

AU NATURALE HEALTH SOLUTIONS
December 2013 (2nd call)

PC: Prospective Customer

Ji: Jim Ingram

Ji: Is [NAME] in?

PC: This is [NAME].

Ji: Hey, [NAME], Jim Ingram, how was your Christmas?

PC: Oh very good.

Ji: We've been trying to reach you the last few days. I'm sure you've been chasing Santa Claus around?

PC: Busy, busy, busy.

Ji: Yeah my, my supervisor, in the medical office wanted to touch base with you. They were, actually the bottom line, they were hoping you could go down and get a pre-paid credit card instead of using the check over, by phone because we have to hold it an extra week to make sure the check clears, what have you. But they wanted to talk to you a little more before they sent it out there. I think they were thinking about giving you a better price but, are you going to be home today?

PC: I'm going to be in and out but I will not go get a pre-paid card to pay for that.

Ji: Oh OK. That's shouldn't be a problem. I'll, I'll let them know that you'll be in and out today and have them give you a call. I'm going kind of leave it between you guys to figure out, I'm the low man on the totem pole.

PC: No that's fine.

Ji: All right, and just to let you know that nothing has been processed as out yet so I told you it usually arrives in three to five days. We haven't even processed it yet...

PC: So the one twenty-nine has not gone through?

Jl: No, no. They have not been billed a thing yet.

PC: Oh, OK.

Jl: They are going to give you a here some time today. I'm not sure that they are even in the office yet. I haven't been by the medical office yet. But I'm going to walk over and see if they're in yet and if they are they will probably give you a call here shortly.

PC: OK well why don't you wait a little bit because I'm going to be taking off here shortly probably for an hour, an hour and a half or so.

Jl: OK.

PC: OK?

Jl: OK I'll have them give you a call back in a couple of hours.

PC: OK. Thanks.

Jl: You bet. Bye, bye.

PC: Bye.