

RCVD SEP 7 2021



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August 24, 2021

**By U.S. Mail**

Consumer Protection Division  
Security Breach Notifications  
Office of the Attorney General of Iowa  
1305 E. Walnut Street  
Des Moines, Iowa 50319-0106

**Aravind Swaminathan**

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RE: Notice of Data Security Event Relating to Iowa / T-Mobile USA

Dear Attorney General:

On August 17, 2021, T-Mobile determined that a bad actor illegally accessed unencrypted personal information. Its cybersecurity team quickly responded to the security incident and shut the entry point used to gain access. T-Mobile immediately began a deep technical review with assistance from leading cybersecurity forensics experts to identify the nature of any data that was illegally accessed. T-Mobile also engaged with federal law enforcement and is actively assisting their investigation.

Although the exact information impacted varies from individual to individual, the personal information impacted includes names, drivers' license numbers, phone numbers, addresses, government identification numbers, Social Security numbers, dates of birth, and T-Mobile account PINs. T-Mobile's investigation of the data involved in the event is ongoing, but it anticipates that a number of Iowa residents' personal information will be impacted. That same day, on August 17, 2021, T-Mobile issued a national press release (<https://www.t-mobile.com/news/network/additional-information-regarding-2021-cyberattack-investigation>) and on August 19, 2021, T-Mobile launched a website (<https://www.t-mobile.com/brand/data-breach-2021>) to provide more information about the security incident and provide individuals with resources to protect themselves and activate two years of free credit monitoring and identity



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theft detection services. We will supplement this notice once we have concluded our investigation of this incident.

While T-Mobile has a number of safeguards in place to protect personal information from unauthorized access, it is always working to further enhance security so it can stay ahead of this type of activity.

If your office requires any further information in this matter, please contact me at 206-839-4340 or [aswaminathan@orrick.com](mailto:aswaminathan@orrick.com).

Sincerely,

Aravind Swaminathan  
Partner

Orrick, Herrington, & Sutcliffe, LLP

A large, handwritten signature in black ink, appearing to read "Aravind Swaminathan". The signature is written in a cursive, flowing style.