



Community 1st Credit Union

August 5, 2020

Consumer Protection Division
Security Breach Notifications
Office of the Attorney General of Iowa
1305 E. Walnut Street
Des Moines, Iowa 50319-0106

Re: Community 1st Credit Union – Incident Notification

Attorney General Miller:

On July 30th, 2020, a Community 1st Credit Union email intended for internal recipients only was sent to a recipient from another credit union. The email contained an attachment including account numbers for over 500 Iowa residents, and some of these records also included member names.

Upon immediate discovery of the email transmission, the external recipient of the data was contacted to ascertain if the email had been received and viewed. The recipient confirmed receipt and stated the email had been immediately deleted. Upon further conversation the external recipient was asked to sign a Non-Disclosure Agreement pertaining to the information, which Community 1st has received.

Based on the limited information in the email, the credit union management-level position held by the external recipient, and the fully executed NDA, Community 1st is confident it is extremely unlikely that any member information will be used in an unauthorized manner.

Community 1st Credit Union is committed to protecting member data from unauthorized disclosure and access, and a number of steps are being taken to ensure an incident of this type does not happen again.

Sincerely,

Greg Hanshaw
President & Chief Executive Officer