



November 29, 2023

Consumer Protection Division
Security Breach Notifications
Office of the Attorney General of Iowa
1305 East Walnut Street
Des Moines, IA 50319-0106

RE: Notification of PBI Security Incident

Dear Attorney General Bird:

Aetna Life Insurance Company (hereinafter “Aetna”) is writing to supplement our initial notice regarding the security event involving Pension Benefits, LLC, dba PBI Research Services. In our initial notification, Aetna identified that 1,899 Iowa consumers were impacted. As the investigation continued, an additional 429 Iowa residents were identified, and notices were sent out to those individuals. The total number of Iowa residents impacted by this breach is 2,328.

If you need any additional information, or have any questions, please do not hesitate to contact me at: 609-313-2608 or Jeremy.Abidiwan-Lupo@cvshealth.com.

Thank you,

Jeremy Abidiwan-Lupo