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November 30, 2020

Bruce A. Radke

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VIA E-MAIL (CONSUMER@AG.IOWA.GOV)

Consumer Protection Division
Security Breach Notifications
Office of the Attorney General of Iowa
1305 E. Walnut Street
Des Moines Iowa 50319

Re: *Supplemental Notification of a Data Security Incident*

Dear Madam/Sir:

Please allow this letter to follow up my November 13, 2020 letter regarding a data incident that occurred at Mercy Iowa City. As discussed in my prior letter, Mercy Iowa City discovered that an unauthorized person accessed a Mercy Iowa City employee's business email account that contained certain personal information. While Mercy Iowa City has no reason to believe that any personal information was actually viewed by any unauthorized person, and Mercy Iowa City is not aware of any fraud or identity theft related to this incident, Mercy Iowa City is notifying all individuals whose personal information was contained in the account.

Upon discovering the incident and determining that the account contained certain personal information, Mercy Iowa City worked to locate contact information and notify individuals as quickly as possible. In order to expedite the notification process, Mercy Iowa City notified some individuals while it continued to look for addresses for other individuals. Mercy Iowa City has located addresses for an additional 26,437 Iowa residents whose personal information was contained in the impacted email account and is notifying those residents today, November 30, 2020. The total number of Iowa residents notified regarding this incident is 86,910. Mercy Iowa City has completed its search for contact information and does not anticipate notifying any additional persons regarding this incident.

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November 30, 2020

Page 2

Please do not hesitate to contact me if you have any questions or if I can provide you with any further information concerning this matter.

Very truly yours,

A handwritten signature in black ink that reads "Bruce A. Radke".

Bruce A. Radke