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January 31, 2022

To: Tom Miller
Office of the Iowa Attorney General
consumer@ag.iowa.gov

Re: Notice of Data Breach Affecting ReproSource - Update

Dear Attorney General Miller,

I write on behalf of ReproSource Fertility Diagnostics, Inc. (“ReproSource” or “Company”) to update you regarding a security incident about which we initially informed you on October 8, 2021.

As we previously explained, on August 8, 2021, an unauthorized party accessed the ReproSource network. The Company discovered ransomware on the morning of August 10, and in less than an hour severed all network connection activity and contained the incident. ReproSource immediately launched a comprehensive investigation to determine the cause and scope of the incident, retained leading cybersecurity experts to assist with its investigation, confirmed containment of the ransomware, and quickly and securely recovered operations. Additionally, the Company promptly notified law enforcement.

While the Company’s investigation did not confirm that the unauthorized party acquired data in the incident, out of an abundance of caution, we are notifying individuals whose personal information may have been accessed. ReproSource undertook an extensive analysis of its files to determine which individuals and data may have been affected, and on September 24, 2021, the Company began identifying individuals potentially affected and offering them a one-year free subscription to Kroll’s identity monitoring services.

ReproSource determined that personal information in files that may have been accessed or acquired without authorization included: names, addresses, phone numbers, email addresses, dates of birth, billing and health information, such as CPT codes, diagnosis codes, test requisitions and results, test reports and/or medical history information, health insurance or group plan identification names and numbers, and other information provided by individuals or by treating physicians. For a small group of individuals, personal information may have included driver’s license numbers, passport numbers, social security numbers, financial account numbers and credit card numbers.

We began mailing notifications on October 8, 2021 and continued our data analysis, including extensive manual review of documents in files that may have been accessed. We then

January 31, 2022

Page 2

concluded the mailing notification process on January 6, 2022. The final number of Iowa residents who may have been impacted by this incident is 483.

ReproSource remains committed to protecting its patients' personal information and assisting those who may have been affected by this incident. ReproSource provided notices to individuals pursuant to 45 CFR §§ 164.400-414 and applicable state laws. By virtue of this notice, the Company does not waive any rights and reserves all rights under such laws. Please do not hesitate to contact me if you have any questions regarding this letter.

Sincerely,

A handwritten signature in blue ink, appearing to read "Phyllis B. Sumner", with a long horizontal flourish extending to the right.

Phyllis B. Sumner