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Attorney General Brenna Bird
Office of the Attorney General
Consumer Protection Division
1305 E. Walnut Street
Des Moines, IA 50319
consumer@iowa.gov

Re: Notification of Security Incident – Follow Up

Dear Attorney General Bird:

We are writing to provide an update to the notification we provided to your office on May 22nd, 2023 (the “May 22nd Notification”) on behalf of our client NCB Management Services, Inc. (“NCB”). For the avoidance of doubt, this notification does not relate to a new data security incident. NCB undertakes this notification to update the number of Iowa residents that NCB reported were notified in connection with the data security incident referenced in the May 22nd Notification (the “Incident”). NCB, on behalf of itself and, where applicable, certain of its clients, has notified an additional 987 individuals who reside in Iowa regarding the Incident. In total, NCB has notified approximately 9,263 individuals who reside in Iowa regarding the Incident.

NCB continues to evaluate the security measures it currently has in place and remains dedicated to protecting the personal information in its control. We look forward to working with you to address any questions or concerns you may have regarding the incident.

Best Regards,



Jena Valdetero
Shareholder