Seth Berman
Direct Line: (617) 439-2338
Fax: (617) 310-9000
E-mail: sberman@nutter.com

July 16, 2026

Via Email

Attorney General Brenna Bird
Consumer Protection Division
Security Breach Notifications
Office of the Attorney General of Iowa
1305 E Walnut Street
Des Moines, IA 50319
consumer@ag.iowa.gov

Re: Notice of Data Security Incident

Dear Attorney General Bird:

I am writing on behalf of my client, DentaQuest LLC, ("DentaQuest") a dental and vision benefits provider with a principal place of business located at 96 Worcester Street, Wellesley Hills, MA 02481. I am providing notice of a data security incident involving at least 3,200 Iowa residents. DentaQuest has also notified the United States Department of Health and Human Services, Office of Civil Rights of the incident, because the data included Protected Health Information ("PHI") under the Health Insurance Portability and Accountability Act ("HIPAA"). Following the requirements of HIPAA, notification is being mailed to impacted individuals beginning on July 17, 2026.

On May 20, 2026, DentaQuest became aware of an unauthorized third party ("Threat Actor") claiming to be in possession of data allegedly originating from DentaQuest. DentaQuest immediately engaged outside legal counsel, Nutter, McClennen & Fish ("Counsel"). Counsel engaged CrowdStrike Services to conduct an independent investigation to assess the nature, scope, and extent of Threat Actor activity within the DentaQuest environment.

The investigation revealed that unauthorized access to a limited portion of the DentaQuest network occurred as a result of a social engineering attack which tricked a single employee into providing credentials and multifactor authentication code to the threat actor in violation of company policy and procedures. The incident began on May 17, 2026, and all Threat Actor activity concluded on May 19, 2026. During this period, the Threat Actor accessed and exfiltrated data from a DentaQuest network file share. DentaQuest operating systems were not affected by the incident.

The investigation did not identify evidence of any additional compromised accounts within the DentaQuest environment, nor did it uncover any evidence of malware or ransomware

deployment, privilege escalation, or additional persistence mechanisms established within the DentaQuest environment during the period of Threat Actor activity. DentaQuest implemented containment measures on May 20, 2026, and monitoring of the DentaQuest environment since that date has not identified evidence of further Threat Actor activity. DentaQuest informed the FBI about the incident on May 21, 2026. On May 29, 2026, DentaQuest learned that the Threat Actor had posted the exfiltrated data on the dark web.

DentaQuest also engaged Kroll Associates, Inc. ("Kroll") to review the data accessed by the Threat Actor to determine whether it contained any personal information or protected health information, and if so to identify the individuals whose data was impacted. Kroll's data mining effort is ongoing.

On June 29, 2026, Kroll provided DentaQuest for the first time with initial information about some of the impacted individuals. The impacted data included names, dates of birth, social security numbers, Medicare and Medicaid identification numbers, health plan numbers, as well as information about dental and vision health, such as diagnosis, treatment, and billing information. Kroll is continuing to review the relevant data to determine if any additional individuals need to be notified. We are currently aware of more than 15 million individuals nationwide whose PHI was accessed.

A copy of the written consumer notice letter is attached. Two years of credit monitoring services have been offered to the affected individuals. Substitute notice is also being provided pursuant to 45 CFR § 164.404(d)(2). Media notice is being provided pursuant to 45 CFR § 164.406. We are also notifying the three major credit reporting agencies of the incident.

If you have any questions or require any additional information regarding this incident, please feel free to contact me.

Sincerely,

Seth Berman

Enclosures

DentaQuest

<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

<<Date>> (Format: Month Day, Year)

Notice of Data Breach

Dear <<First_name>> <<Last_name>>,

DentaQuest works with, or used to work with, your health plan to provide your dental or vision benefits. We are writing to tell you about a data security incident. Your personal information was accessed by unauthorized individuals. The safety of your information is very important to us. We are writing to tell you what happened and what you can do.

What happened?

On May 20, 2026, DentaQuest discovered that unauthorized individuals accessed certain data on our computer network. This included personal identification and dental or vision health information. We took immediate action to secure the network. We also reported the incident to law enforcement. We later learned that the incident began on May 17, 2026, and ended by May 20, 2026. We immediately began an investigation with leading, independent cybersecurity experts to learn what information was accessed. After finishing our review, we determined that your personal information was accessed and posted on the internet.

What information was involved?

The information included your name, <<b2b_text_1 (Data Elements)>> and dental or vision health information, such as provider names, diagnoses, treatments and billing information.

What we are doing.

We are offering you identity monitoring by Kroll at no cost to you for 24 months. To help keep this from happening again, we engaged cybersecurity experts and provided more employee training. We also added new security measures and increased monitoring.

Kroll is an expert at helping people whose private data has been exposed. The identity monitoring services include Credit Monitoring, Fraud Consultation and Identity Theft Restoration. To start your identity monitoring services, visit **Enroll.krollmonitoring.com/redeem**.

You will need your Activation Code: **<<b2b_text_5 (Activation Code)>>** and Your Verification ID: **<<b2b_text_4 (Verification ID)>>** to enroll.

You have 90 days from the date this letter was mailed to start your identity monitoring services.

For more information about Kroll and your identity monitoring services, you can visit info.krollmonitoring.com or call 1-844-959-7163.

What you can do.

Please read the "Additional Resources" at the end of this letter. It describes more steps you can take to help protect yourself. This includes tips from the Federal Trade Commission about identity theft protection and details on how to place a fraud alert or a security freeze on your credit file.

For more information.

If you have questions, please call 1-844-959-7163, Monday through Friday, from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Please have your activation code ready.

Sincerely,

DentaQuest

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant by reviewing account statements and monitoring your credit report for unauthorized activity, especially activity that may indicate fraud and identity theft. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for further information on how to prevent or minimize the risks of identity theft and for additional information on fraud alerts and security freezes.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For District of Columbia residents: You may contact the Office of the District of Columbia Attorney General, 400 6th Street NW, Washington, D.C. 20001, 1-202-727-3400, www.oag.dc.gov.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For Indiana residents: You may contact the Indiana Office of the Attorney General, Consumer Protection Division, 302 W. Washington Street, 5th Floor, Indianapolis, IN 46204, 1-800-382-5516, www.in.gov/attorneygeneral.

For Iowa residents: The Attorney General can be contacted at the Office of Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, Iowa 50319; 1-515-281-5164, www.iowaattorneygeneral.gov. You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For Maryland residents: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202. , 1-888-743-0023, www.marylandattorneygeneral.gov.

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html. You have the right to obtain any police report filed in connection with the cybersecurity event. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For Minnesota residents: You may contact the Minnesota Office of the Attorney General, 445 Minnesota Street, Suite 600, St. Paul, MN 55101, 1-800-657-3787, www.ag.state.mn.us.

New Mexico residents: You have rights under the federal Fair Credit Reporting Act (FCRA), which governs the collection and use of information pertaining to you by consumer reporting agencies. For more information about your rights under the FCRA, please visit www.ftc.gov.

For New York residents: The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, www.ag.ny.gov.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226, www.ncdoj.gov.

For Oregon residents: The Attorney General can be contacted at Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; 1-877-877-9392 (toll-free in Oregon), 1-503-378-4400, or www.doj.state.or.us. You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.

For Rhode Island residents: You may contact the Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov. You have the right to file or obtain a police report regarding this incident.

For South Carolina residents: You may contact the South Carolina Department of Consumer Affairs, Legal Division, 293 Greystone Boulevard, Suite 400, Columbia, SC 29210, 1-800-922-1594 (toll-free in South Carolina), 1-803-734-4200, www.consumer.sc.gov.

For Texas residents: You have the right to file a privacy complaint and obtain information about preventing and avoiding identity theft from the Office of the Texas Attorney General, Consumer Protection Division, PO Box 12548, Austin, TX, 78711, 1-800-621-0508, www.texasattorneygeneral.gov/consumer-protection.

KROLL

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Single Bureau Credit Monitoring

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft. To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft and then work to resolve it.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: **ATTENTION:** If you need help in your language, call 1-844-959-7163 Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-844-959-7163. These services are free of charge.

العربية)Arabic(: **انتباه:** إذا كنت بحاجة إلى مساعدة بلغتك، فاتصل على الرقم (1-844-959-7163الهاتف النصي: 1-844-959-7163أو). وتتوفر أيضًا مساعدات وخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة برايل والمطبوعة بخط كبير. اتصل على الرقم 1-844-959-7163الهاتف النصي:1-844-959-7163 و). وتتوفر هذه الخدمات مجاناً.

Հայերեն (Armenian): **ՈՒՇԱԴՐՈՒԹՅՈՒՆ:** Եթե Ձեր լեզվով օգնության կարիք ունեք, զանգահարեք 1-844-959-7163 կամ) հեռախոսահամարով: Հասանելի են նաև օգնություն և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ բրայլյան գրերով և խոշոր տառերով փաստաթղթերը: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այս ծառայություններն անվճար են:

ភាសាខ្មែរ (Khmer/Cambodian): សូមប្រុងប្រយ័ត្ន៖ ប្រសិនបើអ្នកត្រូវការជំនួយជាភាសារបស់អ្នក សូមហៅមកលេខ 1-844-959-7163 ។ ជំនួយ និងសេវាកម្មផ្សេងៗសម្រាប់ជនមានពិការភាព ដូចជាឯកសារជាអក្សរស្នាប និងការបោះពុម្ពជាអក្សរធំក៏មានផងដែរ។ សូមទូរសព្ទមកលេខ 1-844-959-7163 ។ សេវាកម្មទាំងនេះគឺឥតគិតថ្លៃទេ។

Ուշադրություն՝ Եթե Ձեզ անհրաժեշտ է օգնություն ձեր լեզվով, զանգահարեք 1-844-959-7163 (հեռատիպ՝ 1-844-959-7163): Հասանելի են նաև հատուկ հարմարություններ և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ գրություն բրայլյան տառատեսակով և մեծատառ տպագրություն: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այդ ծառայությունները անվճար են:

中文（简体）)Chinese)Simplified(：**注意：**如果您需要以您的母语提供帮助，请致电 1-844-959-7163（1-844-959-7163 或 ）。我们还提供盲文和大字版等辅助工具和服务，供失能人士使用。请致电 1-844-959-7163 （1-844-959-7163 或 ）。这些服务均为免费。

中文（繁體）)Chinese)Traditional(：**注意：**如果您需要您母語的協助，請致電 1-844-959-7163（1-844-959-7163 或 ）。我們也提供點字和大字版文件等輔助工具和服務，供殘障人士使用。請致電 1-844-959-7163 （1-844-959-7163 或 ）。這些服務均免費提供。

فارسی)Farsi(: **توجه:** اگر به زبان مادریتان به راهنمایی نیاز دارید، با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا 1-844-959-7163 تماس بگیرند. برای مبتلایان به ناتوانیَ، کمکها و خدماتی مانند اسناد در قالب خط بریل و درشتخط نیز امکانپذیر است. با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا تماس بگیرند(. این خدمات رایگان است.«

हिन्दी (Hindi) ध्यान दें: अगर आप सहायता अपनी भाषा में चाहते हैं, तो 1-844-959-7163 पर कॉल करें। विकलांग लोगों के लिए ब्रेल और बड़े अक्षरों में दस्तावेज़ जैसी मदद और सेवाएँ भी उपलब्ध हैं। 1-844-959-7163 पर कॉल करें। ये सेवाएँ निःशुल्क हैं।

Lus Hmoob)Hmong: **UA TWB ZOO NYEEM:** Yog koj xav tau kev pab ua koj hom lus, hu rau 1-844-959-7163). Tsis tas li ntawd, tseem muaj cov cuab yeej pab thiab cov kev pab cuam rau cov neeg xiam oob qhab, xws li ua tus ntawv su rau neeg dig muag thiab luam ua ntawv loj. Hu rau 1-844-959-7163. Cov kev pab cuam no yog pab dawb xwb.

日本語 （Japanese）：**注意:** ご使用言語での支援が必要な場合は、1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。 点字や拡大印刷など、障がいのある方のための補助やサービスも提供しています。1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。これらのサービスは無料です。

한국어(Korean): 주의: 귀하의 언어로 도움이 필요하면 1-844-959-7163 로 전화하십시오. 점자 및 큰 글자로 된 문서와 같은 장애인을 위한 보조 기구 및 서비스도 이용할 수 있습니다. 1-844-959-7163 로 전화하십시오. 이러한 서비스는 무료입니다.

ພາສາລາວ (Laotian): ສຳຄັນ: ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອເປັ ນພາສາຂອງທ່ານ, ໃຫ້ໂທຫາ 1-844-959-7163 . ນອກຈາກນີ້ , ຍັງການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການສຳລັບຄົນພິການ, ເຊັ່ນ: ເອກະສານ ເປັນຕົວອັກສອນນູນ ແລະ ພິມຂະໜາດໃຫຍ່ . ໂທຫາ 1-844-959-7163). ການບໍລິການເຫຼົ່ານີ້ແມ່ນຟຣີ.

Lu Mien)Mien(: **JANGX LONGX OC:** Da'faanh meih qiemx longc mienh tengx faan benx meih gorngv nyei waac, mborqv finx heuc 1-844-959-7163. Ninh mbuo mbenc maaih jaa-dorngx aengx caux gong-bou jau-louc tengx taux waaic fangx nyei mienh, beiv taux maaih sou fiev benx nzangc-pokc bun hluo aengx caux nqaapv bieqc domh zeiv. Mborqv finx heuc 1-844-959-7163. Naaiv deix gong mv zuqc heuc meih ndortv nyaanh cingv oc.

ਪੰ ਜਾਬੀ (Punjabi): ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱ ਚ ਮਦਦ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਅਸਮਰਥਤਾਵਾਂ ਵਾਲੇ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ ਅਤੇ ਵੱ ਡੀ ਛਪਾਈ ਵਿੱ ਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ। 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਇਹ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਹਨ।

Русский (Russian**): ВНИМАНИЕ!** Если Вам нужна помощь на Вашем языке, позвоните по телефону 1-844-959-7163. Также доступны средства и услуги для людей с ограниченными возможностями, например, документы, напечатанные шрифтом Брайля или крупным шрифтом. Позвоните по телефону 1-844-959-7163. Эти услуги предоставляются бесплатно.

Espanol)Spanish(: **ATENCIÓN:** Si necesita ayuda en su idioma, llame al 1-844-959-7163. También hay disponibilidad de ayudas y servicios para personas con discapacidades, como documentos en braille y en letra grande. Llame al 1-844-959-7163. Estos servicios son gratuitos.

Tagalog)Tagalog(: **PAUNAWA:** Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-844-959-7163. Mayroon ding mga tulong at serbisyo para sa mga taong may mga kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-844-959-7163. Libre ang mga serbisyong ito.

ภาษาไทย (Thai): โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ โปรดโทร 1-844-959-7163 จะมีเครื่องมือและบริการสำหรับผู้ทุพพลภาพ เช่น เอกสารอักษรเบรลล์ และเอกสารตัว อักษรขนาดใหญ่ให้บริการเช่นกัน โทร 1-833-479-1984 (TTY: 1-800-466-7566 หรือ 711) บริการเหล่านี้ไม่มีค่าใช้จ่าย

Українська (Ukrainian**): УВАГА:** Якщо вам потрібна допомога на вашій мові, телефонуйте 1-844-959-7163. Також доступні засоби допомоги та послуги для людей з обмеженими можливостями, як-от документи шрифтом Брайля та великим шрифтом. Телефонуйте 1-844-959-7163. Ці послуги безкоштовні .

Tiếng Việt (Vietnamese**): LƯU Ý:** Nếu quý vị cần giúp đỡ bằng ngôn ngữ của quý vị, xin gọi số 1-844-959-7163. Chúng tôi cũng có sẵn các trợ giúp và dịch vụ dành cho người khuyết tật, như các tài liệu bằng chữ Braille và in cỡ lớn. Gọi số 1-844-959-7163. Các dịch vụ này miễn phí.

DentaQuest

<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

PARENT OR GUARDIAN OF
<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

<<Date>> (Format: Month Day, Year)

Notice of Data Breach

Dear Parent or Guardian of <<First_name>> <<Last_name>>,

DentaQuest works with, or used to work with, your child's health plan to provide their dental or vision benefits. We are writing to tell you about a data security incident. Your child's personal information was accessed by unauthorized individuals. The safety of your child's information is very important to us. We are writing to tell you what happened and what you can do.

What happened?

On May 20, 2026, DentaQuest discovered that unauthorized individuals accessed certain data on our computer network. This included personal identification and dental or vision health information. We took immediate action to secure the network. We also reported the incident to law enforcement. We later learned that the incident began on May 17, 2026, and ended by May 20, 2026. We immediately began an investigation with leading, independent cybersecurity experts to learn what information was accessed. After finishing our review, we determined that your child's personal information was accessed and posted on the internet.

What information was involved?

The information included your child's name, <<b2b_text_1 (Data Elements)>> and dental or vision health information, such as provider names, diagnoses, treatments and billing information.

What we are doing.

We are offering your child identity monitoring by Kroll at no cost to you for 24 months. To help keep this from happening again, we engaged cybersecurity experts and provided more employee training. We also added new security measures and increased monitoring.

Kroll is an expert at helping people whose private data has been exposed. The identity monitoring services include Minor Identity Monitoring, Fraud Consultation and Identity Theft Restoration. To start your child's identity monitoring services, visit **Enroll.krollmonitoring.com/redeem**.

You will need your child's Activation Code: **<<b2b_text_5 (Activation Code)>>** and your child's Verification ID: **<<b2b_text_4 (Verification ID)>>** to enroll.

You have 90 days from the date this letter was mailed to start your child's identity monitoring services.

For more information about Kroll and your child's identity monitoring services, you can visit info.krollmonitoring.com or call 1-844-959-7163.

What you can do.

Please read the "Additional Resources" at the end of this letter. It describes more steps you can take to help protect your child. This includes tips from the Federal Trade Commission about identity theft protection and details on how to place a fraud alert or a security freeze on your child's credit file.

For more information.

If you have questions, please call 1-844-959-7163, Monday through Friday, from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays. Please have your child's activation code ready.

Sincerely,

DentaQuest

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant by reviewing account statements and monitoring your credit report for unauthorized activity, especially activity that may indicate fraud and identity theft. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for further information on how to prevent or minimize the risks of identity theft and for additional information on fraud alerts and security freezes.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For District of Columbia residents: You may contact the Office of the District of Columbia Attorney General, 400 6th Street NW, Washington, D.C. 20001, 1-202-727-3400, www.oag.dc.gov.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For Indiana residents: You may contact the Indiana Office of the Attorney General, Consumer Protection Division, 302 W. Washington Street, 5th Floor, Indianapolis, IN 46204, 1-800-382-5516, www.in.gov/attorneygeneral.

For Iowa residents: The Attorney General can be contacted at the Office of Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, Iowa 50319; 1-515-281-5164, www.iowaattorneygeneral.gov. You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For Maryland residents: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202. , 1-888-743-0023, www.marylandattorneygeneral.gov.

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html. You have the right to obtain any police report filed in connection with the cybersecurity event. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For Minnesota residents: You may contact the Minnesota Office of the Attorney General, 445 Minnesota Street, Suite 600, St. Paul, MN 55101, 1-800-657-3787, www.ag.state.mn.us.

New Mexico residents: You have rights under the federal Fair Credit Reporting Act (FCRA), which governs the collection and use of information pertaining to you by consumer reporting agencies. For more information about your rights under the FCRA, please visit www.ftc.gov.

For New York residents: The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, www.ag.ny.gov.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226, www.ncdoj.gov.

For Oregon residents: The Attorney General can be contacted at Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; 1-877-877-9392 (toll-free in Oregon), 1-503-378-4400, or www.doj.state.or.us. You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.

For Rhode Island residents: You may contact the Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov. You have the right to file or obtain a police report regarding this incident.

For South Carolina residents: You may contact the South Carolina Department of Consumer Affairs, Legal Division, 293 Greystone Boulevard, Suite 400, Columbia, SC 29210, 1-800-922-1594 (toll-free in South Carolina), 1-803-734-4200, www.consumer.sc.gov.

For Texas residents: You have the right to file a privacy complaint and obtain information about preventing and avoiding identity theft from the Office of the Texas Attorney General, Consumer Protection Division, PO Box 12548, Austin, TX, 78711, 1-800-621-0508, www.texasattorneygeneral.gov/consumer-protection.

KROLL

TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

Minor Identity Monitoring

Minor Identity Monitoring detects when names, aliases, or addresses become associated with your child's Social Security number. An alert will be sent to you when activity is detected. The presence of a credit file may be an indicator of identity theft or fraud for children who, as minors, should not have a credit history. To activate services, a U.S. Social Security number and U.S. residential address is required.

Fraud Consultation

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

Identity Theft Restoration

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft and then work to resolve it.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: **ATTENTION:** If you need help in your language, call 1-844-959-7163 Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-844-959-7163. These services are free of charge.

العربية)Arabic(: **انتباه:** إذا كنت بحاجة إلى مساعدة بلغتك، فاتصل على الرقم (1-844-959-7163الهاتف النصي: 1-844-959-7163أو). وتتوفر أيضًا مساعدات وخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة برايل والمطبوعة بخط كبير. اتصل على الرقم 1-844-959-7163الهاتف النصي:1-844-959-7163 و). وتتوفر هذه الخدمات مجاناً.

Հայերեն (Armenian): **ՈՒՇԱԴՐՈՒԹՅՈՒՆ:** Եթե Ձեր լեզվով օգնության կարիք ունեք, զանգահարեք 1-844-959-7163 կամ) հեռախոսահամարով: Հասանելի են նաև օգնություն և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ բրայլյան գրերով և խոշոր տառերով փաստաթղթերը: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այս ծառայություններն անվճար են:

ភាសាខ្មែរ (Khmer/Cambodian): សូមប្រុងប្រយ័ត្ន៖ ប្រសិនបើអ្នកត្រូវការជំនួយជាភាសារបស់អ្នក សូមហៅមកលេខ 1-844-959-7163 ។ ជំនួយ និងសេវាកម្មផ្សេងៗសម្រាប់ជនមានពិការភាព ដូចជាឯកសារជាអក្សរស្នាប និងការបោះពុម្ពជាអក្សរធំក៏មានផងដែរ។ សូមទូរសព្ទមកលេខ 1-844-959-7163 ។ សេវាកម្មទាំងនេះគឺឥតគិតថ្លៃទេ។

Ուշադրություն՝ Եթե Ձեզ անհրաժեշտ է օգնություն ձեր լեզվով, զանգահարեք 1-844-959-7163 (հեռատիպ՝ 1-844-959-7163): Հասանելի են նաև հատուկ հարմարություններ և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ գրություն բրայլյան տառատեսակով և մեծատառ տպագրություն: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այդ ծառայությունները անվճար են:

中文（简体）)Chinese)Simplified(：**注意：**如果您需要以您的母语提供帮助，请致电 1-844-959-7163（1-844-959-7163 或 ）。我们还提供盲文和大字版等辅助工具和服务，供失能人士使用。请致电 1-844-959-7163 （1-844-959-7163 或 ）。这些服务均为免费。

中文（繁體）)Chinese)Traditional(：**注意：**如果您需要您母語的協助，請致電 1-844-959-7163（1-844-959-7163 或 ）。我們也提供點字和大字版文件等輔助工具和服務，供殘障人士使用。請致電 1-844-959-7163 （1-844-959-7163 或 ）。這些服務均免費提供。

فارسی)Farsi(: **توجه:** اگر به زبان مادریتان به راهنمایی نیاز دارید، با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا 1-844-959-7163 تماس بگیرند. برای مبتلایان به ناتوانیَ، کمکها و خدماتی مانند اسناد در قالب خط بریل و درشتخط نیز امکانپذیر است. با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا تماس بگیرند(. این خدمات رایگان است.«

हिन्दी (Hindi) ध्यान दें: अगर आप सहायता अपनी भाषा में चाहते हैं, तो 1-844-959-7163 पर कॉल करें। विकलांग लोगों के लिए ब्रेल और बड़े अक्षरों में दस्तावेज़ जैसी मदद और सेवाएँ भी उपलब्ध हैं। 1-844-959-7163 पर कॉल करें। ये सेवाएँ निःशुल्क हैं।

Lus Hmoob)Hmong: **UA TWB ZOO NYEEM:** Yog koj xav tau kev pab ua koj hom lus, hu rau 1-844-959-7163). Tsis tas li ntawd, tseem muaj cov cuab yeej pab thiab cov kev pab cuam rau cov neeg xiam oob qhab, xws li ua tus ntawv su rau neeg dig muag thiab luam ua ntawv loj. Hu rau 1-844-959-7163. Cov kev pab cuam no yog pab dawb xwb.

日本語 （Japanese）：**注意:** ご使用言語での支援が必要な場合は、1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。 点字や拡大印刷など、障がいのある方のための補助やサービスも提供しています。1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。これらのサービスは無料です。

한국어(Korean): 주의: 귀하의 언어로 도움이 필요하면 1-844-959-7163 로 전화하십시오. 점자 및 큰 글자로 된 문서와 같은 장애인을 위한 보조 기구 및 서비스도 이용할 수 있습니다. 1-844-959-7163 로 전화하십시오. 이러한 서비스는 무료입니다.

ພາສາລາວ (Laotian): ສຳຄັນ: ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອເປັ ນພາສາຂອງທ່ານ, ໃຫ້ໂທຫາ 1-844-959-7163 . ນອກຈາກນີ້ , ຍັງການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການສຳລັບຄົນພິການ, ເຊັ່ນ: ເອກະສານ ເປັນຕົວອັກສອນນູນ ແລະ ພິມຂະໜາດໃຫຍ່ . ໂທຫາ 1-844-959-7163). ການບໍລິການເຫຼົ່ານີ້ແມ່ນຟຣີ.

Lu Mien)Mien(: **JANGX LONGX OC:** Da'faanh meih qiemx longc mienh tengx faan benx meih gorngv nyei waac, mborqv finx heuc 1-844-959-7163. Ninh mbuo mbenc maaih jaa-dorngx aengx caux gong-bou jau-louc tengx taux waaic fangx nyei mienh, beiv taux maaih sou fiev benx nzangc-pokc bun hluo aengx caux nqaapv bieqc domh zeiv. Mborqv finx heuc 1-844-959-7163. Naaiv deix gong mv zuqc heuc meih ndortv nyaanh cingv oc.

ਪੰ ਜਾਬੀ (Punjabi): ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱ ਚ ਮਦਦ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਅਸਮਰਥਤਾਵਾਂ ਵਾਲੇ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ ਅਤੇ ਵੱ ਡੀ ਛਪਾਈ ਵਿੱ ਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ। 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਇਹ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਹਨ।

Русский (Russian**): ВНИМАНИЕ!** Если Вам нужна помощь на Вашем языке, позвоните по телефону 1-844-959-7163. Также доступны средства и услуги для людей с ограниченными возможностями, например, документы, напечатанные шрифтом Брайля или крупным шрифтом. Позвоните по телефону 1-844-959-7163. Эти услуги предоставляются бесплатно.

Espanol)Spanish(: **ATENCIÓN:** Si necesita ayuda en su idioma, llame al 1-844-959-7163. También hay disponibilidad de ayudas y servicios para personas con discapacidades, como documentos en braille y en letra grande. Llame al 1-844-959-7163. Estos servicios son gratuitos.

Tagalog)Tagalog(: **PAUNAWA:** Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-844-959-7163. Mayroon ding mga tulong at serbisyo para sa mga taong may mga kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-844-959-7163. Libre ang mga serbisyong ito.

ภาษาไทย (Thai): โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ โปรดโทร 1-844-959-7163 จะมีเครื่องมือและบริการสำหรับผู้ทุพพลภาพ เช่น เอกสารอักษรเบรลล์ และเอกสารตัว อักษรขนาดใหญ่ให้บริการเช่นกัน โทร 1-833-479-1984 (TTY: 1-800-466-7566 หรือ 711) บริการเหล่านี้ไม่มีค่าใช้จ่าย

Українська (Ukrainian**): УВАГА:** Якщо вам потрібна допомога на вашій мові, телефонуйте 1-844-959-7163. Також доступні засоби допомоги та послуги для людей з обмеженими можливостями, як-от документи шрифтом Брайля та великим шрифтом. Телефонуйте 1-844-959-7163. Ці послуги безкоштовні .

Tiếng Việt (Vietnamese**): LƯU Ý:** Nếu quý vị cần giúp đỡ bằng ngôn ngữ của quý vị, xin gọi số 1-844-959-7163. Chúng tôi cũng có sẵn các trợ giúp và dịch vụ dành cho người khuyết tật, như các tài liệu bằng chữ Braille và in cỡ lớn. Gọi số 1-844-959-7163. Các dịch vụ này miễn phí.

DentaQuest

<<Return to Kroll>>
<<Return Address>>
<<City, State ZIP>>

TO THE FAMILY OF
<<FIRST_NAME>> <<MIDDLE_NAME>> <<LAST_NAME>> <<SUFFIX>>
<<ADDRESS_1>>
<<ADDRESS_2>>
<<CITY>>, <<STATE_PROVINCE>> <<POSTAL_CODE>>
<<COUNTRY>>

<<Date>> (Format: Month Day, Year)

Notice of Data Breach

To the Family of <<First_name>> <<Last_name>>,

DentaQuest works with, or used to work with, your family member's health plan to provide their dental or vision benefits. We are writing to tell you about a data security incident. Your family member's personal information was accessed by unauthorized individuals. The safety of your family member's information is very important to us. We are writing to tell you what happened and what you can do.

What happened?

On May 20, 2026, DentaQuest discovered that unauthorized individuals accessed certain data on our computer network. This included personal identification and dental or vision health information. We took immediate action to secure the network. We also reported the incident to law enforcement. We later learned that the incident began on May 17, 2026, and ended by May 20, 2026. We immediately began an investigation with leading, independent cybersecurity experts to learn what information was accessed. After finishing our review, we determined that your family member's personal information was accessed and posted on the internet.

What information was involved?

The information included your family member's name, <<b2b_text_1 (Data Elements)>> and dental or vision health information, such as provider names, diagnoses, treatments and billing information.

What we are doing.

To help keep this from happening again, we engaged cybersecurity experts and provided more employee training. We also added new security measures and increased monitoring.

What you can do.

Please read the "Additional Resources" at the end of this letter. It describes more steps you can take to help protect your family member. This includes tips from the Federal Trade Commission about identity theft protection and details on how to place a fraud alert or a security freeze on your family member's credit file.

For more information.

If you have questions, please call 1-844-959-7163, Monday through Friday from 8:00 a.m. to 5:30 p.m. Central Time, excluding major U.S. holidays.

Sincerely,

DentaQuest

ADDITIONAL RESOURCES

Contact information for the three nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant by reviewing account statements and monitoring your credit report for unauthorized activity, especially activity that may indicate fraud and identity theft. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies.

To order your annual free credit report please visit **www.annualcreditreport.com** or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alerts. There are two types of fraud alerts you can place on your credit report to put your creditors on notice that you may be a victim of fraud—an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft, and you have the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies.

Security Freeze. You have the ability to place a security freeze, also known as a credit freeze, on your credit report free of charge.

A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may use an online process, an automated telephone line, or submit a written request to any of the three credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that, if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past 5 years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for further information on how to prevent or minimize the risks of identity theft and for additional information on fraud alerts and security freezes.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For District of Columbia residents: You may contact the Office of the District of Columbia Attorney General, 400 6th Street NW, Washington, D.C. 20001, 1-202-727-3400, www.oag.dc.gov.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

For Indiana residents: You may contact the Indiana Office of the Attorney General, Consumer Protection Division, 302 W. Washington Street, 5th Floor, Indianapolis, IN 46204, 1-800-382-5516, www.in.gov/attorneygeneral.

For Iowa residents: The Attorney General can be contacted at the Office of Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, Iowa 50319; 1-515-281-5164, www.iowaattorneygeneral.gov. You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.

For Maryland residents: You may contact the Maryland Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202. , 1-888-743-0023, www.marylandattorneygeneral.gov.

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html. You have the right to obtain any police report filed in connection with the cybersecurity event. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

For Minnesota residents: You may contact the Minnesota Office of the Attorney General, 445 Minnesota Street, Suite 600, St. Paul, MN 55101, 1-800-657-3787, www.ag.state.mn.us.

New Mexico residents: You have rights under the federal Fair Credit Reporting Act (FCRA), which governs the collection and use of information pertaining to you by consumer reporting agencies. For more information about your rights under the FCRA, please visit www.ftc.gov.

For New York residents: The Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341, 1-800-771-7755, www.ag.ny.gov.

For North Carolina residents: You may contact the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Mail Service Center, Raleigh, NC 27699-9001, 1-877-566-7226, www.ncdoj.gov.

For Oregon residents: The Attorney General can be contacted at Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096; 1-877-877-9392 (toll-free in Oregon), 1-503-378-4400, or www.doj.state.or.us. You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.

For Rhode Island residents: You may contact the Rhode Island Office of the Attorney General, 150 South Main Street, Providence, RI 02903, 1-401-274-4400, www.riag.ri.gov. You have the right to file or obtain a police report regarding this incident.

For South Carolina residents: You may contact the South Carolina Department of Consumer Affairs, Legal Division, 293 Greystone Boulevard, Suite 400, Columbia, SC 29210, 1-800-922-1594 (toll-free in South Carolina), 1-803-734-4200, www.consumer.sc.gov.

For Texas residents: You have the right to file a privacy complaint and obtain information about preventing and avoiding identity theft from the Office of the Texas Attorney General, Consumer Protection Division, PO Box 12548, Austin, TX, 78711, 1-800-621-0508, www.texasattorneygeneral.gov/consumer-protection.

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services

English: **ATTENTION:** If you need help in your language, call 1-844-959-7163 Aids and services for people with disabilities, like documents in braille and large print, are also available. Call 1-844-959-7163. These services are free of charge.

العربية)Arabic(: **انتباه:** إذا كنت بحاجة إلى مساعدة بلغتك، فاتصل على الرقم (1-844-959-7163الهاتف النصي: 1-844-959-7163أو). وتتوفر أيضًا مساعدات وخدمات للأشخاص ذوي الإعاقة، مثل المستندات المكتوبة بطريقة برايل والمطبوعة بخط كبير. اتصل على الرقم 1-844-959-7163الهاتف النصي:1-844-959-7163 و). وتتوفر هذه الخدمات مجاناً.

Հայերեն (Armenian): **ՈՒՇԱԴՐՈՒԹՅՈՒՆ:** Եթե Ձեր լեզվով օգնության կարիք ունեք, զանգահարեք 1-844-959-7163 կամ) հեռախոսահամարով: Հասանելի են նաև օգնություն և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ բրայլյան գրերով և խոշոր տառերով փաստաթղթերը: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այս ծառայություններն անվճար են:

ភាសាខ្មែរ (Khmer/Cambodian): សូមប្រុងប្រយ័ត្ន៖ ប្រសិនបើអ្នកត្រូវការជំនួយជាភាសារបស់អ្នក សូមហៅមកលេខ 1-844-959-7163 ។ ជំនួយ និងសេវាកម្មផ្សេងៗសម្រាប់ជនមានពិការភាព ដូចជាឯកសារជាអក្សរស្នាប និងការបោះពុម្ពជាអក្សរធំក៏មានផងដែរ។ សូមទូរសព្ទមកលេខ 1-844-959-7163 ។ សេវាកម្មទាំងនេះគឺឥតគិតថ្លៃទេ។

Ուշադրություն՝ Եթե Ձեզ անհրաժեշտ է օգնություն ձեր լեզվով, զանգահարեք 1-844-959-7163 (հեռատիպ՝ 1-844-959-7163): Հասանելի են նաև հատուկ հարմարություններ և ծառայություններ հաշմանդամություն ունեցող անձանց համար, օրինակ՝ գրություն բրայլյան տառատեսակով և մեծատառ տպագրություն: Զանգահարեք 1-844-959-7163 հեռախոսահամարով: Այդ ծառայությունները անվճար են:

中文（简体）)Chinese)Simplified(：**注意：**如果您需要以您的母语提供帮助，请致电 1-844-959-7163（1-844-959-7163 或 ）。我们还提供盲文和大字版等辅助工具和服务，供失能人士使用。请致电 1-844-959-7163 （1-844-959-7163 或 ）。这些服务均为免费。

中文（繁體）)Chinese)Traditional(：**注意：**如果您需要您母語的協助，請致電 1-844-959-7163（1-844-959-7163 或 ）。我們也提供點字和大字版文件等輔助工具和服務，供殘障人士使用。請致電 1-844-959-7163 （1-844-959-7163 或 ）。這些服務均免費提供。

فارسی)Farsi(: **توجه:** اگر به زبان مادریتان به راهنمایی نیاز دارید، با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا 1-844-959-7163 تماس بگیرند. برای مبتلایان به ناتوانیَ، کمکها و خدماتی مانند اسناد در قالب خط بریل و درشتخط نیز امکانپذیر است. با شماره 1-844-959-7163 تماس بگیرید)کاربران با شماره 1-844-959-7163 یا تماس بگیرند(. این خدمات رایگان است.«

हिन्दी (Hindi) ध्यान दें: अगर आप सहायता अपनी भाषा में चाहते हैं, तो 1-844-959-7163 पर कॉल करें। विकलांग लोगों के लिए ब्रेल और बड़े अक्षरों में दस्तावेज़ जैसी मदद और सेवाएँ भी उपलब्ध हैं। 1-844-959-7163 पर कॉल करें। ये सेवाएँ निःशुल्क हैं।

Lus Hmoob)Hmong: **UA TWB ZOO NYEEM:** Yog koj xav tau kev pab ua koj hom lus, hu rau 1-844-959-7163). Tsis tas li ntawd, tseem muaj cov cuab yeej pab thiab cov kev pab cuam rau cov neeg xiam oob qhab, xws li ua tus ntawv su rau neeg dig muag thiab luam ua ntawv loj. Hu rau 1-844-959-7163. Cov kev pab cuam no yog pab dawb xwb.

日本語 （Japanese）：**注意:** ご使用言語での支援が必要な場合は、1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。 点字や拡大印刷など、障がいのある方のための補助やサービスも提供しています。1-844-959-7163 （1-844-959-7163 または ）にお問い合わせください。これらのサービスは無料です。

한국어(Korean): 주의: 귀하의 언어로 도움이 필요하면 1-844-959-7163 로 전화하십시오. 점자 및 큰 글자로 된 문서와 같은 장애인을 위한 보조 기구 및 서비스도 이용할 수 있습니다. 1-844-959-7163 로 전화하십시오. 이러한 서비스는 무료입니다.

ພາສາລາວ (Laotian): ສຳຄັນ: ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອເປັ ນພາສາຂອງທ່ານ, ໃຫ້ໂທຫາ 1-844-959-7163 . ນອກຈາກນີ້ , ຍັງການຊ່ວຍເຫຼືອ ແລະ ການບໍລິການສຳລັບຄົນພິການ, ເຊັ່ນ: ເອກະສານ ເປັນຕົວອັກສອນນູນ ແລະ ພິມຂະໜາດໃຫຍ່ . ໂທຫາ 1-844-959-7163). ການບໍລິການເຫຼົ່ານີ້ແມ່ນຟຣີ.

Lu Mien)Mien(: **JANGX LONGX OC:** Da'faanh meih qiemx longc mienh tengx faan benx meih gorngv nyei waac, mborqv finx heuc 1-844-959-7163. Ninh mbuo mbenc maaih jaa-dorngx aengx caux gong-bou jau-louc tengx taux waaic fangx nyei mienh, beiv taux maaih sou fiev benx nzangc-pokc bun hluo aengx caux nqaapv bieqc domh zeiv. Mborqv finx heuc 1-844-959-7163. Naaiv deix gong mv zuqc heuc meih ndortv nyaanh cingv oc.

ਪੰ ਜਾਬੀ (Punjabi): ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਹਾਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱ ਚ ਮਦਦ ਚਾਹੀਦੀ ਹੈ, ਤਾਂ 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਅਸਮਰਥਤਾਵਾਂ ਵਾਲੇ ਲੋਕਾਂ ਲਈ ਸਹਾਇਤਾ ਅਤੇ ਸੇਵਾਵਾਂ, ਜਿਵੇਂ ਕਿ ਬ੍ਰੇਲ ਅਤੇ ਵੱ ਡੀ ਛਪਾਈ ਵਿੱ ਚ ਦਸਤਾਵੇਜ਼, ਵੀ ਉਪਲਬਧ ਹਨ। 1-844-959-7163 'ਤੇ ਕਾਲ ਕਰੋ। ਇਹ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਹਨ।

Русский (Russian**): ВНИМАНИЕ!** Если Вам нужна помощь на Вашем языке, позвоните по телефону 1-844-959-7163. Также доступны средства и услуги для людей с ограниченными возможностями, например, документы, напечатанные шрифтом Брайля или крупным шрифтом. Позвоните по телефону 1-844-959-7163. Эти услуги предоставляются бесплатно.

Espanol)Spanish(: **ATENCIÓN:** Si necesita ayuda en su idioma, llame al 1-844-959-7163. También hay disponibilidad de ayudas y servicios para personas con discapacidades, como documentos en braille y en letra grande. Llame al 1-844-959-7163. Estos servicios son gratuitos.

Tagalog)Tagalog(: **PAUNAWA:** Kung kailangan mo ng tulong sa iyong wika, tumawag sa 1-844-959-7163. Mayroon ding mga tulong at serbisyo para sa mga taong may mga kapansanan, tulad ng mga dokumento sa braille at malaking print. Tumawag sa 1-844-959-7163. Libre ang mga serbisyong ito.

ภาษาไทย (Thai): โปรดทราบ: หากคุณต้องการความช่วยเหลือเป็นภาษาของคุณ โปรดโทร 1-844-959-7163 จะมีเครื่องมือและบริการสำหรับผู้ทุพพลภาพ เช่น เอกสารอักษรเบรลล์ และเอกสารตัว อักษรขนาดใหญ่ให้บริการเช่นกัน โทร 1-833-479-1984 (TTY: 1-800-466-7566 หรือ 711) บริการเหล่านี้ไม่มีค่าใช้จ่าย

Українська (Ukrainian**): УВАГА:** Якщо вам потрібна допомога на вашій мові, телефонуйте 1-844-959-7163. Також доступні засоби допомоги та послуги для людей з обмеженими можливостями, як-от документи шрифтом Брайля та великим шрифтом. Телефонуйте 1-844-959-7163. Ці послуги безкоштовні .

Tiếng Việt (Vietnamese**): LƯU Ý:** Nếu quý vị cần giúp đỡ bằng ngôn ngữ của quý vị, xin gọi số 1-844-959-7163. Chúng tôi cũng có sẵn các trợ giúp và dịch vụ dành cho người khuyết tật, như các tài liệu bằng chữ Braille và in cỡ lớn. Gọi số 1-844-959-7163. Các dịch vụ này miễn phí.