

July 13, 2018

Via Certified Mail Article No: 7018 0680 0001 9229 0072

Tom Miller
Iowa Attorney General
1305 E. Walnut
Des Moines, IA 50319

18 JUL 16 PM 3:25
RECEIVED
CONSUMER PROTECTION DIV.

RE: Dane Street, LLC Notification of Breach of Information

Dear Attorney Miller:

Dane Street is a provider of medical peer review services to the claims administrators of the insurance industry. On April 10, 2018, Dane Street and its competitors received the attached notice from the U.S. Attorney for the Southern District of New York indicating that former physician Spyros Panos had just been charged with performing fraudulent medical reviews for the companies in our industry. I am writing to provide notice to your office, on behalf of Dane Street customers, that Panos had access to the personal information of less than 100 residents of Iowa.

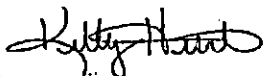
Panos surrendered his medical license in 2013 after pleading guilty to health care fraud. His *modus operandi* was consistent between his first conviction and the current allegations: to obtain payments for medical peer reviews, since 2013 by stealing the identity of a licensed physician in New York, successfully defrauding six national peer review organizations. He has never been accused of stealing, compromising or attempting to monetize patient information. There is no evidence that Panos used the information he received for anything other than conducting the medical reviews, which appears to have been his sole source of income. We are taking action as described below to assure that none of our customers or their claimants are adversely affected by this incident, and that our credentialing processes cannot again be so circumvented.

On behalf of our client, Sedgwick, Dane Street is focusing on state-of-the-art identity management and authentication processes that will prevent such frauds in the future. Dane Street's clients provided information related to their claimants to the peer review vendors through a secure portal, the fraud detection capabilities of which are also being upgraded. The information Panos was able to access included the claimant's name, address, phone number and social security number [add "medical records" in those few states who consider medical information to be notice-triggering PII].

Although we do not have any reason to believe that Panos appropriated or used the claimant information, in an abundance of caution we are providing notice and credit monitoring services as described in the attached letter to claimants.

Please let me know if you would like any more information.

Sincerely,



Kelly N. Hunt, SVP Regulatory & Legal Affairs
Dane Street, LLC