



Lindsay B. Nickle
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November 30, 2021

VIA EMAIL

Attorney General Thomas J. Miller
Office of the Attorney General
Consumer Protection Division
Security Breach Notifications
1305 E Walnut Street
Des Moines, IA 50319-0106
consumer@ag.iowa.gov

Re: Notification of Data Security Incident

Dear Attorney General Miller:

We represent Den Hartog Industries, Inc. (“Den Hartog”), a metal and plastics manufacturing company located in Hospers, Iowa, in connection with a data security incident described in greater detail below. Den Hartog takes the protection of all sensitive information within its possession very seriously and is taking steps to prevent similar incidents from occurring in the future.

1. Nature of the security incident.

On August 30, 2021, we discovered that some of our systems were encrypted. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. The investigation revealed that some of the files accessed contained personal information of our employees. While at this time we have no evidence that any information has been misused, out of an abundance of caution, we are providing credit and identity theft protection to our employee community. The potentially affected information included Social Security numbers.

2. Number of Iowa residents affected.

Den Hartog sent notification letters to 5,315 residents of Iowa via first-class U.S. mail on November 30, 2021. A sample copy of the notification letter is attached hereto.

3. Steps taken relating to the incident.

Den Hartog has taken steps to prevent similar incidents from occurring in the future. Those steps have included working with leading cybersecurity experts to enhance the security of its network and increasing its password complexity requirements. Den Hartog is also offering the potentially affected individuals credit and identity monitoring at no cost through IDX, to ensure their information is protected.

4. Contact information.

Den Hartog remains dedicated to protecting the personal information in its possession. If you have any questions or need additional information, please do not hesitate to contact me at (214) 722 - 7141 or via email at Lindsay.Nickle@lewisbrisbois.com.

Regards,



Lindsay B. Nickle of
LEWIS BRISBOIS BISGAARD & SMITH LLP

Enclosure(s): Sample Consumer Notification

To Enroll, Please Call:
(833) 820-0971
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<Enrollment>>

November 30, 2021

<<FirstName>> <<LastName>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Re: Notice of Data Security Incident

Dear <<FirstName>> <<LastName>>,

Den Hartog Industries, Inc. (“Den Hartog”) is writing to inform you about an incident that may have involved your personal information. We take the privacy and security of our employee information very seriously. Therefore, we are writing to inform you about the incident and advise you of certain steps you can take to help protect your personal information, including activating the free credit and identity monitoring services we are offering you.

What Happened? On August 30, 2021, we discovered that some of our systems were encrypted. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. The investigation revealed that some of the files accessed contained personal information of our employees. While at this time we have no evidence that any information has been misused, out of an abundance of caution we are providing credit and identity theft protection to our employee community.

What Information Was Involved? The files that may have been accessed contained names, dates of birth, and Social Security numbers.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We have also implemented additional safeguards to minimize the chance that an incident like this could occur in the future. In addition, we have secured the services of IDX to provide credit and identity monitoring at no cost to you for 12 months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. The IDX services include: credit and CyberScan monitoring; \$1 million in identity theft expense reimbursement insurance; and fraud prevention and resolution support.

To receive credit services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Please note you must enroll by March 2, 2022. If you have questions or need assistance, please call IDX at (833) 820-0971.

What You Can Do: Please review the enclosed information describing additional steps you can take to help safeguard your information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

Den Hartog Industries, Inc.
4010 Hospers Drive South Box 425
Hospers, IA 51238

For More Information: If you have questions or need assistance, please call (833) 820-0971 Monday through Friday from 8 a.m. to 8 p.m. Central Time. Please have your enrollment code ready.

Protecting your information is important to us. Please know that we take this incident very seriously, and we regret any worry or inconvenience that this may cause you.

Sincerely,

Brian Hector

Brian Hector
Director of Operations
Den Hartog Industries, Inc

Steps You Can Take to Protect Your Personal Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You also can contact one of the following three national credit reporting agencies:

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.

To Enroll, Please Call:
(833) 820-0971
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<Enrollment>>

November 30, 2021

To the Parents of:

<<FirstName>> <<LastName>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Re: Notice of Data Security Incident

Dear Parents of <<FirstName>> <<LastName>>,

Den Hartog Industries, Inc. (“Den Hartog”) is writing to inform you about an incident that may have involved your child’s personal information. We take the privacy and security of our employee information very seriously. Therefore, we are writing to inform you about the incident and advise you of certain steps you can take to help protect your child’s personal information, including activating the free identity monitoring services we are offering you.

What Happened? On August 30, 2021, we discovered that some of our systems were encrypted. We immediately launched an investigation to determine what happened and what information may have been accessed by an unauthorized person during the incident. The investigation revealed that some of the files accessed contained personal information of our employees. While at this time we have no evidence that any information has been misused, out of an abundance of caution we are providing identity theft protection to our employee community.

What Information Was Involved? The files that may have been accessed contained names, dates of birth, and Social Security numbers.

What Are We Doing? As soon as we discovered the incident, we took the steps described above. We have also implemented additional safeguards to minimize the chance that an incident like this could occur in the future. In addition, we have secured the services of IDX to provide identity monitoring at no cost to you for your child for 12 months. IDX is a global leader in risk mitigation and response, and their team has extensive experience helping people who have sustained an unintentional exposure of confidential data. The IDX services include: CyberScan monitoring; \$1 million in identity theft expense reimbursement insurance; and fraud prevention and resolution support.

To receive credit services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.

Please note you must enroll by March 2, 2022. If you have questions or need assistance, please call IDX at (833) 820-0971.

What You Can Do: Please review the enclosed information describing additional steps you can take to help safeguard your child’s information, including recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your child’s credit file. We also encourage you to activate the complimentary identity monitoring services we are making available through IDX.

*Den Hartog Industries, Inc.
4010 Hospers Drive South Box 425
Hospers, IA 51238*

For More Information: If you have questions or need assistance, please call (833) 820-0971 Monday through Friday from 8 a.m. to 8 p.m. Central Time. Please have your enrollment code ready.

Protecting your child's information is important to us. Please know that we take this incident very seriously, and we regret any worry or inconvenience that this may cause you.

Sincerely,

Brian Hector

Brian Hector
Director of Operations
Den Hartog Industries, Inc

Steps You Can Take to Protect Your Child's Information

Review Any Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant and review statements from your child's accounts closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (the "FTC").

Personal Information of a Minor: You can request that each of the three national consumer reporting agencies perform a manual search for a minor's Social Security number to determine if there is an associated credit report. Copies of identifying information for the minor and parent/guardian may be required, including birth or adoption certificate, Social Security card, and government issued identification card. If a credit report exists, you should request a copy of the report and immediately report any fraudulent accounts to the consumer reporting agency. You can also report any misuse of a minor's information to the FTC at <https://www.identitytheft.gov/>. For more information about Child Identity Theft and instructions for requesting a manual Social Security number search, visit the FTC website: <https://www.consumer.ftc.gov/articles/0040-child-identity-theft>. Contact information for the three national credit reporting agencies is below.

Security Freeze: You may place a free credit freeze for minors under age 16. By placing a security freeze, someone who fraudulently acquires the minor's personal identifying information will not be able to use that information to open new accounts or borrow money in their name. You will need to contact the 3 national credit reporting bureaus listed below to place the freeze. Keep in mind that when you place the freeze, the minor will not be able to borrow money, obtain instant credit, or get a new credit card until the freeze is temporarily lifted or permanently removed. You must separately place a security freeze on the minor's credit file with each credit reporting agency. There is no charge to place, lift, or remove a security freeze on the minor's credit files. In order to place a security freeze, you may be required to provide the credit reporting agency with information that identifies you and/or the minor, including birth or adoption certificate, Social Security card, and government issued identification card.

Equifax

P.O. Box 105851
Atlanta, GA 30348
1-800-525-6285
www.equifax.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on the minor's credit report. An initial fraud alert is free and will stay on the minor's credit file for at least one year. The alert informs creditors of possible fraudulent activity within the minor's report and requests that the creditor contact you prior to establishing any accounts in the minor's name. To place a fraud alert on the minor's credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC, or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC or to the Attorney General in your state.

Federal Trade Commission

600 Pennsylvania Ave, NW
Washington, DC 20580
consumer.ftc.gov, and
www.ftc.gov/idtheft
1-877-438-4338

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
oag.state.md.us
1-888-743-0023

New York Attorney General

Bureau of Internet and Technology
Resources
28 Liberty Street
New York, NY 10005
1-212-416-8433

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
ncdoj.gov
1-877-566-7226

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
<http://www.riag.ri.gov>
1-401-274-4400

Washington D.C. Attorney General

441 4th Street, NW
Washington, DC 20001
oag.dc.gov
1-202-727-3400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include to know what is in the minor's file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information; as well as other rights. For more information about the FCRA, and your rights pursuant to the FCRA, please visit <https://www.consumer.ftc.gov/articles/pdf-0096-fair-credit-reporting-act.pdf>.