN OKLAHOMA STATE UNIVERSITY
SOUTHWOOD FINANCIAL LLC
SPLASH FINANCIAL
SPOKANE COMMUNITY COLLEGE
SPOKANE FALLS COMMUNITY COLLEGE
SPRING ARBOR UNIVERSITY
ST AMBROSE UNIVERSITY
ST CHARLES COMMUNITY COLLEGE
ST CLAIR COUNTY COMMUNITY COLLEGE
ST CLOUD STATE UNIVERSITY
ST JOHN FISHER UNIVERSITY
ST JOHNS RIVER STATE COLLEGE
ST JOSEPH'S UNIVERSITY
ST JOSEPH'S UNIVERSITY- BROOKLYN
ST LOUIS COMMUNITY COLLEGE
ST MARY'S COLLEGE OF CALIFORNIA
ST MARY'S UNIVERSITY
ST OLAF COLLEGE

ST PETER'S HOSPITAL COLLEGE OF NURSING
ST THOMAS UNIVERSITY
STANFORD FEDERAL CREDIT UNION
STANFORD UNIVERSITY
STANLY COMMUNITY COLLEGE
STATE UNIVERSITY OF NEW YORK NEW PALTZ
STEPHEN F AUSTIN STATE UNIVERSITY
STETSON UNIVERSITY
STONEHILL COLLEGE
STUDENT LOAN ACQUISITION TRUST 2019-1
SULLIVAN UNIVERSITY
SUNY ADIRONDACK COMM COLL
SUNY BINGHAMTON
SUNY BROOME COMMUNITY COLLEGE
SUNY COBLESKILL
SUNY COLLEGE - CORTLAND
SUNY COLLEGE - OLD WESTBURY
SUNY COLLEGE OF ENVIRONMENTAL
SUNY COLLEGE OF TECHNOLOGY AT CANTON
SUNY COLUMBIA-GREENE COMMUNITY COLLEGE
SUNY DOWNSTATE HEALTH SCIENCE CENTER
SUNY FARMINGDALE
SUNY FASHION INSTITUTE OF TECHNOLOGY
SUNY FINGER LAKES COMMUNITY COLLEGE
SUNY HERKIMER COUNTY COMMUNITY COLLEGE
SUNY JAMESTOWN COMMUNITY COLLEGE
SUNY MOHAWK VALLEY COMMUNITY COLLEGE
SUNY ONONDAGA COMMUNITY COLLEGE
SUNY ORANGE COUNTY COMMUNITY COLLEGE
SUNY POLYTECHNIC INSTITUTE
SUNY ROCKLAND COMMUNITY COLLEGE
SUNY STONY BROOK UNIVERSITY
SUNY SUFFOLK COUNTY COMMUNITY COLLEGE
SUNY SULLIVAN CO COMMUNITY CLG
SUNY TOMPKINS CORTLAND COMMUNITY COLLEGE
SUNY UNIVERSITY - BROCKPORT
SUNY UNIVERSITY AT ALBANY
SUNY UPSTATE MEDICAL UNIVERSITY
SUNY WESTCHESTER COMMUNITY COLLEGE
SURRY COMMUNITY COLLEGE
SUSSEX COUNTY COMMUNITY COLLEGE

TACOMA COMMUNITY COLLEGE
TARLETON STATE UNIVERSITY
TARRANT COUNTY COLLEGE
TEMPLE COLLEGE
TEMPLE UNIVERSITY
TEXARKANA COLLEGE
TEXAS A and M INTERNATIONAL UNIVERSITY
TEXAS A and M UNIVERSITY KINGSVILLE
TEXAS CHRISTIAN UNIVERSITY
TEXAS STATE TECHNICAL COLLEGE - WACO
TEXAS WOMAN'S UNIVERSITY
THE CATHOLIC UNIVERSITY OF AMERICA
THE MASTER'S UNIVERSITY
THE NEW SCHOOL
THE UNIVERSITY OF ALABAMA IN HUNTSVILLE
THE UNIVERSITY OF OLIVET
THE UNIVERSITY OF TENNESSEE SOUTHERN
THE UNIVERSITY OF TULSA
THREE RIVERS COLLEGE
TIFFIN UNIVERSITY
TOURO UNIVERSITY
TOURO UNIVERSITY CALIFORNIA
TOURO UNIVERSITY WORLDWIDE
TOWD POINT ASSET GRANTOR TRUST 2021-SL1
TRELLIS COMPANY
TREMPER HIGH SCHOOL
TREVCCA NAZARENE UNIVERSITY
TRI-COUNTY TECHNICAL COLLEGE
TRINITY INTERNATIONAL UNIVERSITY
TRITON COLLEGE
TROCAIRE COLLEGE
TRUMAN STATE UNIVERSITY
TUFTS UNIVERSITY
TUSKEGEE UNIVERSITY
TYLER JUNIOR COLLEGE
UC LAW SAN FRANCISCO
UEI COLLEGE- FRESNO
UMB SL TRUST I
UNION BANK AND TRUST COMPANY
UNION COLLEGE OF UNION COUNTY NEW JERSEY
UNION PRESBYTERIAN SEMINARY

UNITED EDUCATION INSTITUTE- HUNTINGTON PARK CAMPUS
UNITED STATES NAVAL ACADEMY
UNITED STATES SPORTS ACADEMY
UNITED STATES UNIVERSITY
UNITY ENVIRONMENTAL UNIVERSITY
UNIVERSIDAD ANA G MENDEZ RECINTO DE CAROLINA
UNIVERSIDAD ANA G MENDEZ RECINTO DE CUPEY
UNIVERSIDAD ANA G MENDEZ RECINTO DE GURABO
UNIVERSIDAD DEL SAGRADO CORAZON
UNIVERSITY ACCOUNTING SERVICE
UNIVERSITY OF AKRON
UNIVERSITY OF ALABAMA
UNIVERSITY OF ALABAMA BIRMINGHAM-TRADITIONAL
UNIVERSITY OF ALASKA - FAIRBANKS
UNIVERSITY OF ALASKA ANCHORAGE
UNIVERSITY OF ARIZONA
UNIVERSITY OF ARKANSAS - FORT SMITH
UNIVERSITY OF BRIDGEPORT
UNIVERSITY OF CALIFORNIA-LOS ANGELES
UNIVERSITY OF CENTRAL MISSOURI
UNIVERSITY OF CENTRAL OKLAHOMA
UNIVERSITY OF CINCINNATI
UNIVERSITY OF COLORADO BOULDER
UNIVERSITY OF COLORADO COLORADO SPRINGS
UNIVERSITY OF COLORADO DENVER
UNIVERSITY OF CONNECTICUT
UNIVERSITY OF DAYTON
UNIVERSITY OF DETROIT MERCY
UNIVERSITY OF FLORIDA
UNIVERSITY OF HARTFORD
UNIVERSITY OF HOLY CROSS
UNIVERSITY OF IDAHO
UNIVERSITY OF ILLINOIS AT CHICAGO
UNIVERSITY OF ILLINOIS AT URBANA
UNIVERSITY OF INDIANAPOLIS
UNIVERSITY OF KANSAS
UNIVERSITY OF KENTUCKY
UNIVERSITY OF LA VERNE
UNIVERSITY OF LOUISIANA - MONROE
UNIVERSITY OF LOUISVILLE
UNIVERSITY OF LYNCHBURG

UNIVERSITY OF MARY WASHINGTON
UNIVERSITY OF MEMPHIS
UNIVERSITY OF MIAMI
UNIVERSITY OF MICHIGAN
UNIVERSITY OF MICHIGAN DEARBORN
UNIVERSITY OF MICHIGAN FLINT
UNIVERSITY OF MISSOURI-COLUMBIA
UNIVERSITY OF MISSOURI-KANSAS CITY
UNIVERSITY OF MISSOURI-ST LOUIS
UNIVERSITY OF MOBILE
UNIVERSITY OF MONTEVALLO
UNIVERSITY OF MOUNT OLIVE
UNIVERSITY OF NEVADA LAS VEGAS
UNIVERSITY OF NEVADA-RENO
UNIVERSITY OF NEW HAVEN-SEMESTERS
UNIVERSITY OF NEW MEXICO
UNIVERSITY OF NEW ORLEANS
UNIVERSITY OF NORTH ALABAMA
UNIVERSITY OF NORTH CAROLINA ASHEVILLE
UNIVERSITY OF NORTH CAROLINA-GREENSBORO
UNIVERSITY OF NORTH CAROLINA-PEMBROKE
UNIVERSITY OF NORTH DAKOTA
UNIVERSITY OF NORTH TEXAS
UNIVERSITY OF NORTHWESTERN OHIO COLL OF BUS
UNIVERSITY OF OKLAHOMA
UNIVERSITY OF PHOENIX
UNIVERSITY OF PITTSBURGH
UNIVERSITY OF PROVIDENCE
UNIVERSITY OF PUERTO RICO-PONCE
UNIVERSITY OF RICHMOND
UNIVERSITY OF SAN FRANCISCO
UNIVERSITY OF SCIENCE AND ARTS OF OKLAHOMA
UNIVERSITY OF SOUTH DAKOTA
UNIVERSITY OF ST THOMAS
UNIVERSITY OF TAMPA
UNIVERSITY OF TENNESSEE
UNIVERSITY OF TENNESSEE - MARTIN
UNIVERSITY OF TENNESSEE CHATTANOOGA
UNIVERSITY OF TEXAS ARLINGTON
UNIVERSITY OF TEXAS RIO GRANDE VALLEY
UNIVERSITY OF THE DISTRICT OF COLUMBIA

UNIVERSITY OF THE INCARNATE WORD
UNIVERSITY OF THE PACIFIC
UNIVERSITY OF THE SOUTHWEST
UNIVERSITY OF THE VIRGIN ISLANDS
UNIVERSITY OF WEST ALABAMA
UNIVERSITY OF WEST GEORGIA
UNIVERSITY OF WISCONSIN - LA CROSSE
UNIVERSITY OF WISCONSIN - MILWAUKEE
UNIVERSITY OF WISCONSIN - OSHKOSH
UNIVERSITY OF WISCONSIN - PLATTEVILLE
UNIVERSITY OF WISCONSIN - STEVENS POINT
UNIVERSITY OF WISCONSIN - STOUT
UNIVERSITY OF WISCONSIN - WHITEWATER
UNIVERSITY OF WISCONSIN- GREEN BAY
UPPER IOWA UNIVERSITY
US BANK NATIONAL ASSOCIATION
UTAH STATE UNIVERSITY
UTICA UNIVERSITY
UW CREDIT UNION
VALLEY FORGE MILITARY COLLEGE
VALPARAISO UNIVERSITY
VANCE-GRANVILLE COMMUNITY COLLEGE
VANDERBILT UNIVERSITY
VERITAS DOCTRINA LOAN TRUST
VERMONT STUDENT ASSISTANCE CORP
VILLANOVA UNIVERSITY
VIRGINIA COMMONWEALTH UNIVERSITY
VIRGINIA MILITARY INSTITUTE
VIRGINIA POLYTECH and STATE UNIV
WAGNER COLLEGE
WAKE FOREST UNIVERSITY
WAKE TECHNICAL COMMUNITY COLLEGE
WALDEN UNIVERSITY
WARTBURG COLLEGE
WASHINGTON STATE UNIVERSITY
WAUKESHA COUNTY TECHNICAL COLLEGE
WAYNE COMMUNITY COLLEGE
WAYNE STATE COLLEGE
WEBSTER UNIVERSITY SEMESTER
WELCH COLLEGE
WEST COAST UNIVERSITY- NORTH HOLLYWOOD

WEST SHORE COMMUNITY COLLEGE
WEST TEXAS A and M UNIVERSITY
WEST VALLEY COLLEGE
WEST VIRGINIA STATE UNIVERSITY
WEST VIRGINIA UNIVERSITY
WESTERN CAROLINA UNIVERSITY
WESTERN CONNECTICUT STATE UNIVERSITY
WESTERN GOVERNORS UNIVERSITY
WESTERN IOWA TECH COMMUNITY COLLEGE
WESTERN KENTUCKY UNIVERSITY
WESTERN MICHIGAN UNIVERSITY THOMAS M COOLEY LAW
WESTERN NEVADA COLLEGE
WESTERN NEW ENGLAND UNIVERSITY
WESTERN OKLAHOMA STATE COLLEGE
WESTERN PIEDMONT COMM COLL
WESTERN UNIVERSITY OF HEALTH SCIENCES
WESTMONT COLLEGE
WESTMORELAND COUNTY COMMUNITY COLLEGE
WHATCOM COMMUNITY COLLEGE
WICHITA STATE UNIVERSITY
WILKES COMMUNITY COLLEGE
WILKES UNIVERSITY
WILLIAM and MARY
WILLIAM PATERSON UNIVERSITY OF NEW JERSEY
WILSON COLLEGE
WILSON COMMUNITY COLLEGE
WINGATE UNIVERSITY
WINONA STATE UNIVERSITY
WISCONSIN LUTHERAN COLLEGE
WOR-WIC COMMUNITY COLLEGE
XAVIER UNIVERSITY OF LOUISIANA
YUBA COMMUNITY COLLEGE

Exhibit B



National Student
Clearinghouse®

<<first_name>> <<middle_name>> <<last_name>> <<suffix>>

<<Date>> (Format: Month Day, Year)

<<address_1>>

<<address_2>>

<<city>>, <<state_province>> <<postal_code>>

<<country>>

NOTICE OF DATA BREACH

Dear <<First_Name>> <<Last_Name>>,

We are writing on behalf of <<data owner name>> to notify you of an issue that involves your personal information. As you may be aware, National Student Clearinghouse (the “Clearinghouse”) provides educational reporting and verification services to educational institutions, students and alumni, employers, and other organizations.

What Happened?

On May 31, 2023, the Clearinghouse was informed by our third-party software provider, Progress Software, of a cybersecurity issue involving the provider’s MOVEit Transfer solution. MOVEit Transfer is a file transfer tool used by many organizations, including the Clearinghouse, to support the transfer of data files. After learning of the issue, we promptly initiated an investigation with the support of leading cybersecurity experts. We have also coordinated with law enforcement. Through our investigation, on June 20, 2023, we learned that an unauthorized party obtained certain files from the MOVEit tool. The issue occurred on or around May 30, 2023.

What Information Was Involved?

The relevant files obtained by the unauthorized third party included personal information such as name, date of birth, contact information, Social Security number, student ID number, and certain school-related records (for example, enrollment records, degree records, and course-level data). The data that was affected by this issue varies by individual.

What We Are Doing

We take the safeguarding of our systems and your data extremely seriously, and we have implemented patches to the MOVEit software pursuant to Progress Software’s instructions and put in place additional monitoring measures to further protect our systems and your data. Additionally, we have arranged to offer identity monitoring services to you for two years at no cost to you.

What You Can Do

We encourage you to remain vigilant by reviewing your account statements and monitoring your free credit reports for suspicious activity. The enclosed “Additional Resources” section provides information on ordering your free credit reports, registering for identity monitoring services and additional recommendations on the protection of your personal information.

For More Information

If you have any questions regarding this matter, please call **[insert toll-free number]**, Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Time, excluding major U.S. holidays. Please have your membership number ready.

We sincerely regret any inconvenience this may cause you.

Sincerely,

Ricardo D. Torres, President & CEO

Additional Resources

Order Your Free Credit Report. To order your free credit report, visit www.annualcreditreport.com, call toll-free at (877) 322-8228, or complete the Annual Credit Report Request Form on the U.S. Federal Trade Commission's ("FTC's") website at www.consumer.ftc.gov and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. The three nationwide consumer reporting agencies provide free annual credit reports only through the website, toll-free number or request form.

When you receive your credit report, review it carefully. Look for accounts you did not open. Look in the "inquiries" section for names of creditors from whom you have not requested credit. Some companies bill under names other than their store or commercial names. The consumer reporting agency will be able to tell you when that is the case. Look in the "personal information" section for any inaccuracies in your information (such as home address and Social Security number). If you see anything you do not understand, call the consumer reporting agency at the telephone number on the report. Errors in this information may be a warning sign of possible identity theft. You should notify the consumer reporting agencies of any inaccuracies in your report, whether due to error or fraud, as soon as possible so the information can be investigated and, if found to be in error, corrected. If there are accounts or charges you did not authorize, immediately notify the appropriate consumer reporting agency by telephone and in writing. Consumer reporting agency staff will review your report with you. If the information cannot be explained, then you will need to call the creditors involved. Information that cannot be explained also should be reported to your local police or sheriff's office because it may signal criminal activity.

Register for Identity Monitoring Services. We have arranged with Kroll to offer you identity monitoring services for two years at no cost to you. These services include:

- *Single Bureau Credit Monitoring:* You will receive alerts when there are changes to your credit data. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.
- *Fraud Consultation:* You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you ways to protect your identity, explaining your rights and protections, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.
- *Identity Theft Restoration:* If you become a victim of identity theft, a Kroll licensed investigator will work on your behalf to resolve related issues.

To take advantage of your identity monitoring services, please follow these instructions:

Visit **<<IDMonitoringURL>>** to activate and take advantage of your identity monitoring services.

You have until **<<Date>>** to activate your identity monitoring services.

Membership Number: **<<Member ID>>**

For more information about Kroll and these services, you can visit info.krollmonitoring.com. Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Report Incidents. If you detect any unauthorized transactions in a financial account, promptly notify your relevant financial institution or payment card company. If you detect any incident of identity theft or fraud, promptly report the incident to law enforcement, the FTC and your state Attorney General. If you believe your identity has been stolen, the FTC recommends that you take these steps:

- Close the accounts that you have confirmed or believe have been tampered with or opened fraudulently. For streamlined checklists and sample letters to help guide you through the recovery process, please visit <https://www.identitytheft.gov/>.

- File a local police report. Obtain a copy of the police report and submit it to your creditors and any others that may require proof of the identity theft crime.

You can contact the FTC to learn more about how to protect yourself from becoming a victim of identity theft and how to repair identity theft:

Federal Trade Commission
 Consumer Response Center
 600 Pennsylvania Avenue, NW
 Washington, DC 20580
 1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft/

Consider Placing a Fraud Alert on Your Credit File. To protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be the victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any one of the toll-free numbers provided below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three consumer reporting agencies. For more information on fraud alerts, you also may contact the FTC as described above.

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-525-6285

Experian, PO Box 9554, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-680-7289

Consider Placing a Security Freeze on Your Credit File. You may wish to place a “security freeze” (also known as a “credit freeze”) on your credit file. A security freeze is designed to prevent potential creditors from accessing your credit file at the consumer reporting agencies without your consent. *Unlike a fraud alert, you must place a security freeze on your credit file at each consumer reporting agency individually.* There is no charge to place or lift a security freeze. For more information on security freezes, you may contact the three nationwide consumer reporting agencies or the FTC as described above. As the instructions for establishing a security freeze differ from state to state, please contact the three nationwide consumer reporting agencies to find out more information.

The consumer reporting agencies may require you to provide certain personal information and proper identification prior to honoring your request to place a security freeze on your account. For example, you may be asked to provide:

- Your full name with middle initial and generation (such as Jr., Sr., II, III)
- Your Social Security number
- Your date of birth
- Addresses where you have lived over the past five years
- A legible copy of a government-issued identification card (such as a state driver’s license or military ID card)
- Proof of your current residential address (such as a current utility bill or account statement)

For Iowa Residents. You may contact law enforcement or the Iowa Attorney General’s Office to report suspected incidents of identity theft. This office can be reached at: 1305 E. Walnut Street, Des Moines, IA 50319; 1-515-281-5164; www.iowaattorneygeneral.gov

For Maryland Residents. You can obtain information from the Maryland Office of the Attorney General about steps you can take to avoid identity theft. You may contact the Maryland Attorney General at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For Massachusetts Residents. You have the right to obtain a police report and request a security freeze as described above.

For Minnesota Residents. You may request a report on the facts and results of the investigation into this incident by emailing privacy@studentclearinghouse.org.

For New Mexico Residents. You have rights under the federal Fair Credit Reporting Act (“FCRA”). These include, among others, the right to know what is in your file; to dispute incomplete or inaccurate information; and to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, please visit https://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf or www.ftc.gov.

For New York Residents. You can obtain information from the New York State Office of the Attorney General about how to protect yourself from identity theft and tips on how to protect your privacy online. You can contact the New York State Attorney General at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755 or 1-800-788-9898; <https://ag.ny.gov/>. You also may contact the Bureau of Internet and Technology (BIT), 28 Liberty Street, New York, NY 10005; 212-416-8433; <https://ag.ny.gov/about/about-office/economic-justice-division#internet-technology>.

For North Carolina Residents. You can obtain information from the North Carolina Attorney General’s Office about preventing identity theft. You can contact the North Carolina Attorney General at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6400; www.ncdoj.gov

For Oregon Residents. We encourage you to report suspected identity theft to the Oregon Attorney General at: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; 1-877-877-9392 or 1-503-378-4400; www.doj.state.or.us

For Rhode Island Residents. You may obtain information about preventing and avoiding identity theft from the Rhode Island Office of the Attorney General at: 150 South Main Street, Providence, RI 02903; 1-401-274-4400; www.riag.ri.gov. You have the right to obtain a police report and request a security freeze as described above.

For Washington, D.C. Residents. You may obtain information about preventing and avoiding identity theft from the Office of the Attorney General for the District of Columbia at: 400 6th Street NW, Washington, D.C. 20001; (202)727-3400; www.oag.dc.gov