



Hogan Lovells US LLP  
Columbia Square  
555 Thirteenth Street, NW  
Washington, DC 20004  
T +1 202 637 5600  
F +1 202 637 5910  
www.hoganlovells.com

January 10, 2024

**By Electronic Mail:** *consumer@ag.iowa.gov*

The Honorable Brenna Bird  
Consumer Protection Division  
Security Breach Notifications  
Office of the Attorney General of Iowa  
1305 E. Walnut Street  
Des Moines, Iowa 50319-0106

**Re: Data Security Incident Update (File #: 2023-267805)**

Dear Attorney General Bird:

We write on behalf of Maximus, Inc. and its subsidiaries (collectively, “Maximus”) to provide you with an update regarding a previously reported data security incident involving MOVEit Transfer, a third-party software application provided by Progress Software. On August 18, 2023, Maximus notified your office about the incident, its impact to Maximus government agency customers, and steps taken in response. Maximus has concluded its investigation and submits this supplemental notice to provide an update on notifications to Iowa residents.

Having completed all anticipated notifications in connection with this incident, Maximus has mailed a total of 59,948 notices to affected Iowa residents via first-class mail. Affected individuals were offered 24 months of complementary IdentityWorks<sup>SM</sup> credit monitoring, identity restoration, and fraud detection services, through Experian. Maximus has also notified the major consumer reporting agencies regarding the incident.

If you have any questions, please feel free to contact me.

Sincerely,

/s/ Paul Otto

Paul Otto  
paul.otto@hoganlovells.com  
(202) 637-5887