



August 16, 2019

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**Attorney General Tom Miller**  
Office of the Attorney General  
Consumer Protection Division  
1305 E. Walnut Street  
Des Moines, IA 50319  
[consumer@iowa.gov](mailto:consumer@iowa.gov)

**Re:** Data Security Incident

Dear Attorney General Miller:

We represent Virginia Gay Hospital with respect to an incident involving the potential exposure of certain personal information described in detail below.

**Nature of the possible security breach or unauthorized use or access**

On June 18, 2019, Virginia Gay Hospital determined that patient information contained in an email account may have been accessed by an unknown third party. Virginia Gay Hospital engaged computer forensic experts to help investigate and determine what information may have been impacted. It was determined that the potentially compromised information included patient names, dates of birth, social security numbers, and medical information. Virginia Gay Hospital has no evidence to suggest that patient data is being misused at this time.

**Number of Iowa residents potentially affected**

Four-thousand, six hundred and forty-seven (4,647) Iowa residents were affected in this potential incident. Virginia Gay Hospital is sending the potentially impacted individuals a letter, via first class mail, notifying them of this incident. The letter will be sent on August 16, 2019. A copy of the notification sent to the potentially impacted individuals is included with this letter, which informs the Iowa residents about the 12 months of credit monitoring and identity theft protection services that is being offered.

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## **Steps Virginia Gay Hospital has taken or plans to take relating to the potential incident**

Virginia Gay Hospital has taken steps to prevent a similar event from occurring in the future, including increased employee awareness, tightened security rules on access, firewall and email applications.

## **Other notification and contact information**

If you have any additional questions, please contact me at [William.Sanders@wilsonelser.com](mailto:William.Sanders@wilsonelser.com) or (214) 698-8063.

Very truly yours,

**Wilson Elser Moskowitz Edelman & Dicker LLP**

*/s/ William Sanders*

William Sanders

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